



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Med-QUEST Division
Clinical Standards Office
P. O. Box 700190
Kapolei, Hawaii 96709-0190

June 12, 2009

MEMORANDUM

ACS M09-14

TO: Pharmacy Providers, Dental Providers and Federally Qualified Health Centers (FQHCs)

FROM: Kenneth S. Fink, MD, MGA, MPH
Med-QUEST Division Administrator *KF*

SUBJECT: DRUGS PRESCRIBED BY DENTISTS FOR QUEST OR QUEST EXPANDED ACCESS (QEXA) RECIPIENTS

It has been brought to our attention that drugs prescribed by dentists for QUEST and QExA recipients are sometimes not being provided or the recipient is being asked to pay for the medication. This is a reminder to all Medicaid pharmacies that the QUEST or QExA health plans are not responsible for payment of any medication prescribed by a dentist.

For prescriptions written by dentists, pharmacies should do the following:

- If the person has drug coverage from a private health insurer, bill this health plan first.
- If the person has Medicare, bill his/her Part D plan for drugs covered by Part D.
- Bill the Part D excluded drugs prescribed by a dentist to Affiliated Computer Services Pharmacy Benefits Manager (ACS PBM). (Bill the QExA plan for excluded drugs prescribed by providers other than dentists.)
- If the QUEST/QExA recipient has no other drug coverage, submit claims for prescriptions written by dentists to ACS PBM.
- If you have questions regarding claims, contact ACS PBM at: 1-877-439-0803 or for additional information, check the ACS PBM website at: <http://www.himed-questffs.org/>.

If there are any further questions or concerns regarding these procedures, please contact Ms. Lynn Donovan, Pharmacy Consultant, at 808-692-8116.