



STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES  
Med-QUEST Division  
Clinical Standards Office  
P. O. Box 700190  
Kapolei, Hawaii 96709-0190

July 24, 2009

MEMORANDUM

ACS M09-17

TO: Medicaid Pharmacy Providers

FROM: Kenneth Fink, MD, MGA, MPH *pf*  
Med-QUEST Division Administrator

SUBJECT: COMMUNITY CARE SERVICES (CCS) CLIENTS AND THIRD PARTY  
LIABILITY (TPL) / MEDICARE PART B OR D AS PRIMARY INSURERS

This memo pertains to clients who have any Third Party Liability (TPL) insurance, including Medicare Part B or D for dual eligible (Medicare/Medicaid) clients, who are enrolled in the behavioral health carve out for the seriously mentally ill (SMI), Community Care Services (CCS). Since January 2009, APS Healthcare has managed CCS, including the pharmacy benefits for CCS clients.

**The Med-QUEST Division (MOD) is the payer of last resort.** Clients with TPL insurance, including dual eligible clients with Medicare Part B or D, must have their covered medications billed to their primary insurer, i.e., any TPL including Medicare Part B or D plan, for payment. This policy was not enforced by APS Healthcare until recently, and APS Healthcare had incorrectly paid for claims that should have been paid by the TPL.

Behavioral health drugs for clients enrolled in CCS that are **excluded** by the patient's TPL, (such as benzodiazepines) continue to be covered by APS Healthcare, and should be billed to them. Only **NON**-behavioral health drugs **excluded** from the patient's TPL should be billed to the client's QUEST Expanded Access (QExA) health plan.

Part D co-pays paid through the State Pharmacy Assistance Program (SPAP) and prescriptions written by dentists for drugs **excluded** from the patient's TPL should continue to be billed to Affiliated Computer Services (ACS) Pharmacy Benefit Manager (PBM).

Please refer to the following chart:

COMMUNITY CARE SERVICES (CCS) CLIENTS  
WITH A THIRD PARTY LIABILITY (TPL)

Claim Type:	Bill to:
TPL (including Medicare Part B or D) <b>covered</b> prescription	Patient's TPL such as Part B or D plans
TPL (including Medicare Part D) <b>excluded</b> prescription (NOT non-Preferred Drug List)	
• Behavioral health prescriptions	APS Healthcare / CCS
• <b>Non</b> -behavioral health prescriptions	QExA health plan
• Prescriptions written by dentists	ACS PBM
Medicare Part D copays (SPAP)	ACS PBM / SPAP

For CCS pharmacy questions, APS Healthcare's pharmacy vendor, the Perform Rx Help Desk is available at 866-397-4522 twenty-four hours a day, seven days a week. The ACS PBM Call Center is available at 877-439-0803.