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September 5, 2008

MEMORANDUM

ACS M08-12

TO: Dentists and Pharmacy Providers

FROM: Kenneth S. Fink, MD, MGA, MPH *KSF*
Med-QUEST Division Administrator

SUBJECT: **QUEST PROGRAM**

**PHARMACY CLAIMS FOR DRUGS PRESCRIBED BY DENTISTS FOR
QUEST RECIPIENTS ARE PROCESSED BY MEDICAID FEE-FOR-
SERVICE (FFS)**

Reminder: Dentists need to be Medicaid FFS Providers for Specialty Identification.

For QUEST recipients, pharmacy claims for drugs prescribed by dentists (including dental surgeons, etc.) are processed and paid by Medicaid FFS (**NOT** by QUEST). As a result, the Med-QUEST Division (MQD) needs to identify dentists to allow these drug claims to process for payment by Affiliated Computer Services (ACS) Pharmacy Benefit Manager (PBM). Pharmacy claims for all other prescribers for QUEST recipients are denied by the FFS program.

Dentists who want to prescribe medications for their QUEST recipients need to become participating Medicaid FFS providers even if actual dental service claims will not be submitted to MQD. The National Provider Identifier (NPI) must also be included for the individual provider so the prescriber specialty can be verified to allow drug claims to process for payment to pharmacy providers.

Pharmacies that receive denied drug claims due to lack of prescriber specialty information may be contacting prescribing dentists to explain that their Medicaid FFS provider application needs to be submitted and approved before the pharmacy can be reimbursed for the drug claim.

Reminder: Tamper Resistant Prescription Pad (TRPP) Requirements.

Because Medicaid FFS is reimbursing pharmacies for these drug claims, TRPP with one (1) or more safety features must currently be used for all written prescriptions. Starting October 1, 2008, at least three (3) safety features are required. Prescriptions that are submitted to the pharmacy by facsimile, electronically or by telephone are not impacted. (See provider memorandum ACS M07-13E, dated August 22, 2008, for details.)

A Medicaid FFS provider application can be printed from the following MQD website: www.med-quest.us. MQD is working to make system changes to prevent automatic termination of dentists if inactive for 24 months or more. In the meantime, if your participation as a provider is terminated due to claim inactivity, please reapply.

If you need assistance completing the provider application, please contact the MQD Member and Provider Relations Section at (808) 692-8099.

Thank you for your continued support of the Hawaii Medicaid program.