



Health Management Associates  
presents

***Enhancing  
Referral Relationships***  
A Live, Interactive Webinar

**December 06, 2023**  
**11:00am – 1:00pm Hawai'i**

Substance misuse and overdose deaths are increasing in Hawai'i. To better identify substance misuse early, prevent worsening, and provide interventions and treatment, **Med-QUEST**, along with our partner Health Management Associates, is providing an **online interactive session on Screening, Brief Intervention, and Referral to Treatment (SBIRT)**. SBIRT is an evidence-based practice that is reimbursable.

This presentation describes the pivotal role of strengthening referral relationships among healthcare providers to optimize patient care. Focused on enhancing communication and collaboration, we explore strategies for fostering formal partnerships that reflect mutual understanding and shared goals. By prioritizing effective referral relationships and formalizing commitments through a care compact, healthcare professionals can collectively elevate the quality and continuity of patient care.

**Target audience:** Social workers, Nurses, Physicians, Billing and Coding departments, counselors, and SUD clinicians

**Content level:** Beginner

### **About the instructors**

Suzanne Daub is a nationally recognized trainer in integrated healthcare. She guides healthcare organizations in the seamless integration of behavioral elements into primary care and community behavioral health practices. Her philosophy follows a "no wrong door" approach, fostering a whole-person, recovery-oriented healthcare model. Presently, Ms. Daub is actively engaged in training community health centers and behavioral health providers, ensuring the faithful implementation of SBIRT to the highest standards.

### **Learning objectives**

After attending this course, participants will be able to...

- Describe the rationale for developing formal referral agreements
- Identify the key components of a formal referral agreement
- Understand the five steps to developing strong referral agreements between provider partners



## Course Outline/Agenda

Welcome and Introduction	<i>5 minutes</i>
The barriers faced by individuals when navigating referrals	<i>10 minutes</i>
Partnership Agreements	<i>10 minutes</i>
What Is a "Care Compact"?	<i>10 minutes</i>
Steps to establishing a care compact	<i>15 minutes</i>
Q&A	<i>10 minutes</i>

### Course interaction & system requirements

This live webinar is fully interactive. Attendees may ask and answer questions throughout the presentation and participate in instructor-led discussions.

#### System requirements

- **Operating Systems:** Windows XP or higher, MacOS 9 or higher, Android 4.0 or higher
- **Internet Browser:** Internet Explorer 9.0 or higher, Google Chrome, Firefox 10.0 or higher
- **Broadband Internet connection:** Cable, high-speed DSL & any other medium that is internet accessible

### Registration

Click [here](#) to register.

### Course completion & CE info

Course completion requirements: To earn CE credit, social workers must log in at the scheduled time, attend the entire course and complete an online course evaluation. Certificates of completion will be emailed within 10-12 business days of course completion.

Health Management Associates, #1780, is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved as ACE providers. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. Health Management Associates maintains responsibility for this course. ACE provider approval period: 09/22/2022 – 09/22/2025. Social workers completing this course receive 1.0 continuing education credits.

**For questions, concerns, or to request special accommodations, please email [cmcintire@healthmanagement.com](mailto:cmcintire@healthmanagement.com)**

### Financial Disclosure Statement:

Funding for this event was made possible by Hawai'i Department of Human Services Med-Quest Division. The views expressed in written event materials or publications and by facilitators and moderators do not necessarily reflect the official policies of the Hawai'i Department of Human Services Med-Quest Division; nor does mention of trade names, commercial practices, or organizations imply endorsement by them.