

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
MED-QUEST DIVISION

**Companion Document and
Transaction Specifications
for the HIPAA
835 Claims Remittance Advice Transaction**

**VERSION 1.4
MARCH 2004**

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Revision History

| Date | Version | Description | Author |
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| 05/21/2003 | 1.0 | Initial draft for posting to the Med-QUEST Web Site | Med-QUEST Systems Office |
| 07/22/2003 | 1.1 | Draft for use in implementation of HIPAA transaction | Med-QUEST Systems Office |
| 09/09/2003 | 1.2 | Draft with revised acknowledgement transactions and detail-level data changes | Med-QUEST Systems Office |
| 12/05/2003 | 1.3 | Draft for use in implementation of HIPAA transaction | Med-QUEST Systems Office |
| 03/05/2004 | 1.4 | Draft for use in implementation of HIPAA transaction | Med-QUEST Systems Office |

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1. Introduction

1.1 Document Purpose

Companion Documents

Companion Documents are available to external entities (health plans, program contractors, providers, third party processors, and billing services) to clarify the information on HIPAA-compliant electronic interfaces with Med-QUEST. The following Companion Documents are being produced:

- 834 Enrollment and 820 Capitation Transactions
 - 270 Eligibility Verification and 271 Eligibility Response Transactions
 - 837 Claims Transactions
 - *835 FFS Claims Remittance Advice Transaction*
 - 276 Claim Status Request and 277 Claim Status Response Transactions
 - 278 Prior Authorization Transaction
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HIPAA Overview

The Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA, Title II) require the federal Department of Health and Human Services to establish national standards for electronic health care transactions and national identifiers for providers, health plans, and employers. They also address the security and privacy of health data. The intent of these standards is to improve the efficiency and effectiveness of the nation's health care system by encouraging widespread use of electronic data interchange standards in health care.

The intent of the law is that all electronic transactions for which standards are specified must be conducted according to the standards. These standards were not imposed arbitrarily but were developed by processes that included significant public and private sector input.

Covered entities are required to accept HIPAA Transactions in the standard format in which they are sent and must not delay a transaction or adversely affect an entity that wants to conduct the transactions electronically. Both Med-QUEST and its health plans are HIPAA covered entities.

| | |
|---------------------------|--|
| Document Objective | This Companion Document provides information about the 835 Claim Remittance Advice Transaction that is specific to Med-QUEST and Med-QUEST trading partners. For this transaction, the document describes the ways in which claim submitters receive information from Med-QUEST. |
|---------------------------|--|

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|-----------------------|--|
| Intended Users | Companion Documents are intended for the technical staff of the external entities who are responsible for electronic transaction/file exchanges. |
|-----------------------|--|

| | |
|--|--|
| Relationship to HIPAA Implementation Guides | Companion Documents supplement the HIPAA Implementation Guides for each of the HIPAA transactions. Rules for format, content, and field values can be found in the Implementation Guides. This document describes the Med-QUEST environment and interchange conventions for 835 Claims Remittance Advice Transactions. It also provides specific information on the fields and values required for transactions sent to Med-QUEST. |
|--|--|

Companion Documents are intended to supplement rather than replace the standard HIPAA Implementation Guide for each transaction set.

Information in these documents is not intended to:

- Modify the definition, data condition, or use of any data element or segment in the standard Implementation Guides.
 - Add any additional data elements or segments to the defined data set.
 - Utilize any code or data values that are not valid in the standard Implementation Guides.
 - Change the meaning or intent of any implementation specifications in the standard Implementation Guides.
-

Disclaimer

This Companion Document is intended to be a technical document describing the specific technical and procedural requirements for interfaces between Med-QUEST and its trading partners. It does not supersede either health plan contracts or the specific procedure manuals for various operational processes. If there are conflicts between this document and either the health plan contracts or operational procedure manuals, the contract or procedure manual will prevail.

Substantial effort has been taken to minimize conflicts or errors; however, Med-QUEST, the Med-QUEST Systems Office, or its employees will not be liable or responsible for any errors or expenses resulting from the use of information in this document. If you believe there is an error in the document, please notify the Med-QUEST Systems Office immediately.

1.2 Contents of this Companion Document

Introduction Section 1 provides general information on Companion Documents and HIPAA and outlines the information to be included in the remainder of the document.

Transaction Overview Section 2 provides an overview of the transactions included in this Companion Document including information on:

- The purpose of the transaction(s)
- The standard Implementation Guide for the transaction(s)
- Replaced and impacted Med-QUEST files and processes
- Transmission schedules

Technical Infrastructure Section 3 provides a brief statement of the technical interfaces required for trading partners to communicate with Med-QUEST via electronic transactions. Readers are referred to the Med-QUEST Electronic Claim Submission and Electronic Remittance Advice Requirements document for operational information.

Transaction Standards Section 4 provides information relating to the transactions included in this Companion Document including:

- General HIPAA transaction standards
- Testing criteria and procedures
- Data interchange conventions applicable to the transactions
- Procedures for acknowledgment transactions
- Procedures for handling rejected transmissions and transactions

Transaction Specifications Section 5 provides more specific information relating to the transaction included in this Companion Document including:

- A statement of the purpose of transaction specifications for electronic interchanges between Med-QUEST and other HIPAA covered entities.
- Detailed Specifications that show how Med-QUEST populates the data elements in the 835 Claim Remittance Advice Transaction when Med-QUEST uses transaction data elements in ways that are not fully described by information in a HIPAA Implementation Guide.

2. 835 Claim Remittance Advice Transaction

2.1 Transaction Overview

**Claim
Remittance
Advice
Transaction**

The HIPAA Implementation Guide for the 835 Health Care Claim Payment/Advice Transaction describes the transaction’s “business use and definition” in the following way:

The 835 is intended to meet the particular needs of the health care industry for the payment of claims and transfer of remittance information. The 835 can be used to make a payment, send an Explanation of Benefits (EOB) remittance advice, or make a payment and send an EOB remittance advice from a health care payer to a health care provider, either directly or through a DFI [Depository Financial Institution].

The 835 Transaction (sometimes called the Claims Remittance Advice or Claims RA Transaction in the remainder of this document) is a claims payment reporting transaction. It tells claim submitters the results of payer adjudication at the claim and service line levels.

The 835 Transaction differs from the pre-HIPAA Med-QUEST Claim Remittance Advice in that it does not report on claims that have not yet been processed or have been pended by the Hawaii Prepaid Medical Management Information System (HPMMIS). In the HIPAA environment, submitters can obtain the statuses of all their claims, including claims that have not yet completed adjudication, with the Web-based 276 Claim Status Request Transaction.

835 RA Transactions and 837 Claim Transactions are closely linked. Although data on 835 Transactions comes from the HPMMIS Database and the Affiliated Computer Services (ACS) Financial System, much of it is derived from information on incoming 837s, with the addition of Payment Amounts, Adjustment Reason Codes, and Remark Codes generated by HPMMIS for the Med-QUEST translator. Any change from a billed amount to a paid amount at an inpatient claim or outpatient/professional/dental service line level is called an adjustment in HIPAA nomenclature and is reported on the 835 with an Adjustment Reason Code and an Adjustment Amount.

Adjustment Reason Codes occur at inpatient claim and outpatient/professional/dental service line levels. In addition, the 835 Transaction supports HIPAA compliant Remark Codes at both levels. Remark Codes are not directly associated with changes from billed to payment amounts but are used to provide additional information about claim and service line errors.

Because of the frequent gaps between meanings of the claim adjudication codes used by Med-QUEST and by the 835 Transaction, Med-QUEST has created a sequential Remittance Advice Supplemental File to the FTP Server along with the 835 Transaction. The Supplemental File is available to 835 receivers that request it. It carries claim identification information and the original adjudication codes generated for each institutional claim or professional/dental service line by HPMMIS. The Supplemental File is described in detail in Section 4.5, 835 Supplemental File.

**Processes
Replaced or
Impacted**

The primary process affected by the 835 Claim Remittance Advice Transaction is the creation and transmission of the claim remittance advice.

835 Claim Remittance Advice Transaction

Replaced Files

Electronic Claim Remittance Advice File

Impacted Files

None

2.2 835 Claim Remittance Advice Transaction

**Standard
Implementation
Guide**

The standard Implementation Guide for the 835 Claim Remittance Advice Transaction is the American National Standards Institute (ANSI) Accredited Standards Committee (ASC) X12 Transaction Set Implementation Guide for the Health Care Claim Payment/Advice and all approved Addenda. Versions of the 835 Implementation Guide and Addenda adopted by Med-QUEST and other covered entities and used in preparation of this document are:

- ASC X12N 835 (004010X091)
 - ASC X12N 835 (004010X091A1) (Addenda)
-

**Related
Transactions**

HIPAA-mandated 837 Claim Transactions provide some of the claim data that Med-QUEST returns to claim submitters on 835 Remittance Advice Transactions.

