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STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Health Coverage Management Branch
P. O Box 700190
Kapolei, Hawaii 96709-0190

November 21, 2007

MEMORANDUM

ACS M07-21

TO:

All Fee-For-Service Medicaid Providers

FROM:

Lois Lee, Acting Med-QUEST Division Administrator

SUBJECT:

NPI CONTINGENCY PLAN OPTIONS

Following the NPI Contingency Plan announcement by CMS on Monday, April 2, 2007, the Med-QUEST Division (MQD) began to develop options for the Hawaii Medicaid NPI Contingency Plan.

In response to concerns made by the provider community, that a January 1, 2008 deadline would place undue hardships on the community. Med-QUEST has decided to make a final extension to its contingency plan.

Effective immediately MQD will extend its NPI contingency plan for Fee For Service (FFS) claims submitted to the Medicaid Fiscal Agent, ACS. This contingency plan will be in effect until May 23, 2008.

During the contingency plan period, providers can submit claims or prior authorization requests using either their NPI or Hawaii Medicaid provider number. Claims submitted without NPI during the contingency plan period will not be denied for NPI.

The contingency plan will also include the use of new claim forms. Providers can continue billing using the old claim forms, CMS 1500 (12-90) and UB-92, until **May 23, 2008**. Providers using the old forms must bill using only their Hawaii Medicaid provider number, as there is no option for NPI on the old forms.

If you have further questions, please contact ACS at (808) 952-5570.