



STATE OF HAWAII  
DEPARTMENT OF HUMAN SERVICES  
Med-QUEST Division  
Health Coverage Management Branch  
P. O. Box 700190  
Kapolei, Hawaii 96709-0190

August 29, 2006

MEMORANDUM

ACS M06-16

TO: All Fee-For-Service Providers

FROM: Mr. Wesley Mun, Acting Med-QUEST Division Administrator 

SUBJECT: NEW MEDICARE CROSSOVER PROCESS

The Centers for Medicare and Medicaid Services (CMS) recently changed the process by which all State Medicaid agencies receive electronic Medicare crossover claims. Effective September 15, 2006, Hawaii Medicaid will be receiving consolidated Medicare A and Medicare B electronic crossover files from the new Medicare Coordination of Benefits Contractor (COBC). Currently, Hawaii Medicaid receives individual files directly from Medicare Fiscal Intermediaries (FIs) and Carriers. The Med-QUEST Division (MQD) is in the process of testing the programming changes it has developed to accept and extend reimbursement for applicable Medicare co-payments and deductibles in the new electronic crossover file format.

The MQD changes will be completed and implemented on September 22, 2006. Thus, any electronic Medicare crossover files, received between September 15 and September 22, 2006, will not be processed until after September 22, 2006. As a result, there may be a delay in Hawaii Medicaid's processing of crossover claims.

The MQD urges providers NOT to submit hard copy claims for Medicare cross over payments during this transition.

Should you have any questions regarding this memorandum, please contact the ACS Provider Inquiry Unit at 952-5570 or 1-800-235-4378 from the neighbor islands.