**Transmission
Schedules**

Med-QUEST sends 835 Remittance Advice Transactions to claim submitters on a weekly basis. They are issued at the same time as claim payments.

3. Technical Infrastructure and Procedures

3.1 Technical Environment

**Med-QUEST
Data Center
Communications
Requirements**

Authorized receivers of the Web-based 835 Claims Remittance Advice Transactions view and download 835 Transactions from the Med-QUEST Web Server. To access the Server, an eligibility verification requester needs a User Name and Password. All valid Med-QUEST providers can register a User Name and Password when creating an account on the Department of Human Services Medicaid Online web site (<https://hiweb.statemedicaid.us>). A Med-QUEST assigned Provider ID Number and a Federal Tax ID Number are required.

Med-QUEST verifies provider identification data before authorizing the creation of an account and assigning a User Name and Password. Once this information is validated, Med-QUEST mails a letter containing an Authentication Code to the provider’s correspondence address. Providers cannot make interactive or batch eligibility requests until they receive the Authentication Code, which is required to activate their account. Web-based encryption software provides additional security.

The DHS Medicaid Online User Manual can be obtained on the Med-QUEST web site (<http://www.med-quest.us>). This document explains how to view and download the 835 Claims Remittance Advice Transaction. Additional information about the account creation process for Web-based transactions can be found on the DHS/MQD Online Overview page of the Department of Human Services Medicaid Online web site (<https://hiweb.statemedicaid.us>).

Technical Assistance and Help

The Provider Inquiry Unit or Call Center maintained by Affiliated Computer Services (ACS), the Med-QUEST Fiscal Agent, provides technical assistance related to questions about electronic claims submission or data communications interfaces. All calls result in Ticket Number assignment and problem tracking. Contact information is:

- **Telephone Number:** Oahu: (808) 952-5570
Neighbor Islands: (800) 882-4378
 - **Hours:** 7:30 AM – 5:00 PM Hawaii Time, Mondays through Fridays
 - **Information required for initial call:**
 - Topic of Call (VPN setup, FTP procedures, etc.)
 - Name of caller
 - Organization of caller
 - Telephone number of caller
 - Nature of problem (connection, receipt status, etc.)
 - **Information required for follow up call(s):**
 - Ticket Number assigned by the Provider Call Center
-

3.2 File Naming Conventions

File Naming Conventions

835 Transaction Overview

| | |
|--------------------------------------|------------------------|
| HI-835-01-20031113-HHMMSS-020107.TXT | 835 File |
| HI-835-02-20031113-HHMMSS-020107.TXT | Supplemental File |
| ^ ^ ^ ^ ^ ^ ^ ^ | |
| | -- File Extension |
| | ----- Provider ID |
| | ----- Time |
| | ----- Process date |
| | ----- File Type |
| | ----- Transaction Code |
| | ----- State Code |

835 Transaction

This is the batch 835 file available for download (in X12 format). Refer to Section 2, 835 Claims Remittance Advice Transaction, for additional information.

HI-835-01-YYYYMMDD-HHMMSS-PROVID.TXT

- HI is the state code
- 835 is the Transaction code
- 01 is the 835 File
- YYYYMMDD is the process date
- HHMMSS is the time expressed in 24-hour clock time
- PROVID is the Provider ID
- TXT is the file extension

Supplemental File

The supplemental file provides additional claim adjudication information not available within the 835 Transaction. This file is not required for determining the status of a claim, but it does provide additional detailed information that Providers may find helpful. Refer to Section 4.5, 835 Supplemental File, for additional information.

HI-835-02-YYYYMMDD-HHMMSS-PROVID.TXT

- HI is the state code
 - 835 is the Transaction code
 - 02 is the Supplemental File
 - YYYYMMDD is the process date
 - HHMMSS is the time expressed in 24-hour clock time
 - PROVID is the Provider ID
 - TXT is the file extension
-

4. Transaction Standards

4.1 General Information

HIPAA Requirements

HIPAA standards are specified in the Implementation Guide for each mandated transaction and modified by authorized Addenda. Currently, the 835 Claims Remittance Advice Transaction has a draft Addendum (although, for this transaction, it is brief and has little impact). It has been adopted as final and incorporated into Med-QUEST requirements for the 835 Transaction.

An overview of requirements specific to the 835 Transaction can be found in Section 2, Data Overview, of the 835 Implementation Guide. The Data Overview Section contains information related to:

- Format and content of interchanges and functional groups
- Format and content of the header, detailer and trailer segments specific to the transaction
- Code sets and values authorized for use in the transaction
- Allowed exceptions to specific transaction requirements

Size of Transmissions/Batches

Transmission sizes are limited based on two factors:

- The number of segments recommended by HIPAA Implementation Guides and imposed by lengths of control fields within transactions
- Med-QUEST file transfer limitations

Recommended HIPAA standards for the maximum file size of each transaction are specified in the appropriate Implementation Guide or its authorized Addendum. The 835 Implementation Guide recommends a maximum of 10,000 CLP (Claim Payment) Segments per transaction.

At this time, Med-QUEST imposes no file size limitations for information that it posts to its FTP Server. ACS will contact the claim submitter if an 835 Transaction exceeds the ten megabyte limit.

Other Standards Balancing Financial Data

There are two types of balancing procedures that affect the 835 Transaction. They are internal and external to the transaction.

- Internal Balancing within the 835 Transaction

The 835 Implementation Guide discusses balancing within the 835 Transaction by presenting it in three hierarchical levels:

- Service Line
- Claim
- 835 Transaction

At the professional/dental service line level, balancing is between the amount charged for the service, any line-level adjustment made to the charged amount, and the service line payment amount. The 835 Implementation Guide translates these requirements into specific data elements that carry Charged Amounts, Adjustment Amounts, and Paid Amounts. The Paid Amount must always equal the Charged Amount minus the Adjustment Amount.

For professional/dental claims, all adjustments are at the service line level. Claim level amount fields, when populated, are summaries of service line amounts and do not affect balancing.

For institutional claims, balancing is only at the claim level. The claim-level Paid Amount is the amount adjudicated for the entire inpatient or outpatient claim. The difference between these amounts is the claim level Adjustment Amount. Service line data may be present for inpatient institutional claims on 835 Transactions, but Med-QUEST does not use such data in pricing.

At the transaction level, the Total Payment Amount for all claims in a transaction must equal the sum of all claim-level Payment Amounts minus PLB Segment provider level adjustments, such as settlements, that are not claim-specific. PLB Segment provider level adjustments can be positive or negative.

For all levels of balancing, positive Adjustment Amounts are subtracted from amounts charged by the provider to create the Payment Amount. Negative Adjustment Amounts, should they occur, are negative to Med-QUEST and are added to the amounts charged by the provider.

For the 835 Transaction, each institutional claim or professional/dental service line becomes a unique CLP Claim Payment Segment with its own unique 14-digit Claim Reference Number (CRN). The last two digits of the 14-digit CRN are for the Service Line Number.

Nursing home claims with additional services are sometimes priced at both claim and line levels. The Med-QUEST 835 Transaction accommodates this situation by defining institutional claims as invoices with multiple lines that are sometimes priced individually and professional/dental claim as single services. This “splitting” of professional/dental claims to create a separate claim with a unique 14-digit CRN for each service is done only for the 835 Transaction.

- **Balancing between the 835 Transaction and External Sources**

External balancing involves comparisons between data on 835 Transactions and payment amounts generated by the vouchers that contribute to weekly provider payments. The total amount of the payment to the receiver from each payment source (Element BPR02) is derived from the same voucher amounts that are used to generate the receiver’s payment. Amounts should always match.

Remittance Tracking

The Trace Number (Element TRN02) and the Payer Identification Number (Element TRN03) in the 835 Transaction’s Reassociation Trace Number (TRN) Segment can be used to reassociate the remittance advice data in the 835 Transaction with the payment sent separately by the ACS Financial System. For Med-QUEST, TRN02 is the Payment Number of the electronic transfer or check written for provider payment by the ACS Financial System.

Claims and Service Lines

As used by Med-QUEST, the structure of the 835 Transaction defines institutional claims at the invoice level and professional and dental claims at the service line level. Each CLP Claim Payment Segment on the 835 Transaction represents an adjudicated payment or denial, an entire multi-line invoice for an institutional claim and a single service for a professional or dental claim. Each CLP Claim Payment Segment has its unique, 14-digit Claim Reference Number.

