My Choice My Way
Information Session
What’s been done since last update?

- How is their setting doing for community integration?
- Self-assessment surveys to a sample of participants and all Medicaid home and community based providers
- Surveys focused on accessibility, privacy, choice, dignity, respect, Community integration
What’s been done since last update?

Surveys

- State staff entered all the survey responses into Survey Monkey to analyze the results
- Response rate

<table>
<thead>
<tr>
<th></th>
<th># of surveys sent</th>
<th>% of surveys completed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Participant- Residential</td>
<td>333</td>
<td>47.7%</td>
</tr>
<tr>
<td>Provider- Residential</td>
<td>1688</td>
<td>44.4%</td>
</tr>
<tr>
<td>Participant- Non Residential</td>
<td>306</td>
<td>33.6%</td>
</tr>
<tr>
<td>Provider- Non Residential</td>
<td>49</td>
<td>59.2%</td>
</tr>
</tbody>
</table>
What’s been done since last update?

**Setting Analysis**

- My Choice My Way advisory group made a tool to analyze the results
- Draft of the tool on the MQD website for public comment in July
- MQD is analyzing the data
- Analysis completed mid-August
Transition Plan

✓ Revised on June 9, 2015
✓ CMS suggested that we add a table of the public comments
✓ The revised version is available at www.med-quest.us
How is Hawaii doing on Choice?
Participant Residential Survey Results

Choice of Residence
Did you pick where you live?

- Yes
- No
- Did not answer

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Choice of Residence

Did you visit other places before you picked where you live now?

- Yes
- No
- Did not answer
How is Hawaii doing on Choice?
Residential Survey Results

Person Centered Planning
Do you attend your Person-Centered Planning meetings?

Participant

Yes
No
Did not answer

Provider

Yes
No
Did not answer
How is Hawaii doing on Choice?
Residential Survey Results

Person Centered Planning
Can you pick the time, place, and who attends your meeting?

<table>
<thead>
<tr>
<th>Participant</th>
<th>Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Did not answer</td>
<td>Did not answer</td>
</tr>
</tbody>
</table>

Graphs showing the distribution of responses for participants and providers.
How is Hawaii doing on Choice?
Residential Survey Results

Person Centered Planning
Are you in charge of your own meeting?

Participant

Provider

Did not answer

Yes

No
How is Hawaii doing on Choice?
Residential Survey Results

Home Access
Do you have a key to your home?

Participant

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Did not answer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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</tbody>
</table>

Provider

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Did not answer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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<td></td>
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</tbody>
</table>

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
How is Hawaii doing on Choice?
Residential Survey Results

Home Access
Do you have a key to your bedroom?

Participant

Provider

Did not answer

Yes

No

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Home Access
Can you close and lock the bedroom door?

Participant

Yes
No
Did not answer

Provider

Yes
No
Did not answer
How is Hawaii doing on Choice?
Residential Survey Results

Technology Access
Can you go on the computer when you want?

Participant

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Did not answer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</table>

Provider

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Did not answer</th>
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</tbody>
</table>
How is Hawaii doing on Choice?
Residential Survey Results

Technology Access
Does your home have internet connection that you can use?

Participant

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<thead>
<tr>
<th></th>
<th>0%</th>
<th>10%</th>
<th>20%</th>
<th>30%</th>
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<td><strong>Yes</strong></td>
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<td>Did not answer</td>
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Provider

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<td>Did not answer</td>
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<td>80%</td>
<td>90%</td>
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<td>0%</td>
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</tbody>
</table>
How is Hawaii doing on Choice?
Residential Survey Results

Meals & Snacks
Do you choose what you want to eat?

Participant

Provider
How is Hawaii doing on Choice?
Residential Survey Results

Meals & Snacks
Can you pick the time you want to eat?

<table>
<thead>
<tr>
<th>Participant</th>
<th>Provider</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Yes</strong></td>
<td><strong>Yes</strong></td>
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<tr>
<td><strong>No</strong></td>
<td><strong>No</strong></td>
</tr>
<tr>
<td>Did not answer</td>
<td>Did not answer</td>
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</table>

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<tr>
<th>0%</th>
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<th>45%</th>
<th>50%</th>
<th>60%</th>
<th>70%</th>
<th>80%</th>
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</tbody>
</table>
How is Hawaii doing on Choice?
Residential Survey Results

Meals & Snacks
Do you choose who you eat with?

Participant

Provider
How is Hawaii doing on Choice?
Participant Day Program Survey Results

Choice of Program
Did you pick your program?

