



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Med-QUEST Division
Health Coverage Management Branch
P. O. Box 700190
Kapolei, Hawaii 96709-0190

July 23, 2007

MEMORANDUM

ACS M07-12

TO: All Fee-For-Service Medicaid Providers

FROM: Lois Lee, Acting Med-QUEST Division Administrator *u*

SUBJECT: IMPLEMENTATION OF NPI CONTINGENCY PLAN

Recently, MQD released memo ACS M07-07 dated May 18, 2007 which announced the implementation of its NPI contingency plan for Fee For Service (FFS) claims submitted to the Medicaid Fiscal Agent, ACS. The purpose of this memo is to announce that the contingency period will be extended till **January 1, 2008**.

During the contingency plan period, providers can submit claims or prior authorization requests using either their NPI or Hawaii Medicaid provider number. Claims submitted without NPI during the contingency plan period will not be denied for NPI.

The contingency plan will also include the use of new claim forms. Providers can continue billing using the old claim forms, CMS 1500 (12-90) and UB-92, until **January 1, 2008**. Providers using the old forms must bill using only their Hawaii Medicaid provider number, as there is no option for NPI on the old forms.

In December 2007, MQD will analyze the number of providers in NPI compliance. If the analysis shows a sufficient number of providers in compliance, the contingency end date will remain **January 1, 2008** without additional announcement. MQD will provide advance notice to the provider community if the contingency period is extended.

If you have further questions, please contact ACS at (808) 952-5570 or Neighbor Islands at 1-800-235-4378.