In most cases, these conventions correspond to the level at which charged amounts are “adjusted” on the 835 Transaction’s CAS Adjustment Segments to become Payment Amounts. For professional and dental claims, adjustments are always at the service level. For institutional claims, there are exceptions to the invoice level payment rule that cause pricing to

be at the service level. In these cases, the 835 Transaction shows line level adjustments that contribute to the single invoice level payment:

- Outpatient Institutional Claims
- Inpatient Institutional Claims Paid as Tier Outliers
- Inpatient Institutional Claims Paid on a Cost to Charge Ratio

Nursing home institutional claims can be paid by both daily rates and, at the line level, by payments for ancillary services that are not included in the daily rate. In this situation, it is possible for a claim to have both invoice level and line level adjustments.

4.2 Testing Procedures

Testing Procedures

Med-QUEST has established a policy regarding inclusion of the 835 Transaction in standard testing by receivers. Receivers are required to submit or request the Med-QUEST generation of test claims which will be used to generate 835 test files for retrieval and review by the receiver.

Please refer to the DHS Medicaid Online User Manual for further information.

4.3 Data Interchange Conventions

Overview of Data Interchange When transmitting 835 Transactions to providers, Med-QUEST follows standards developed by the Accredited Standards Committee (ASC) of the American National Standards Institute (ANSI). These standards involve Interchange (ISA/IEA) and Functional Group (GS/GE) Segments or “outer envelopes”. All 835 Transactions are enclosed in transmission level ISA/IEA envelopes and, within transmissions, functional group level GS/GE envelopes. The segments and data elements used in outer envelopes are documented in Appendix B of Implementation Guides.

Transaction Agreements that specify how individual data elements are populated by Med-QUEST on ISA/IEA and GS/GE envelopes are shown in the table in this section. This document assumes that security considerations involving user identifiers, passwords, and encryption procedures are handled by the Med-QUEST FTP Server and not through the ISA Segment.

The ISA/IEA Interchange Envelope, unlike most ASC X12 data structures, has fixed fields of a fixed length. Blank fields cannot be left out.

Envelope Specifications Tables

Definitions of table columns follow:

Loop ID

The Implementation Guide’s identifier for a data loop within a transaction. Always “NA” in this situation because segments in outer envelopes have segments and elements but not loops.

Segment ID

The Implementation Guide’s identifier for a data segment.

Element ID

The Implementation Guide’s identifier for a data element within a segment.

Element Name

A data element name as shown in the Implementation Guide. When the industry name differs from the Data Element Dictionary name, the more descriptive industry name is used.

Element Definition/Length

How the data element is defined in the Implementation Guide. For ISA and IEA Segments only, fields are of fixed lengths and are present whether or not they are populated. For this reason, field lengths are provided in this

column after element definitions.

Valid Values

The valid values from the Implementation Guide that are used by Med-QUEST.

Definition/Format

Definitions of valid values used by Med-QUEST and additional information about Med-QUEST data element requirements.

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| ISA/IEA INTERCHANGE CONTROL ENVELOPE SPECIFICATIONS | | | | | | |
|--|---------------|-------------------|-------------------------------------|---|---------------------|--|
| Loop ID | Seg ID | Element ID | Element Name | Element Definition/Length | Valid Values | Definition/Format |
| ISA INTERCHANGE HEADER | | | | | | |
| NA | ISA | ISA01 | AUTHORIZATION INFORMATION QUALIFIER | Code to identify the type of information in the Authorization Information Element/2 Characters | 00 | No Authorization Information Present |
| NA | ISA | ISA02 | AUTHORIZATION INFORMATION | Information used for additional identification or authorization of the interchange sender or the data in the interchange; the type of information is set by the Authorization Information Qualifier/10 characters | | Leave field blank – not used by Med-QUEST. |
| NA | ISA | ISA03 | SECURITY INFORMATION QUALIFIER | Code to identify the type of information in the Security Information/2 characters | 00 | No Security Information present |
| NA | ISA | ISA04 | SECURITY INFORMATION | This field is used for identifying the security information about the interchange sender and the data in the interchange; the type of information is set by the Security Information Qualifier/10 characters | | Leave field blank – not used by Med-QUEST. |
| NA | ISA | ISA05 | INTERCHANGE ID QUALIFIER | Qualifier to designate the system/method of code structure used to designate the sender or receiver ID element being qualified/2 characters | ZZ | Mutually Defined |
| NA | ISA | ISA06 | INTERCHANGE SENDER ID | Identification code published by the sender for other parties to use as the receiver ID to route data to them; the sender always codes this value in the sender ID element/15 characters | | “MQD” followed by the nine-digit DHS/Med-QUEST Federal Tax ID number (996001089) |
| NA | ISA | ISA07 | INTERCHANGE ID QUALIFIER | Qualifier to designate the system/method of code structure used to designate the sender or receiver ID element being qualified/2 characters | ZZ | Mutually Defined |
| NA | ISA | ISA08 | INTERCHANGE RECEIVER ID | Identification code published by the receiver of the data; When sending, it is used by the sender as their sending ID, thus other parties sending to them will use this as a receiving ID to route data to them/15 characters | | The six-digit Med-QUEST Provider ID |
| NA | ISA | ISA09 | INTERCHANGE DATE | Date of the interchange/6 characters | | The Interchange Date in YYMMDD format |
| NA | ISA | ISA10 | INTERCHANGE TIME | Time of the interchange/4 characters | | The Interchange Time in HHMM format |
| NA | ISA | ISA11 | INTERCHANGE CONTROL STANDARDS | Code to identify the agency responsible for the control standard used by the message that is enclosed by the interchange header and trailer/1 character | U | U.S. EDI Community of ASC X12, TDCC, and UCS |

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| ISA/IEA INTERCHANGE CONTROL ENVELOPE SPECIFICATIONS | | | | | | |
|---|--------|------------|------------------------------------|--|--------------|--|
| Loop ID | Seg ID | Element ID | Element Name | Element Definition/Length | Valid Values | Definition/Format |
| | | | IDENTIFIER | | | |
| NA | ISA | ISA12 | INTERCHANGE CONTROL VERSION NUMBER | This version number covers the interchange control segments/5 characters | 00401 | Draft Standards for Trial Use Approved for Publication by ASC X12 Procedure Review Board through October 1997 |
| NA | ISA | ISA13 | INTERCHANGE CONTROL NUMBER | A control number assigned by the interchange sender/9 characters | | The Interchange Control Number. ISA13 must be identical to the control number in associated Interchange Trailer field IEA02. |
| NA | ISA | ISA14 | ACKNOWLEDGEMENT REQUESTED | Code sent by the sender to request an Interchange Acknowledgement (TA1)/1 character | 0 | No Acknowledgement Requested Med-QUEST does not request or expect TA1 Interchange Acknowledgement Segments from its trading partners. |
| NA | ISA | ISA15 | USAGE INDICATOR | Code to indicate whether data enclosed is test, production or information/1 character | P or T | Production Data or Test Data |
| NA | ISA | ISA16 | COMPONENT ELEMENT SEPARATOR | The delimiter value used to separate components of composite data elements/1 character | | A “pipe” (the symbol above the backslash on most keyboards) is the value used by Med-QUEST for component separation. Segment and element level delimiters are defined by usage in the ISA Segment and do not require separate ISA elements to identify them. Delimiter values, by definition, cannot be used as data, even within free-form messages. The following separator or delimiter values are used by Med-QUEST on outgoing transactions: Segment Delimiter - “~” (tilde – hexadecimal value X”7E”) Element Delimiter - “{” (left rounded bracket – hexadecimal value X”7B”) Composite Component Delimiter (ISA16) - “ ” (pipe – hexadecimal value X”7C”) These values are used because they are not likely to occur within transaction data. |

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| ISA/IEA INTERCHANGE CONTROL ENVELOPE SPECIFICATIONS | | | | | | |
|--|---------------|-------------------|--------------------------------------|--|---------------------|---|
| Loop ID | Seg ID | Element ID | Element Name | Element Definition/Length | Valid Values | Definition/Format |
| IEA INTERCHANGE TRAILER | | | | | | |
| NA | IEA | IEA01 | NUMBER OF INCLUDED FUNCTIONAL GROUPS | A count of the number of functional groups included in an interchange/5 characters | | The number of functional groups of transactions in the interchange |
| NA | IEA | IEA02 | INTERCHANGE CONTROL NUMBER | A control number assigned by the interchange sender/9 characters | | A control number identical to the header-level Interchange Control Number in ISA13. |

