

HI 270/271 Companion Document v3.2  
**Change Summary**  
5.29.2009

#	Location	Previously Stated	v2.2 Revision	Source
1	Entire document	-	<revised to eliminate redundant and dated information>	CD v3.2 edit
2	p.1, § 1.1 Document Purpose and § 1.2 Contents of this Companion Document	<entire sections>	<deleted>	CD v3.2 edit
3	p.1, § 1 Introduction, Companion Documents section	-	Companion Documents are intended to supplement the standard HIPAA Implementation Guides and are technical in nature. They are intended for technical staff members who are responsible for electronic transaction/file exchanges. This document provides specific information related to the fields and values reported in the Med-QUEST 270 and 271 transactions.	CD v3.2 edit
4	p.1, § 1 Introduction, Disclaimer section	<Disclaimer subsection moved from § 1.1 Document Purpose>	<Disclaimer subsection moved to § 1 Introduction>	CD v3.2 edit
5	p.3, § 2.1 Transaction Overviews, Processes Replaced or Impacted section	<entire section>	<deleted>	CD v3.2 edit
6	p.4, § 2.2 270/271 Recipient Eligibility Request and Response Transactions, Standard Implementation Guide section	<entire section>	<deleted>	CD v3.2 edit

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7	<p>p.4,            § 2.2 270/271 Recipient Eligibility Request and Response Transactions, 270 Eligibility Request section,            Interactive 270 Requests subsection,            last three paragraphs following bulleted list</p>	<p>If more than one set of search criteria is present, the system first attempts to match by Med-QUEST Recipient ID if it is present on the Request. If the Med-QUEST Recipient ID match is unsuccessful, the system attempts a search by the Recipient's SSN. If there is no match, the system will attempt to do an alternate search option using the Recipient's Last Name/First Name/Date of Birth/Gender combination. If there is no match with any criteria set, a "Patient Not Found" message is returned to the requester.</p> <p>In addition to a set of one or more search criteria, a Service Begin Date is required. Optionally, a Service End Date can also be submitted. Because eligibility can change from one day to the next, future Begin or End Dates are not permitted.</p> <p>Med-QUEST edits reject 270 Requests with invalid data (e.g., an invalid Date of Birth). In the interactive mode, requests can be submitted for only one patient at a time.</p>	<deleted>	CD v3.2 edit

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8	p.5, § 2.2 270/271 Recipient Eligibility Request and Response Transactions, 271 Eligibility Response section, Batch 271 Responses subsection following Interactive 271 Response subsection	Batch 271 Eligibility Verification Responses are both data content and data format compliant with HIPAA Transaction and Code Set requirements. Each 2000C Loop and loops subservient to it carry identification, demographic, eligibility, enrollment, Medicare, and TPL information within the requested time frame or a Reject Reason Code and associated data elements that say why a patient eligibility request cannot be processed.  Recipient data in batch 271 Transactions is more extensive than data in interactive eligibility responses. Most of the same HIPAA compliant Reject Reason Codes and associated data elements appear on batch 271 Responses as are on interactive Responses. Further information can be found in Section 5.3, 271 Eligibility Response Transaction Specifications.	<deleted>	CD v3.2 edit
9	p.5, § 2.2 270/271 Recipient Eligibility Request and Response Transactions, Related Transactions section	<entire section>	<deleted>	CD v3.2 edit
10	p.5, § 2.2 270/271 Recipient Eligibility Request and Response Transactions, Transmission Schedules section	< Transmission Schedules section moved from § 2.2 270/271 Recipient Eligibility Request and Response Transactions >	< Transmission Schedules section moved to § 3.2 File Naming Conventions >	CD v3.2 edit

