Hawaii Provider User Registration
HOKU Provider User Registration

Hawaii Train-the-Trainer Materials
September 17, 2019
Setting Up Your Account

Complete the form below. Please write down your User ID and Password.

Use real First & Last Name
Add your email & choose your User ID
Set & confirm your password

Read Terms of Use and click checkbox.
Click Submit.
Completed Screen

An email has been sent to your email address. Please open that email.
Verify Your Email Address

Hello John Smith,

Your Med-QUEST account is ready. To get started, verify your email.

Verify Your Email  Click to verify your email address

Details

If the verify your email link doesn't work, please copy and paste the following URL into the address bar of your browser:

https://idcs-3fc8deb0d8148e5abb99841638d2b6.identity.oraclecloud.com/ui/v1/verify?token=pEV073LB9O0odwUIxPYCYA0S2zAcEwQzBCX4bElrGEg%3D

Important: This link will expire on [DATE].

If you don't recognize this message, contact your system administrator at Dinesh.Kumar@cns-inc.com

User must complete this step within 7 days, or the user will have to repeat the set up steps.
Verification Message

Once verified, a message displays to notify you about the verification and to direct you to click the link to continue.

Click Link to Continue
Click the HOKU icon to access the application.

This will say HOKU
Terms of Use Page

Once reviewed, click the Terms of Use checkbox and then click Continue.
First Screen

Select ‘New Enrollment’ or ‘Track Application’

- If you are a new Hawaii Medicaid provider, you will select ‘New Enrollment.’
- If you are a Hawaii Medicaid provider and received a letter with your application ID number, you will select ‘Track Application’ and input your application ID number on the next page.
Thank You!

Persistence, Perseverance and Passion as always remains our credo.
Contact Med-QUEST

https://medquest.hawaii.gov/HOKU

Email: hcsbinquiries@dhs.hawaii.gov
Phone: 808-692-8099
Fax: 808-692-8087

Office Address:
601 Kamokila Boulevard, Room 506A
Kapolei, HI 96707