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| GS/GE FUNCTIONAL GROUP ENVELOPE TRANSACTION SPECIFICATIONS | | | | | | | |
|--|--------|------------|--|---|-------------|--|---------------------|
| Loop ID | Seg ID | Element ID | Element Name | Element Definition/Length | Valid Value | Definition/Format | Source |
| GS FUNCTIONAL GROUP HEADER | | | | | | | |
| NA | GS | GS01 | FUNCTIONAL IDENTIFIER CODE | Code identifying a group of application related transaction sets | HP | Health Care Claim Payment/Advice (835) | HIPAA Code Set |
| NA | GS | GS02 | APPLICATION SENDER'S CODE | Code identifying party sending transmission; codes agreed to by trading partners | | Med-QUEST repeats the Sender Identifier used in the ISA Segment. | Transmission sender |
| NA | GS | GS03 | APPLICATION RECEIVER'S CODE | Codes identifying party receiving transmission. Codes agreed to by trading partners | | Med-QUEST repeats the Receiver Identifier used in the ISA Segment. | Transmission sender |
| NA | GS | GS04 | DATE | Date expressed as CCYYMMDD | | The functional group creation date. | Transmission sender |
| NA | GS | GS05 | TIME | Time on a 24-hour clock in HHMM format. | | The functional group creation time. | Transmission sender |
| NA | GS | GS06 | GROUP CONTROL NUMBER | Assigned number originated and maintained by the sender | | A control number for the functional group of transactions. | Transaction sender |
| NA | GS | GS07 | RESPONSIBLE AGENCY CODE | Code used in conjunction with Element GS08 to identify the issuer of the standard | X | Accredited Standards Committee X12 | HIPAA Code Set |
| NA | GS | GS08 | VERSION/RELEASE/INDUSTRY IDENTIFIER CODE | Code that identifies the version of the transaction(s) in the functional group | | 004010X091A1 Med-QUEST uses Addenda versions of all HIPAA Transactions. This Version Number incorporates the final Addenda. | HIPAA Code Set |
| GE FUNCTIONAL GROUP TRAILER | | | | | | | |
| NA | GE | GE01 | NUMBER OF TRANSACTION SETS INCLUDED | The number of transactions in the functional group ended by this trailer segment | | | Transmission sender |
| NA | GE | GE02 | GROUP CONTROL NUMBER | Assigned number originated and maintained by the sender | | This number must match the control number in GS06. | Transmission sender |

4.4 Acknowledgment Procedures

Overview of Electronic Acknowledgment Processes

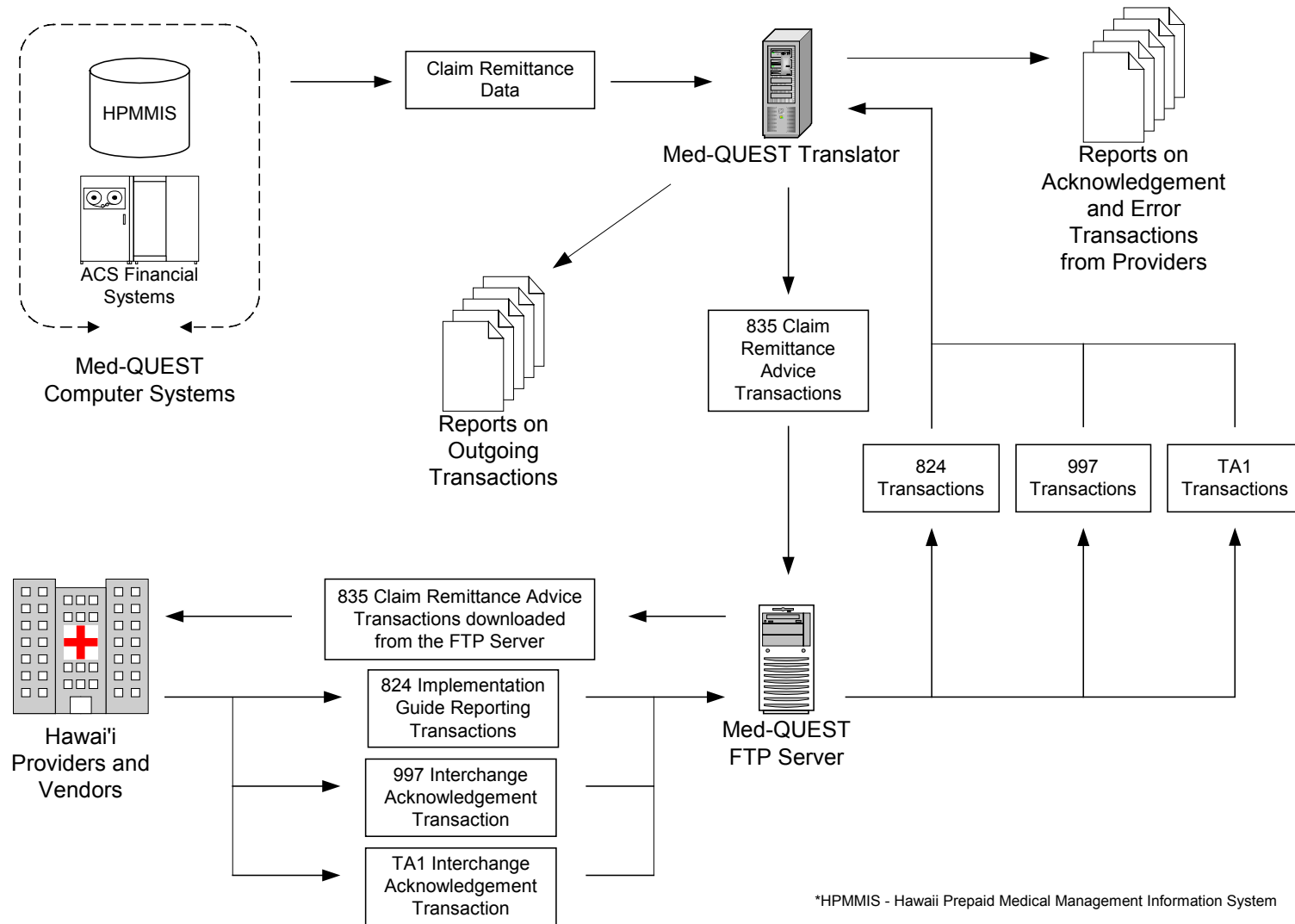
Med-QUEST uses the Financial System of its fiscal agent, Affiliated Computer Services (ACS), to pay fee-for-service claims on a weekly basis. Both the ACS Financial System and HPMMIS maintain data for use on 835 Claims Remittance Advice Transactions. At the time of claim payment, Med-QUEST generates electronic 835 RA Transactions for all providers who have requested 835 Transactions rather than paper RAs.

Med-QUEST accepts and processes TA1 Interchange Acknowledgement Transactions, 997 Functional Acknowledgement Transactions, and 824 Implementation Guide Reporting Transactions from trading partners in response to 835 transmissions. The Agency recommends that trading partners follow Med-QUEST conventions in terms of how each of these transactions is used. Under these conversions, TA1 Segments report errors within ISA/IEA outer envelopes, 997 Transactions report acceptance of valid transactions, and the 824 Transactions report syntactical errors within transactions.

Med-QUEST does not anticipate extensive syntactical problems on 835 Transactions because it applies translator edits to outgoing and well as incoming transactions and corrects any problems revealed by the translator prior to 835 transmission. Discrepancies are possible, however, due to variations in sender and receiver edits.

For providers that request it, Med-QUEST posts an 835 Remittance Advice Supplemental File to the FTP Server along with each 835 Transaction. The Supplemental File carries HPMMIS adjudication codes as they are generated prior to 835 translation. It is described more fully in Section 4.5, 835 Supplemental File.

Med-QUEST Interchange Flow - 835 Transaction



4.5 835 Supplemental File

Supplemental File Summary

A basic purpose of all claim remittance advices, including the 835 Transaction, is to communicate to claim submitters the reasons why billed services are paid or denied. Both the current paper RA used by Med-QUEST and the electronic 835 Transaction have many adjudication code values and messages that serve this purpose.

Frequently, however, HIPAA offers no reasonable translation for detailed Med-QUEST Pricing, Edit, and Reason Codes. For this reason, Med-QUEST has created an 835 Remittance Advice Supplemental File to accompany each 835 Transaction. The Supplemental File supplies all of the claim or service line pricing and adjudication codes that are generated by HPMMIS prior to translation and that are included on paper RAs.

In terms of claim level and line level information, the Supplemental File follows the structure of the Med-QUEST 835 Transaction. Claims are defined as multi-line invoices for institutional claims and single services for professional and dental claims.

Institutional claims are paid at the invoice level and have only invoice level data on the Supplemental File. Professional and dental claims are “split” for the 835 Transaction so that each service line becomes a claim with a unique, 14-digit CRN.

The 835 Supplemental File is a fixed-length sequential file with 197 byte records. It is more similar in structure to pre-HIPAA Med-QUEST interface files than to the 835 Transaction. It has four record types:

- A single Header Record with identification information on the payer and billing provider
- Multiple Claim Report Records with Patient Account Numbers, Med-QUEST Claim Reference Numbers (CRNs), and HPMMIS adjudication codes within each HPMMIS Comment Type

- A single Processing Notes Record with HPMMIS adjudication code descriptions for all HPMMIS adjudication codes generated for claims submitted by a billing provider
- A single Trailer Record with a control count

A single Header and Trailer Record appears at the beginning and end of each Supplemental File. A Claim Report Record appears for each institutional claim or professional/dental service line. A Processing Notes Record is created for each billing provider. It provides messages associated with the HPMMIS adjudication codes on the billing provider's Claim Report Records.