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11	p.6, § 3.1 Technical Environment, Trading Partner Setup section, Section name only	Med-QUEST Data Center Communications Requirements	Trading Partner Setup	CD v3.2 edit
12	p.7, § 3.1 Technical Environment, Technical Assistance and Help section, 3 <sup>rd</sup> bullet and bulleted sub-list that follows	Information required for initial call: <ul style="list-style-type: none"> <li>• Topic of Call (VPN setup, FTP procedures, etc.)</li> <li>• Name of caller</li> <li>• Organization of caller</li> <li>• Telephone number of caller</li> <li>• Nature of problem (connection, receipt status, etc.)</li> </ul>	Information required for initial call: <ul style="list-style-type: none"> <li>• Customer Name</li> <li>• Organization Name</li> <li>• Customer Email Address</li> <li>• Customer Telephone Number</li> <li>• Health Plan ID/Provider ID/Submitter ID</li> <li>• Transaction ID Inquiring About</li> <li>• Applicable ISA/GS Control Numbers</li> <li>• Topic/Nature of Problem (setup, connectivity, etc.)</li> </ul>	CD v3.2 edit
13	p.8, § 3.2 File Naming Conventions, File Naming Conventions section	<section title only> File Naming Conventions	<section title only> File Naming Conventions (FTP Batches)	2008-0175-02
14	p.8, § 3.2 File Naming Conventions, File Naming Conventions section	<entire section revised>	<entire section revised>	2008-0175-02
15	p.9, § 3.2 File Naming Conventions, Transmission Schedules section	-	< Transmission Schedules section moved from § 2.2 270/271 Recipient Eligibility Request and Response Transactions to § 3.2 File Naming Conventions >	CD v3.2 edit

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16	p.10, § 4.1 General Information, HIPAA Requirements section and Size of Transmissions/Batches section	<entire sections>	<deleted>	CD v3.2 edit
17	p.10, § 4.1 General Information, Overview section, 270 Eligibility Request Transaction subsection	< Entire Overview section moved from (former) § 5.2 (now § 4.2) 270 Eligibility Request Transaction Specifications >	< Entire Overview section moved to § 4.1 General Information , Overview section, 270 Eligibility Request Transaction subsection >	CD v3.2 edit
18	p.10, § 4.1 General Information, Overview section, 271 Eligibility ResponseTransaction subsection	< Entire Overview section moved from (former) § 5.3 (now § 4.3) 271 Eligibility Response Transaction Specifications >	< Entire Overview section moved to § 4.1 General Information, Overview section, 271 Eligibility ResponseTransaction subsection >	CD v3.2 edit
19	p.11, § 4.1 General Information, 2110C Loops for Benefit Information section,	< Entire 2110C Loops for Benefit Information section moved from (former) § 5.3 (now § 4.3) 271 Eligibility Response Transaction Specifications >	< Entire 2110C Loops for Benefit Information section moved to § 4.1 General Information, 2110C Loops for Benefit Information section >	CD v3.2 edit
20	p.12, § 4.1 General Information, Error Codes section,	< Entire Error Codes section moved from (former) § 5.3 (now § 4.3) 271 Eligibility Response Transaction Specifications >	< Entire Error Codes section moved to § 4.1 General Information, Error Codes section >	CD v3.2 edit

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21	p.13, § 4.1 General Information, Other Standards section, Member Search subsection	<p>Eligibility Request and Response Tracking</p> <p>In the interactive mode, each eligibility request is for a single individual and is answered by a single immediate response. Tracking of individual patients on requests and responses is not necessary. In the batch mode, however, any number of individual recipients can be included in a single 270 Transaction with response from a single 271.</p> <p>Individual recipients on batch 271 Responses always appear in the sequence in which they are submitted on 270 Requests. In addition, a submitter created Trace Number (TRN02) for each patient is returned on the 271 Response. The Trace Number facilitates matches between patient level request and response data on 270 and 271 Transactions.</p> <p>Since some requests for individual recipients may be valid and others not, Med-QUEST recommends that batch 270 requesters retain their 270 Requests and compare them with 271 Responses in order to track requests and responses at the recipient level. When a request for an individual recipient cannot be processed, Med-QUEST returns an AAA Request Validation Segment with an error code in the 2000C Loop of the 271 Transaction.</p>	<p><u>Member Search</u></p> <p>Med-QUEST requests that Trading Partners include any of the following minimum data sets within a 270 request to perform a member search:</p> <ul style="list-style-type: none"> <li>• Med-QUEST ID + Member Name</li> <li>• Med-QUEST ID + DOB</li> <li>• Med-QUEST ID + SSN</li> <li>• Member Name + DOB</li> <li>• Member Name + SSN</li> <li>• DOB + SSN</li> </ul>	CD v3.2 edit and 2008-0175-02