- Yes
- No
- Did not answer
How is Hawaii doing on Choice?
Participant Day Program Survey Results

Choice of Program
Did you visit other programs before you picked your day program?

- Yes
- No
- Did not answer

Bar chart showing the percentage of participants who visited other programs before choosing their day program, with the majority indicating they did visit other programs.
How is Hawaii doing on Choice?
Day Program Survey Results

Person Centered Planning
Do you attend your Person-Centered Planning meetings?

Participant

Provider
How is Hawaii doing on Choice?
Day Program Survey Results

Person Centered Planning
Can you pick the time, place, and who attends your meeting?

Participant

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
<th>Did not answer</th>
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<tbody>
<tr>
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</table>

Provider

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<th>No</th>
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<td></td>
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</tbody>
</table>
How is Hawaii doing on Choice?
Day Program Survey Results

Person Centered Planning
Are you in charge of your own meeting?

Participant

Provider
How is Hawaii doing on Choice?
Day Program Survey Results

Program Activities
Do you choose your program activities?

Participant

Yes

No

Did not answer

Provider

Yes

No

Did not answer
How is Hawaii doing on Choice?

Day Program Survey Results

Program Activities

Do you pick what time you do them?

Participant

Provider

Yes

No

Did not answer

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
How is Hawaii doing on Choice?
Day Program Survey Results

Jobs
Are there job opportunities?

Participant

Provider

Yes
No
Did not answer

Yes
No
Did not answer

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
How is Hawaii doing on Choice?

Day Program Survey Results

Jobs
Do you have a job?

Participant

Provider

<table>
<thead>
<tr>
<th>Yes</th>
<th>No</th>
<th>Did not answer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

<table>
<thead>
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<th>Did not answer</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
How is Hawaii doing on Choice?
Day Program Survey Results

Jobs
If no, do you need help finding a job?

Participant

Yes
No
Did not answer

Provider

Yes
No
Did not answer
How is Hawaii doing on Choice?
Day Program Survey Results

Meals & Snacks
Do you choose what you want to eat?

Participant

Provider
How is Hawaii doing on Choice?
Day Program Survey Results

Meals & Snacks
Can you pick the time you want to eat?

Participant

Provider

Yes
No
Did not answer

Yes
No
Did not answer

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
How is Hawaii doing on Choice?
Day Program Survey Results

Meals & Snacks
Do you choose who you eat with?

Participant

Provider
What’s next?

Settings Compliance

• The state will use settings analysis tool to setting compliance

• The state is using the four categories determined by CMS
## Setting Compliance

### Category 1

The setting fully (100%) aligns with the home and community based services (HCBS) final rule.

<table>
<thead>
<tr>
<th>Federally Defined Categories</th>
<th>Category 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>The setting fully (100%) aligns with the HCBS final rule.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total # of Settings</th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rate and % of Setting Compliance Based on Survey Response</td>
<td>Best</td>
</tr>
<tr>
<td># of Settings for Each Category</td>
<td>2</td>
</tr>
</tbody>
</table>
## Setting Compliance

### Category 2

The setting is considered a HCBS setting (not in category 4), but still does not fully comply with the HCBS final rule and will require modifications. The state will assist the provider in areas that may require technical assistance to come into full compliance with the requirements.

<table>
<thead>
<tr>
<th>Federally Defined Categories</th>
<th>The setting does not comply with the HCBS final rule, not a category 4 setting, and will require modifications.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # of Settings</td>
<td>75</td>
</tr>
<tr>
<td>Rate and % of Setting Compliance Based on Survey Response</td>
<td>Better: 85% to 99%, Good: 70 to 84%, Fair: 50 to 69%, Poor: 49% or less, No Survey: 0%</td>
</tr>
<tr>
<td># of Settings for Each Category</td>
<td>1</td>
</tr>
</tbody>
</table>
Setting Compliance

**Category 3**

The setting does not comply with the HCBS requirements and are not home and community based settings as defined at 42 CFR 441.301(c)(5). Hawaii does not provide HCBS services in these types of settings. Below are examples of these settings.

- a nursing facility
- a hospital
- an institution for mental diseases
- an intermediate care facility for individuals with intellectual disabilities (ICF/ID)
- other locations that have qualities of an institutional setting

<table>
<thead>
<tr>
<th>Federally Defined Categories</th>
<th>Category 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>The setting cannot meet the HCBS final rule and is not a HCBS setting.</td>
<td></td>
</tr>
</tbody>
</table>

| Total # of Settings | 3 |
| Rate and % of Setting Compliance Based on Survey Response | N/A |
| # of Settings for Each Category | N/A |
Category 4

- The setting is presumed to have qualities of an institution.
- The state requires onsite validations for all category 4 providers to determine if they are or can come into compliance with the HCBS final rule.
- All providers in Category 4 will undergo Centers for Medicare & Medicaid Services (CMS) heightened scrutiny process.