Data element level information on the 835 Supplemental File appears in the remainder of this section.

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| 835 SUPPLEMENTAL FILE SPECIFICATIONS | | | | |
|--|-------------------------|---|----------------------------|--|
| Record Type | Field Name | Field Description | Field Length/ Usage | Comments |
| HEADER RECORD – 1 record per 835 Transaction | | | | |
| Header | Record Type | A code for one of the four Record Types on the 835 Supplemental File | 2/AN | “HR” = Header Record |
| Header | File Name | A descriptive name for the file | 35/AN | “835 REMITTANCE ADVICE SUPPLEMENTAL FILE” |
| Header | Payer Name | The name of the claim payer | 50/AN | “HAWAII” |
| Header | Payer’s Tax ID | The Federal Tax ID of the claim payer | 20/AN | “996001089” |
| Header | Billing Provider ID | The Med-QUEST Identification Number assigned to the Billing Provider | 8/AN | |
| Header | Billing Provider Name | The name of the Billing Provider | 25/AN | The full name of the billing provider with intervening spaces between name components |
| Header | Billing Provider Tax ID | The Federal Tax ID of the Billing Provider | 20/AN | |
| Header | Filler | | 37/AN | Filled with spaces |
| CLAIM REPORT RECORD – 1 or more records per 835 Transaction | | | | |
| Claim Report | Record Type | A code for one of the four Record Types on the 835 Supplemental File | 2/AN | “S1” = Claim Report Record |
| Claim Report | Patient Account Number | The claim submitter’s ID Number for the patient | 20/AN | |
| Claim Report | Med-QUEST Claim Number | The Claim Reference Number (CRN) or Service Line Reference Number assigned by Med-QUEST | 14/AN | For institutional claims reported at the claim level, the final two characters are zeros. For professional and dental service lines, the final two characters carry the Line Number with a value of more than zero. |
| Claim Report | Recipient ID | The Med-QUEST ID Number for the recipient | 10/AN | The nine-character Med-QUEST Recipient ID |
| Claim Report | Claim Status Code | The claim or line level status code | 1/AN | For institutional claims, this Status Code is always at the claim level. For professional and dental claims, it is at the service line level without an equivalent claim level code on the 835. Valid values are: <ul style="list-style-type: none"> • “1” = Paid • “2” = Adjusted • “3” = Voided • “4” = Denied |

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| 835 SUPPLEMENTAL FILE SPECIFICATIONS | | | | |
|--------------------------------------|-------------------|--|---------------------|--|
| Record Type | Field Name | Field Description | Field Length/ Usage | Comments |
| Claim Report | Claim Status Date | The date on which the HPMMIS Status Code from which the Claim Status Code is derived was assigned. | 8/AN | Format is CCYYMMDD. |
| Claim Report | Comment Type | An MED-QUEST code for the type of comment in the Comment Text field. | 2/AN | Code values correspond to the four Comment Type descriptions identified below. |

| 835 SUPPLEMENTAL FILE SPECIFICATIONS | | | | | | | | | | | | | | | | | | | | | | | | | |
|---|-------------------|--|----------------------------|--|----------------------------|--------------|-------------------------|--------------------------|--------------|--|--------|--------------|--|--|--|--|----------------------------|-------------|-------------------------|------------------------|--------------|--|--------|---------------|--|
| Record Type | Field Name | Field Description | Field Length/ Usage | Comments | | | | | | | | | | | | | | | | | | | | | |
| Claim Report | Comment Text | A field defined separately for each type of Comment generated by HPMMIS. | 140/AN | <p>A description of the HPMMIS Comment Type appears at the beginning of each comment. Comment Types identified by descriptions are:</p> <ul style="list-style-type: none"> • PRICE EXPL – An explanation of the pricing methodology used to price the claim or service line, for example, “APD” for Ancillary Per Discharge Rate on an inpatient claim. • REASON CDS – Claim Reason or Edit/Result Codes generated by HPMMIS to explain denials and payment cut-backs, for example “H129.2” for Primary Diagnosis Code is Invalid for Recipient Age. • TIER DATA – The pricing tier or tiers at which an inpatient claim is paid, for example “SUR” for Surgery Tier. • COMMENTS – Additional comments entered by reviewers, for example, “OUTLIER REQUESTED, NOT QUALIFIED”. <p>Descriptions of all codes used on an 835 Transaction appear in the Processing Notes Record.</p> <p>Layout for the comment text field follows:</p> <p>NOTE: The Comment Text field contains different formats, depending on the Comment Type.</p> <p>Comment Type ‘A’: There are three different formats for this type:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 60%;">(1) Price Explanation Code</td> <td style="width: 20%;">3 characters</td> <td style="width: 20%;">10 Occurrences of X(14)</td> </tr> <tr> <td>Price Explanation Reason</td> <td>2 characters</td> <td></td> </tr> <tr> <td>Filler</td> <td>9 characters</td> <td></td> </tr> <tr> <td colspan="3"> </td> </tr> <tr> <td>(2) Price Explanation Ind.</td> <td>1 character</td> <td>10 Occurrences of X(14)</td> </tr> <tr> <td>Price Explanation Rate</td> <td>3 characters</td> <td></td> </tr> <tr> <td>Filler</td> <td>10 characters</td> <td></td> </tr> </table> | (1) Price Explanation Code | 3 characters | 10 Occurrences of X(14) | Price Explanation Reason | 2 characters | | Filler | 9 characters | | | | | (2) Price Explanation Ind. | 1 character | 10 Occurrences of X(14) | Price Explanation Rate | 3 characters | | Filler | 10 characters | |
| (1) Price Explanation Code | 3 characters | 10 Occurrences of X(14) | | | | | | | | | | | | | | | | | | | | | | | |
| Price Explanation Reason | 2 characters | | | | | | | | | | | | | | | | | | | | | | | | |
| Filler | 9 characters | | | | | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | | | | | | |
| (2) Price Explanation Ind. | 1 character | 10 Occurrences of X(14) | | | | | | | | | | | | | | | | | | | | | | | |
| Price Explanation Rate | 3 characters | | | | | | | | | | | | | | | | | | | | | | | | |
| Filler | 10 characters | | | | | | | | | | | | | | | | | | | | | | | | |

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| 835 SUPPLEMENTAL FILE SPECIFICATIONS | | | | |
|---|-----------------------------|---|----------------------------|--|
| Record Type | Field Name | Field Description | Field Length/ Usage | Comments |
| | | | | (3) Filler 1 character 10 Occurrences of X(14) Price Expl. Type Ind. 1 character Price Explanation Type 3 characters Filler 9 characters Comment Type 'R': There is one format for this type: (1) Reason Code 6 characters 17 Occurrences of X(8) Filler 2 characters Comment Type 'T': There is one format for this type: (1) Tier 1 5 characters 1 Occurrence of X(140) Filler 51 characters Reason 1 5 characters Filler 8 characters Tier 2 3 characters Filler 53 characters Reason 2 5 characters Filler 10 characters Comment Type 'X': Used to indicate free form. There is no format for this type. |
| PROCESSING NOTES RECORD – 1 record per 835 Transaction | | | | |
| Notes | Record Type | A code for one of the Record Types on the 835 Supplemental File | 2/AN | "S2" = Processing Notes Record |
| Notes | Processing Note Code | An MED-QUEST Adjudication Code that appears in the Comment Text Field on Claim Records. | 6/AN | A HPMMIS claim or service line adjudication code that appears in the Comment Text field of a Claim Report Record for a billing provider. |
| Notes | Processing Note Description | The message associated with the MED-QUEST Adjudication Code. | 140/AN | A description of the claim or service line adjudication code. Code values generated for all claims for a billing provider are unduplicated. |
| Notes | Filler | | 49 | |
| TRAILER RECORD – 1 record per 835 Transaction | | | | |
| Trailer | Record Type | A code for one of the Record Types on the 835 Supplemental File | 2/AN | "TR" = Trailer Record |
| Trailer | Trailer Record Count | The number of records in the 835 Supplemental File, including the Header and Trailer Records. | 9/N | |
| Trailer | Filler | | 186 | |

5. Transaction Specifications

5.1 About Transaction Specifications

Purpose

Transaction Specifications document the codes that Med-QUEST allows between trading partners and specify the type and format of the information included in data elements. In some cases, these values are subsets of the data element values listed or referenced in Implementation Guides. In others, they are specific to Med-QUEST requirements.

For example, in the Subscriber Number Loop of a transaction in the Implementation Guide, Element REF02 is defined as an alphanumeric identification element that is between one and thirty characters long. In the Transaction Specifications, REF02 is defined as the member's Med-QUEST ID. The length and format of the field are based on the characteristics of the Med-QUEST Recipient ID rather than on the variable field size defined for the transaction by the Implementation Guide.

