

Appendix L-1 (Revised 2)

EQRO and PRO Scope of Work (1)	2022	2023	2024	Pricing Assumptions
				EQRO ACTIVITIES
Validation of PIPs				Validate 3 PIPs per plan (6 plans/3 reports) for 18 total PIPs; TA to plans/MQD on new PIP process [2021=validated total 12 PIPs/6 plans, previous PIP methodology]
HEDIS Audit/Performance Measure Validation				Validate all MQD-required measures per plan (6 plans/reports) [2020=validated 13 measures/same for each plan/reports]
Compliance Review				For QI and CCS, on-site review of compliance with standards, review/approve CAP, and reevaluate compliance following CAP approval. (1 plan/1 report) [2020=performed 6 reviews for 6 plans and CAP follow-ups]
Expenditures on travel				Including but not limited to HEDIS and Compliance Review related travels. List anticipated number of travel trips and number of participating staff.
Technical Report				Generate one EQR Technical report annually for 6 plans which includes the components of the State's Quality Strategy.
Quality Rating Assistance				Collect data from 6 plans and assist the State to issue an annual quality rating for each plan.
Total EQRO				
PASRR Reviews				Generate sample, record reviews, 1,000 reviews annually; reports monthly, quarterly, annually, ad hoc, and interrater reliability reviews.
LTC LOC Determinations				Daily processing of requests, deferral and denial/non-approval. Process approximate 17,000 reviews annually; reports monthly, quarterly, annually, ad hoc, and interrater reliability reviews.
Determinations Data Base for electronic PASRR and LOC Determinations				Maintenance/support of the database. Backups and system updates/enhancements. Program and process nightly file to state's eligibility system for LOC determination. Add, modify, and remove users (annually) as appropriate.

(1) Assumes 5 QUEST Integration plans (MCOs): AlohaCare, HMSA, Kaiser, 'Ohana, UHC CP; and 1 BH PIHP: 'Ohana CCS

(*Exception to above assumption: HEDIS audit/PMV will be performed on measurement year 2014 data, when there were 5 QUEST plans, 2 QExA plans, and 1 CCS plan.)

Expenditures on Travel for PRO and EQR activities				Including but not limited to training related travels. List anticipated number of travel trips including neighbor island training trips and number of participating staff.
Peer Review/Quality Care Concern				Intake identification/referral of case, utilize specialty physician advisor(s) to determine LOC and at risk determination appropriateness. Approximately five (5) cases annually.
Total PRO				
Technical Assistance				600 hours of Technical Assistance including but not limited to scheduled telephonic, webinars, recorded, and in person training for LOC DHS 1147, PASRR, database, technical assistance to State staff and MCO/PIHP on PIPs, Performance Measure Validation, P4P activities consultations and other performance measurement and qualify improvement activities.
GRAND TOTAL				

Business Proposal

(1) Assumes 5 QUEST Integration plans (MCOs): AlohaCare, HMSA, Kaiser, 'Ohana, UHC CP; and 1 BH PIHP: 'Ohana CCS

(*Exception to above assumption: HEDIS audit/PMV will be performed on measurement year 2014 data, when there were 5 QUEST plans, 2 QExA plans, and 1 CCS plan.)