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22	p.13, § 4.1 General Information, Other Standards section, Delimiter Notes subsection	< Entire Delimiter Notes subsection moved from § 4.1 General Information, Delimiter Notes section >	< Entire Delimiter Notes subsection moved to § 4.1 General Information, Other Standards section, Delimiter Notes subsection >	CD v3.2 edit
23	pp.13-14, § 4.1 General Information, Transaction Specifications Table section	<Transaction Specifications Table consolidated from (former) § 4.4 Batch Data Interchange Conventions, Translation Specifications Table section and (former) § 5.2 (now § 4.2) 270 Eligibility Request Transaction Specifications, Transaction Specifications Table section and (former) § 5.3 (now § 4.3) 271 Eligibility Response Transaction Specifications, Transaction Specifications Table section>	<Transaction Specifications Table consolidated to § 4.1 General Information, Transaction Specifications Table section>	CD v3.2 edit
24	p.15, (former) § 4.2 Testing Procedures	<entire section>	<deleted>	CD v3.2 edit
25	p.15, (former) § 4.3 Translator Edits for Batch 270 Eligibility Request Transactions	<entire section>	<deleted>	CD v3.2 edit
26	p.15, (former) § 4.4 Batch Data Interchange Conventions, Overview of Data Intechange section	<entire section>	<deleted>	CD v3.2 edit

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27	p.15, (former) § 4.4 Batch Data Interchange Conventions, Translation Specifications Table section, introductory paragraphs (that precede the table itself) only	< Transaction Specifications Table, introductory paragraphs (that precede the table itself) only, moved from (former) § 4.4 Batch Data Interchange Conventions, Translation Specifications Table section>	<Transaction Specifications Table, introductory paragraphs (that precede the table itself) only, moved to § 4.1 General Information, Transaction Specifications Table section>	CD v3.2 edit
28	p.15, (former) § 4.4 Batch Data Interchange Conventions, Translation Specifications Table section, the table itself (that followed the introductory paragraphs)	< Transaction Specifications Table, the table itself (that followed the introductory paragraphs) moved from (former) § 4.4 Batch Data Interchange Conventions, Translation Specifications Table section>	<Copied to the current § 4.2 270 Eligibility Request Transaction Specifications and the current § 4.3 271 Eligibility Response Transaction Specifications to wrap around the Specification Tables>	CD v3.2 edit
29	p.15, (former) § 4.4 Batch Data Interchange Conventions, Interchange Flows and Acknowledgement section including diagram	<entire section>	<deleted>	CD v3.2 edit
30	p.15, § 4.2 270 Eligibility Request Transaction Specifications, section numbering only	<renumbered (former) § 5.2 270 Eligibility Request Transaction Specifications >	<currently numbered § 4.2 270 Eligibility Request Transaction Specifications >	CD v3.2 edit
31	p.15, § 4.2 270 Eligibility Request Transaction Specifications, Overview section	<entire section>	<deleted>	CD v3.2 edit



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32	p.15, § 4.2 270 Eligibility Request Transaction Specifications, Transaction Specification Table section	<entire section>	<Transaction Specifications Table, introductory paragraphs (that precede the table itself) only, moved to § 4.1 General Information, Transaction Specifications Table section>	CD v3.2 edit
33	p.27, § 4.3 271 Eligibility Response Transaction Specifications, section numbering only	<renumbered (former) § 5.3 271 Eligibility Response Transaction Specifications >	<currently numbered § 4.3 271 Eligibility Response Transaction Specifications >	CD v3.2 edit
34	p.27, § 4.3 271 Eligibility Response Transaction Specifications, Overview section	<entire section>	<deleted>	CD v3.2 edit
35	p.27, § 4.3 271 Eligibility Response Transaction Specifications, Transaction Specification Table section	<entire section>	< Entire Overview section moved to § 4.1 General Information, Overview section, 271 Eligibility ResponseTransaction subsection >	CD v3.2 edit
36	p.27, § 4.3 271 Eligibility Response Transaction Specifications, Transaction Specification Table section	<entire section>	< Entire 2110C Loops for Benefit Information section moved to § 4.1 General Information, 2110C Loops for Benefit Information section >	CD v3.2 edit
37	p.27, § 4.3 271 Eligibility Response Transaction Specifications, Transaction Specification Table section	<entire section>	<Transaction Specifications Table, introductory paragraphs (that precede the table itself) only, moved to § 4.1 General Information, Transaction Specifications Table section>	CD v3.2 edit