**Relationship to
HIPAA
Implementation
Guides**

Transaction Specifications supplement information in the Implementation Guides for each HIPAA Transaction with additional information specific to the trading partners using the transaction.

The information in the Transaction Specifications is not intended to:

- Modify the definition, data condition, or use of any data element or segment in the standard Implementation Guides.
 - Add any additional data elements or segments to the defined data set.
 - Utilize any code or data values that are not valid in the standard Implementation Guides.
 - Change the meaning or intent of any implementation specifications in the standard Implementation Guides.
-

5.2 835 Claims Remittance Advice Transaction Specifications

Overview

The purpose of these Transaction Specifications is to identify the data elements used in the 835 Claims Remittance Advice Transaction so that providers and other entities that receive 835 Transactions from Med-QUEST will be able to understand and process transaction data. The 835 Transaction does not include or accompany claim payments. Rather, it serves as a detailed remittance advice that shows payments, adjustments, and denials for each inpatient claim and outpatient, professional, or dental service line submitted by the provider that receives the 835.

The ACS Financial System implements Agency policy by writing weekly checks or generating weekly electronic payments or checks to providers paid on a fee-for-service basis. To be consistent with this payment policy, the Agency generates weekly 835 Transactions at the same times as provider payments. Each 835 includes identification, medical, and financial data on paid and denied claims adjudicated during the previous week. Pended claims and claims received but not yet processed by Med-QUEST are not included. Claim replacements and voids are identified and reported but do not appear in separate sections.

The following entities can receive 835 Transactions from Med-QUEST:

- Authorized fee-for-service providers that submit claims to Med-QUEST
- Provider groups that serve as billing providers for individual physicians or other practitioners
- Billing agents that transmit claims and collect receivables for fee-for-service providers

Three special considerations that affect the Med-QUEST 835 Transactions are discussed in further detail. They are:

- Claim Adjudication Codes
 - Billing and Servicing Providers
 - Provider Level Adjustments
-

**Claim
Adjudication
Codes**

The most important data variations between the current Med-QUEST Claims Remittance Advice and the 835 Transaction are in the code sets that tell claim submitters the results of each claim's adjudication. On its pre-HIPAA RAs, Med-QUEST relied on several code sets to inform submitters of claims and service lines that are paid, denied, pending, and not yet processed.

Detailed mappings between Med-QUEST and HIPAA claim adjudication codes are used in code set translation. They only apply to Med-QUEST denial Reason Codes for which there are appropriate and reasonable translations. The following categories of Med-QUEST Edit/Result and Claim Reason Codes have been excluded from the code set mappings:

- Med-QUEST Codes for pending and not-yet-processed claims and service lines
The 835 is a financial transaction that supports only adjudicated (paid or denied) claims and service lines.
- Med-QUEST Codes for claim adjustments and voids
Although the 835 Transaction supports replacements and voids, it does not have detailed Adjustment Reason or Remark Code to explain them. They are identified in other ways.
- Med-QUEST Codes used on paid claims that cannot be reasonably translated
Both Med-QUEST and HIPAA Code Sets have some values that are not at all equivalent. These values have been dropped from the mapping. One of a set of standard Adjustment Reason Codes appears for financial adjustments even when Med-QUEST codes are untranslatable. Additional information is communicated through Remark Codes on the 835.

On the HIPAA code set side, there are also three code sets that describe the results of claim adjudication: Adjustment Group Code, Adjustment Reason Code, and Remark Code. Adjustment Group and Adjustment Reason Codes explain the differences between Charged Amounts and Paid Amounts at both claim and service line levels. For the 835, adjustments are variations between Charged and Paid Amounts that result from claim adjudication. High-level Adjustment Group Codes and more specific Adjustment Reason Codes are associated with an Adjustment Amount on the 835 Transaction. Remark Codes have no direct relationship to dollar amounts, although many Remark Codes explain why a claim or service line is denied.

There are major differences between the Med-QUEST and the HIPAA compliant code sets used to explain the results of claim adjudication. Two kinds of distinctions are especially important:

- Med-QUEST pays most claims based on Allowed Amounts determined by HPMMIS independently of provider charges. The only connection between charges and payments is that Med-QUEST does not pay more than the Charged Amount even if the Med-QUEST Allowed Amount is greater.
- Few Med-QUEST and HIPAA code set values have solid, unambiguous matches at the same level of detail. This is true both because Med-QUEST codes are more detailed and specific than HIPAA codes and because they frequently cover different situations.

In light of these considerations, Med-QUEST has adopted a three-step approach to population of Adjustment Group, Adjustment Reason, and Remark Codes on 835 Transactions.

Step 1: Determine whether an institutional claim or professional/dental service line needs a CAS Claim or Service Line Adjustment Segment with an Adjustment Group Code, Adjustment Reason Code, and Adjustment Amount.

When the Payment Amount for a claim or line is different from the Charged Amount, a CAS Segment is required. When the amounts are equal, the CAS Segment with its adjustment codes is not needed.

In theory, a Remark Code can occur without a CAS Segment for a claim or service line. In practice, this seldom happens because most Remark Codes explain reasons for denials or cut-backs that generate adjustment codes and Adjustment Amounts.

Step 2: If Charged and Payment Amounts for an inpatient claim or outpatient/professional/dental service line are different, the 835 carries Adjustment Group and Adjustment Reason Codes on the 835 Transaction, along with an Adjustment Amount.

Adjustment code combinations are based on two factors. The first is the status categories that are assigned by HPMMIS:

- Original Paid Claims or Service Lines
- Replacement Claims
- Voided Claims
- Denied Claims or Service Lines

The second factor in adjustment code assignment is the reason for the adjustment. The following adjustment types (in addition to provider level adjustments that are not claim specific) are accommodated:

- Share of Cost Amounts paid by the patient
- Amounts paid by other health care carriers
- Amounts previously paid by Med-QUEST
- Pricing adjustments - reductions in Payment Amounts from Charged Amounts due to use of Med-QUEST Allowed Amounts in payment

Adjustment Group and Adjustment Reason Codes and messages used by Med-QUEST on the 835 Transaction are shown in the chart on the next page.

Step 3: Translate Med-QUEST Code Sets.

The third step involves translation of Med-QUEST Reason Codes for denials to HIPAA Remarks Codes on the 835 Transaction. Further translations of Med-QUEST codes to Adjustment Group and Reason Codes are not attempted.

Remarks Codes populate MIA (inpatient) and MOA (outpatient) Segments at the institutional claim level and LQ (Health Care Remark Codes) Segments when generated at the professional/dental service line level. Med-QUEST “unduplicates” Remark Codes for the 835 Transaction. This means that each code value appears only once for a claim or service line even when the same HIPAA code value is generated repeatedly.

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ADJUSTMENT GROUP AND REASON CODES ON THE MED-QUEST 835 TRANSACTION

| Status Category | Adjustment Type | 835 Adjustment Group | 835 Adjustment Reason |
|-------------------------|-------------------------|---------------------------------|---|
| Original or Replacement | Share of Cost | “PR” – Patient Responsibility | “2” – Coinsurance Amount |
| Original or Replacement | Other Carrier | “OA” – Other Adjustment | “23” – Payment adjusted because charges have been paid by another payer. |
| Original or Replacement | Prior MED-QUEST Payment | “OA” – Other Adjustment | “B13” – Previously paid. Payment for this claim/service may have been provided in a previous payment. |
| Original or Replacement | Pricing | “PI” – Payer Initiated | “A2” - Contractual Adjustment |
| Void | Share of Cost | “CR” – Correction and Reversals | “2” – Coinsurance Amount |
| Void | Other Carrier | “CR” – Correction and Reversals | “23” – Payment adjusted because charges have been paid by another payer. |
| Void | Prior MED-QUEST Payment | “CR” – Correction and Reversals | “B13” – Previously paid. Payment for this claim/service may have been provided in a previous payment. |
| Void | Pricing | “CR” – Correction and Reversals | “A2” - Contractual Adjustment |
| Denial | Pricing | “PI” – Payer Initiated | “A1” – Claim denied charges |

All of these conditions can occur at both claim and service line levels. Inpatient institutional claims paid by tier-based pricing or nursing home rates are priced and adjusted at the claim invoice level. All other claims are priced and adjusted by service line.

**Billing and
Rendering
Providers**

Med-QUEST has two kinds of situations involving Billing and Servicing or Rendering Providers that require recognition in the 835 Transaction. They are:

- Rendering Providers with multiple locations – the Rendering Provider is also the Billing Provider.

