



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Med-QUEST Division
Health Coverage Management Branch
P. O. Box 700190
Kapolei, Hawaii 96709-0190

May 18, 2007

MEMORANDUM

ACS M07-07

TO: All Medicaid Fee-For-Service Providers

FROM: Lois Lee, Acting Med-QUEST Division Administrator *W*

SUBJECT: IMPLEMENTATION OF NPI CONTINGENCY PLAN

Following the NPI Contingency Plan announcement by CMS on Monday, April 2, 2007, the Med-QUEST Division (MQD) began to develop options for the Hawaii Medicaid NPI Contingency Plan.

Based on concerns expressed by many providers regarding their preparedness, MQD has decided to implement its contingency plan.

Effective immediately MQD will implement its NPI contingency plan for Fee-For-Service (FFS) claims submitted to the Medicaid Fiscal Agent, ACS. This contingency plan will be in effect until **August 1, 2007**.

During the contingency plan period, providers can submit claims or prior authorization requests using either their NPI or Hawaii Medicaid provider number. Claims submitted without NPI during the contingency plan period will not be denied for NPI.

The contingency plan will also include the use of new claim forms. Providers can continue billing using the old claim forms, CMS 1500 (12-90) and UB-92, until **August 1, 2007**. Providers using the old forms must bill using only their Hawaii Medicaid provider number, as there is no option for NPI on the old forms.

If you have further questions, please contact ACS at (808) 952-5570 or Neighbor Islands at 1-800-235-4378.