

DAVID Y. IGE
GOVERNOR



PANKAJ BHANOT
DIRECTOR

CATHY BETTS
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
P. O. Box 700190
Kapolei, Hawai'i 96709-0190

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COVID-19 Update: Med-QUEST Postpones New Contracts

Aloha Med-QUEST beneficiaries:

We recognize many of you in communities across our state are understandably concerned about the coronavirus (COVID-19). We want to assure you that Med-QUEST understands the importance of quality care and that being able to see your current doctor or health care provider must remain a high priority for you and your family.

Our foremost concern is the wellbeing of you and your family. As a result of the current public health emergency, Med-QUEST will postpone implementing new contracts with health plans until further notice so we can take the time to make sure everyone can get the care they need. You can feel confident that you can make an appointment with your current doctor or health care provider at any time.

To stay informed about the latest news on COVID-19, please sign up for daily email updates at the Department of Health's newly launched website at hawaiicovid19.com.

Mahalo nui loa,

Judy Mohr Peterson, PhD
Med-QUEST Division Administrator