In this situation, the provider's Med-QUEST ID Number, without a Location Code suffix, appears as the Billing Provider (Loop 1000B/Element REF02 in the Payee Additional Identifier REF Segment). The Provider IDs for the various locations appear, with Location suffixes, as rendering providers (Loop 2000/Element TS301 and Loop 2100/Element NM109 in the Rendering Provider Name NM1 Segment).

- Provider Groups and Billing Agents – the Rendering Provider and Billing Provider are different.

In this situation, Med-QUEST assigns Provider IDs to the group or billing agent. The group or billing agent appears on the 835 as a Billing Provider (Loop 1000B/Element REF02 in the Payee Additional Identifier REF Segment) without a Location Code. Members of the group have different Med-QUEST Provider IDs. They appear as Rendering Providers (Loop 2000/Element TS301 and Loop 2100/Element NM109 in the Rendering Provider Name NM1 Segment) with Location Codes.

If a rendering provider with multiple locations is a member of a billing group, the group is the billing provider on the 835 and each location is a different rendering provider.

Provider Level Adjustments

In addition to supporting financial adjustments (changes from charged to paid amounts) at claim and service line levels, the 835 Transaction's PLB Provider Adjustment Segment allows claim payers to notify billing providers of payments and withholds that are not claim specific. Med-QUEST uses the provider level adjustment feature in two ways:

- To report non-claim specific payments to (and withholds from) billing providers. Settlements and returned checks are examples of items that can be handled by this segment.
- To offset negative payment amounts to billing providers when the total provider payment balance on the 835 is negative. This function is needed because the ACS Financial System used by Med-QUEST does not issue negative payments.

Payments to and withholds from billing providers that are not specific to claims are included in transaction level balancing along with claim based payments. They have PLB03 Adjustment Reason Codes of "AM" (Applied to Borrower's Account). The negative offset function also affects 835 balancing requirements. Negative offsets are needed when, on a particular claim payment cycle, recoveries from a billing provider add up to more than payments.

In negative payment situations, Med-QUEST creates a provider level offset adjustment in the PLB Segment with a PLB03 Adjustment Reason Code of "FB" (Forwarding Balance). The provider level adjustment is for a negative amount equal to the calculated negative amount of the recovery from the provider. A negative rather than a positive amount is required due to the 835 Transaction's balancing requirements. According to the 835 Implementation Guide (Page 169), "These adjustments can either decrease the payment (a positive number) or increase the payment (a negative number)." When the calculated Total Payment Amount on an 835 Transaction is negative, it must be offset with a corresponding increase in payment. The final payment amount in the BPR02 Total Actual Provider Payment Amount element on the 835 Transaction is then zero.

PLB offset Segments are created whenever a calculated total payment amount is negative. This can be due to either claim voids or replacements or to provider adjustments specified on other PLB Segments.

**Transaction
Specifications
Table**

835 Claims Remittance Advice Transaction Specifications for individual data elements are shown in the table beginning on the next page.

Definitions of table columns follow:

Loop ID

The Implementation Guide's identifier for a data loop within a transaction.

Segment ID

The Implementation Guide's identifier for a data segment within a loop.

Element ID

The Implementation Guide's identifier for a data element within a segment.

Element Name

A data element name as shown in the Implementation Guide. When the industry name differs from the Data Element Dictionary name, the more descriptive industry name is used.

Element Definition

How the data element is defined in the Implementation Guide.

Valid Values

The valid values from the Implementation Guide that are used by Med-QUEST.

Definition/Format

Definitions of valid values used by Med-QUEST and additional information about Med-QUEST data element requirements.

