

Amendment #1  
 Issued on: October 18, 2019

For Request for Proposals RFP-MQD-2020-007  
 Medicaid Promoting Interoperability Program State Level Repository (SLR) Operations

#	RFP Section #	RFP Language	Amendment
1	40.24.1, Page 27	2, bullet 4  Communicating with providers about their attestation; and	Bullet 4 in 40.24.1, is amended to read:  Communicating with providers about their attestation; <del>and</del> .
2	40.24.1 (a), Pg 27-28	The Contractor shall write the SLR Ops Plan with the understanding that the Contractor shall have sole responsibility for all pre-payment review and payment of attestations.	The 4 <sup>th</sup> sentence is amended to read: The Contractor shall write the SLR Ops Plan with the understanding that the Contractor shall <del>have sole responsibility</del> be responsible for all pre-payment review and payment of attestations.
3	40.25.1; Help Desk, Page 35  Appendix P – Detailed Administrative Requirements Matrix	1 <sup>st</sup> bullet reads:  Provide Help Desk support staff during normal business hours (Monday through Friday, 8 a.m. – 5 p.m. HST, except for observed State Holidays) during implementation, maintenance, and operations;  Appendix P, Provider Hotline, LINE1:  Maintain and staff a provider communications function to include intrastate, toll-free telephone lines that are staffed during the hours of 7:30 a.m. to 5:00 p.m., Hawaii Standard Time, Monday through Friday, except for State holidays.	Help Desk, 1 <sup>st</sup> bullet is amended to read: Provide Help Desk support staff during normal business hours (Monday through Friday, <del>8 a.m. – 5 p.m.</del> 7:30 a.m. – 5:30 p.m. HST, except for observed State Holidays) during implementation, maintenance, and operations;  Appendix P, Provider Hotline, LINE1 is amended to read:  Maintain and staff a provider communications function to include intrastate, toll-free telephone lines that are staffed during the hours of 7:30 a.m. to <del>5:00</del> 5:30 p.m., Hawaii Standard Time, Monday through Friday, except for State holidays.
4	Appendix M	#9.1  Offeror has provided financial information about the stability and financial strength of the organization such as a current Dun and Bradstreet Report, an Annual Report containing a Compiled Income Statement and Balance Sheet verified by a CPA firm, or tax returns and financial statements including income statements and balance sheets for the most recent three (3) years and any available credit reports.	#9.1 of Appendix M is amended to read:  Offeror has provided financial information about the stability and financial strength of the organization such as a current Dun and Bradstreet Report, an Annual Report containing a Compiled Income Statement and Balance Sheet verified by a CPA firm, or tax returns and financial statements including income statements and balance sheets for the most recent <del>three (3)</del> two (2) years and any available credit reports.