<table>
<thead>
<tr>
<th>Federally Defined Categories</th>
<th>The setting is presumed to have qualities of an institution and will undergo the CMS heightened scrutiny process.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total # of Settings</td>
<td>20</td>
</tr>
<tr>
<td>Rate and % of Setting Compliance Based on Survey Response</td>
<td>Bette r</td>
</tr>
<tr>
<td>85% to 99%</td>
<td>70 to 84%</td>
</tr>
<tr>
<td># of Settings for Each Category</td>
<td>0</td>
</tr>
</tbody>
</table>
Examples of Category 4 settings

- The setting is located in a building that is also a publically or privately operated facility that provides inpatient institutional treatment.

- The setting that is located in a building on the grounds of, or immediately adjacent to, a public institution.

- The setting that has the effect of isolating individuals receiving Medicaid HCBS from the broader community of individuals not receiving Medicaid HCBS (i.e., individuals in the setting have limited, if any, interaction with the broader community).
# A Setting Summary Example

## Adult Day Care (ADC) - QUEST Integration

Individuals in an ADC setting receive services provided through an organized program of personal care, supervision, social services, therapy, and group and leisure activities. Nursing services are not provided in this setting. An ADC serves adults with a physical disability or who are over the age of 65.

<table>
<thead>
<tr>
<th>Hawaii Administrative Rules (HAR) Chapter 17-1417</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federally Defined Categories</td>
</tr>
<tr>
<td>Category 1</td>
</tr>
<tr>
<td>The setting fully (100%) aligns with the HCBS final rule.</td>
</tr>
<tr>
<td>Category 2</td>
</tr>
<tr>
<td>The setting does not comply with the HCBS final rule, not a category 4 setting, and will require modifications.</td>
</tr>
<tr>
<td>Category 3</td>
</tr>
<tr>
<td>The setting cannot meet the HCBS final rule and is not a HCBS setting.</td>
</tr>
<tr>
<td>Category 4</td>
</tr>
<tr>
<td>The setting is presumed to have qualities of an institution and will undergo the CMS heighten scrutiny process.</td>
</tr>
</tbody>
</table>

| Total # of Settings | 2 | 75 | 3 | 20 |
| Rate and % of Setting Compliance Based on Survey Response | Best | Better | Good | Fair | Poor | No Survey | N/A | Better | Good | Fair | Poor | No Survey |
|--------------------------------------------------------------------------------------------------------------------------|
| 100% | 85% to 99% | 70 to 84% | 50 to 69% | 49% or less | 0% | N/A | 85% to 99% | 70 to 84% | 50 to 69% | 49% or less | 0% |
| # of Settings for Each Category | 2 | 1 | 1 | 1 | 2 | 70 | N/A | 0 | 5 | 5 | 5 | 5 |
What’s next?

**Validation**

- The state will conduct onsite visits to validate specific sites (Fall of 2015)
- Teams of two or three people, including self-advocates, families and state staff will visit some of the settings for validation
- This will also help the settings with community integration opportunities and where they can improve
- Instructions and tool will be coming out for public comment in August 2015
Validation

Assessments will occur in all four categories that are providing HCBS. Below describes how providers will be chosen for assessment:

<table>
<thead>
<tr>
<th>Category</th>
<th># of assessments conducted</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>All</td>
</tr>
<tr>
<td>2</td>
<td>40</td>
</tr>
<tr>
<td>3</td>
<td>All (upon appeal)</td>
</tr>
<tr>
<td>4</td>
<td>All</td>
</tr>
</tbody>
</table>
What’s next?

The state will publish a list of all providers and let the public know:
• Name
• Location
• Number of Individuals served
• Category
• Compliance score
• Heightened scrutiny (yes or no) for category 4
• Details for the public to support or rebut heightened scrutiny

Public Comment will be available during this process.
What’s next?

Information Sessions

The state will hold information sessions twice a year for providers. At these sessions, we will update you on the transition plan, give you a chance to review it, and provide comments during these sessions.
QUESTIONS?
For More Information

State of Hawaii, Department of Human Services,
Med-QUEST Division [www.med-quest.us](http://www.med-quest.us)
Email: [mychoicemyway@medicaid.dhs.state.hi.us](mailto:mychoicemyway@medicaid.dhs.state.hi.us)
Telephone: 808-692-8094