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|--------------------------------------|---|-------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| N/A | ST | ST01 | Transaction Set Identifier Code | Code uniquely identifying a Transaction Set | 835 | Health Care Claim Payment/Advice |
| N/A | ST | ST02 | Transaction Set Control Number | The unique identification number within a transaction set | | This number is unique within a functional group of similar transactions. The value of this element is the same as that of the SE02 element at the end of the transaction. |
| N/A | BPR | BPR01 | Transaction Handling Code | This code designates whether and how the money and remittance information will be processed | I | Remittance Information Only |
| N/A | BPR | BPR02 | Total Actual Provider Payment Amount | The total payment for this batch or transaction | | <p>The Total Payment Amount on the 835 Transaction</p> <p>This is the amount of the weekly check or electronic transfer to the billing provider from Med-QUEST. The Med-QUEST translator verifies that it balances to sums of 835 Transaction payment totals at service provider, claim and service line levels. When the Billing Provider that receives the transaction (REF02 within the transaction header) and the Rendering Provider (Loop 2100, Element NM109) are the same, balancing is for a single 835 provider/receiver.</p> <p>If the Total Payment Amount on an 835 Transaction is negative due to a preponderance of payment recoveries, zero appears in this element. Positive and negative amounts are available at the institutional claim or professional/dental service line level.</p> |
| N/A | BPR | BPR03 | Credit or Debit Flag Code | Code indicating whether amount is a credit or debit | C | Credit |
| N/A | BPR | BPR04 | Payment Method Code | Code identifying the method for the movement of payment instructions | ACH CHK FWT | <p>Automated Clearing House Check Wire Transfer</p> <p>Med-QUEST makes claim payments in all three ways, primarily by automated clearing house (ACH). Most elements in the BPR Segment are required for the "ACH" and "FWT" options.</p> |
| N/A | BPR | BPR05 | Payment Format Code | Type of format chosen to send payment | CCP | <p>Concentration/Addenda plus Disbursement</p> <p>Used only when BPR02 = "ACH" or "FWT".</p> |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|--|--|---------------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| N/A | BPR | BPR06 | Depository Financial Institution (DFI) Identification Number Qualifier | Code identifying the type of identification number of Depository Financial Institution (DFI) | 01 | ABA Transit Routing Number Appears when BPR04 is "ACH" or "FWT". Otherwise absent. |
| N/A | BPR | BPR07 | Originating Depository Financial Institution (DFI) Identifier | Number identifying the financial institution originating the transaction in an ACH network | | The nine-digit Transit Routing Number including check digits Appears when BPR04 is "ACH" or "FWT". Otherwise absent. |
| N/A | BPR | BPR08 | Account Number Qualifier | Code indicating the type of account | DA | Demand Deposit Used when BPR04 is "ACH" or "FWT". |
| N/A | BPR | BPR09 | Sender Bank Account Number | The sender's bank account number at the Originating Depository Financial Institution | | Bank Account Number of the entity originating the transaction when BPR04 is "ACH" or "FWT". |
| N/A | BPR | BPR10 | Originating Company Identifier | A unique identifier designating the company originating the transaction | 1996001089 | The DHS/Med-QUEST Federal Tax ID Number preceded by the number "1". For the organization originating the transaction. Used when BPR04 is "ACH" or "FWT". |
| N/A | BPR | BPR12 | Depository Financial Institution (DFI) Identification Number Qualifier | Code identifying the type of identification number of Depository Financial Institution (DFI) | 01 | ABA Transit Routing Number Appears when BPR04 is "ACH" or "FWT". Otherwise absent. |
| N/A | BPR | BPR13 | Receiving Depository Financial Institution (DFI) Identifier | Number identifying the financial institution receiving the transaction from an ACH network | | The nine-digit Transit Routing Number including check digits Appears when BPR04 is "ACH" or "FWT". Otherwise absent. |
| N/A | BPR | BPR14 | Account Number Qualifier | Code indicating the type of account | DA | Demand Deposit Used when BPR04 is ACH or "FWT". |
| N/A | BPR | BPR15 | Receiver Bank Account Number | The receiver's bank account number at the Receiving Depository Financial Institution | | Bank Account Number of the entity receiving the transaction when BPR04 is "ACH" or "FWT". |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|-----------------------------------|--|--------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| N/A | BPR | BPR16 | Check Issue or EFT Effective Date | Date the check was issued or the electronic funds transfer (EFT) effective date | | Date that the check was issued or that Med-QUEST intends the transaction to be settled in CCYYMMDD format. |
| N/A | TRN | TRN01 | Trace Type Code | Code identifying the type of reassociation which needs to be performed | 1 | Current Transaction Trace Numbers |
| N/A | TRN | TRN02 | Check or EFT Trace Number | Check number or Electronic Funds Transfer (EFT) number that is unique within the sender/receiver relationship | | Electronic Trace Number (if BPR04 = "ACH" or "FWT") or Check Number (if BPR04 = "CHK"). |
| N/A | TRN | TRN03 | Originating Company Identifier | A unique identifier designating the company originating the transaction | 1996001089 | The DHS/Med-QUEST Federal Tax ID Number preceded by the number "1". For the organization originating the transaction. |
| N/A | DTM | DTM01 | Date Time Qualifier | Code specifying the type of date or time or both date and time | 405 | Production |
| N/A | DTM | DTM02 | Production Date | According to the 835 Implementation Guide, "the end date for the adjudication production cycle for claims included in this 835." | | Financial information date in CCYYMMDD format. |
| 1000A | N1 | N101 | Entity Identifier Code | Code identifying an organizational entity, a physical location, property or an individual | PR | Payer |
| 1000A | N1 | N102 | Payer Name | Name identifying the organization remitting the payment | MED-QUEST | Name of organization making the payment. |
| 1000A | N3 | N301 | Payer Address Line | Address line for the payer's address | | Med-QUEST Street Address Line 1 |
| 1000A | N4 | N401 | Payer City Name | The city name of the payer's address | | Med-QUEST City |
| 1000A | N4 | N402 | Payer State Code | State postal code of the payer's address | | Med-QUEST State Code |
| 1000A | N4 | N403 | Payer Postal Zone or ZIP Code | The postal zone code of the payer's address | | Med-QUEST Zip Code |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|--|---|--------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 1000B | N1 | N101 | Entity Identifier Code | Code identifying an organizational entity, a physical location, property or an individual | PE | Payee |
| 1000B | N1 | N102 | Information Receiver Last or Organization Name | The name of the organization or last name of the individual that expects to receive information or is receiving information | | Receiver Name |
| 1000B | N1 | N103 | Identification Code Qualifier | Code designating the system/method of code structure used for Identification Code | FI | The payee's Federal Taxpayer's ID Number |
| 1000B | N1 | N104 | Payee Identifier | Number identifying the organization receiving the payment | | Payee's Tax ID Number |
| 1000B | N3 | N301 | Payee Address Line | The payee's address line | | Payee's Street Address Line 1 |
| 1000B | N3 | N302 | Payee Address Line | The payee's address line | | Payee's Street Address Line 2 |
| 1000B | N4 | N401 | Payee City Name | The City Name of the payee's address | | Payee's City |
| 1000B | N4 | N402 | Payee State Code | The State Postal Code of the payee's address | | Payee's State |
| 1000B | N4 | N403 | Payee Postal Zone or ZIP Code | The Zip Code of the payee's address | | Payee's Zip Code |
| 1000B | REF | REF01 | Reference Identification Qualifier | Code qualifying the Reference Identification | 1D | Medicaid Provider Number |
| 1000B | REF | REF02 | Additional Payee Identifier | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | The billing provider's Med-QUEST ID Always present. The Billing Provider can be the same as or different from the Institutional Claim Facility or the Professional/Dental Rendering Provider |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|---------------------------|--|---------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2000 | LX | LX01 | Assigned Number | Number assigned for differentiation within a transaction set | 1 – 999999 | <p>The single-element LX Segment is especially needed when the 835 Transaction has multiple 2000 Header Number Loops for different rendering providers. This can happen when the 835 is sent to a provider group or billing agent that includes multiple rendering providers and/or facilities within it.</p> <p>If the payee identified in Payee Identification Loop 1000B is the same as the Service or Rendering Provider and the provider has only a single Location, there is only one 2000 Loop.</p> |
| 2000 | TS3 | TS301 | Provider Identifier | Number assigned by the payer, regulatory authority, or other authorized body or agency to identify the provider | | The eight-character Med-QUEST Provider Identification Number (including Location Code) for the rendering provider appears in TS301. |
| 2000 | TS3 | TS302 | Facility Type Code | Code identifying the type of facility where services were performed; the first and second positions of the Uniform Bill Type code or the Place of Service code from the Electronic Media Claims National Standard Format | 99 | Med-QUEST uses Location Code “99” (Other Unlisted Facility) to populate this required field. Location Codes that more truly indicate where the service was performed appear at the claim level. |
| 2000 | TS3 | TS303 | Fiscal Period Date | Last day of provider's fiscal year | | December 31 of the current year in CCYY1231 format. All claims reported for a provider will always fall within the same fiscal period. |
| 2000 | TS3 | TS304 | Total Claim Count | Total number of claims in this 2000 Loop | | The number of paid and denied claims reported for the rendering provider in Element TS301. Pended claims and claims not yet processed are not included in the 835 Transaction. |
| 2000 | TS3 | TS305 | Total Claim Charge Amount | The sum of all charges included within this 2000 Loop | | The total charges for all paid and denied claims reported for the rendering provider in Element TS301. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|-------------------------------|--|--------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2100 | CLP | CLP01 | Patient Control Number | Patient's unique alpha-numeric identification number for this claim assigned by the provider to facilitate retrieval of individual case records and posting of payment | | <p>The Loop 2100 CLP Claim Payment Information Segment begins data on each individual claim for a service provider within the 835 Transaction. Institutional claims appear on the 835 as header-level invoices and professional/dental claims as header/service line combinations with a new duplicate header for each new line.</p> <p>This element carries the Patient Control Number assigned by the provider, whether received on 837 Transactions or paper claims. CLP01 is zero if no Patient Control Number is present.</p> |
| 2100 | CLP | CLP02 | Claim Status Code | Code specifying the status of a claim submitted by the provider to the payor for processing | 1 4 22 | <p>Paid as Primary (Original Paid and Replacement Claims) Denied Reversal of Previous Payment (Void Claims and the void component of Replacement Claims)</p> <p>These are the Claim Status Code values used by Med-QUEST on 835 Transactions. "Paid as Primary" indicates a normal payment.</p> <p>For claim reversals, two claims appear, one to void the original (CLP02 = "22") and the other to create a new replacement claim (CLP02 = "1").</p> |
| 2100 | CLP | CLP03 | Total Claim Charge Amount | The sum of all charges included within this claim | | The Total Charged Amount for the claim. This amount includes Share of Cost payments by the patient and amounts paid by other carriers prior to Med-QUEST. |
| 2100 | CLP | CLP04 | Claim Payment Amount | Net provider reimbursement amount for this claim (includes all payments to the provider) | | The Med-QUEST Total Paid Amount for the claim. |
| 2100 | CLP | CLP05 | Patient Responsibility Amount | The amount determined to be the patient's responsibility for payment | | <p>The Share of Cost Amount paid by the recipient.</p> <p>If a Share of Cost Amount is paid by a patient, it is included in the provider's Charged Amount and shown on the claim level CAS Segment.</p> |
| 2100 | CLP | CLP06 | Claim Filing Indicator Code | Code identifying type of claim or expected adjudication process | MC | Medicaid |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|----------------------------|--|---------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2100 | CLP | CLP07 | Payer Claim Control Number | A number assigned by the payer to identify a claim The number is usually referred to as an Internal Control Number (ICN), Claim Control Number (CCN) or a Document Control Number (DCN) | | The 14-character Claim Reference Number (CRN) assigned by Med-QUEST. At the claim level, the last two digits of the CRN are zeros. |
| 2100 | CLP | CLP08 | Facility Type Code | Code identifying the type of facility where services were performed; the first and second positions of the Uniform Bill Type code or the Place of Service code from the Electronic Media Claims National Standard Format | | For Professional and Dental Claims, CLP08 is the Place of Service. Since HPMMIS maintains Place of Service at the line rather than the claim level, CLP08 is the Place of Service from the initial line. For Institutional Claims, CLP08 consists of the first and second characters of the claim level Type Bill Code. |
| 2100 | CLP | CLP09 | Claim Frequency Code | Code specifying the frequency of the claim This is the third position of the Uniform Billing Claim Form Bill Type | | CLP09 Claim Frequency Code values of "7" (Replacement) and "8" (Void) indicate claims that perform these functions. All other valid Claim Frequency values are for original claims. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|-----------------------------|---|------------------------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2100 | CAS | CAS01 | Claim Adjustment Group Code | Code identifying the general category of payment adjustment | PR OA PI CR | <p>Patient Responsibility – Share of Cost Payments</p> <p>Other Adjustment – Amounts Paid by Another Carrier and Previously Paid Amounts</p> <p>Payer Initiated Reduction – Amounts Changed by Med-QUEST Adjudication and Claim Denials</p> <p>Correction and Reversals</p> <p>Claim Adjustment CAS Segments in the 2100 Loop appear when there is a difference between the Charged Amount and Paid Amount due to a pricing decision made at the claim rather than the service line level. Med-QUEST uses each of the above Adjustment Group Codes at the beginning of CAS Segments for basic Med-QUEST payment categories. A new CAS Segment is created when an institutional claim or a professional/dental line has more than one Adjustment Group Code.</p> <p>Med-QUEST pricing is determined by contractual agreements with providers rather than by comparisons between Charged and Paid Amounts. All the same, Med-QUEST does not pay more than the Charged Amount.</p> |
| 2100 | CAS | CAS02 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | <p>This occurrence of Adjustment Reason Code begins the first of the up to six “adjustment trios” that can appear on a CAS Segment. Adjustment trios consist of Adjustment Reason Code, Adjustment Amount, and (optionally) Adjustment Quantity. Med-QUEST does not populate Adjustment Quantities and makes use of only some of the more than one hundred available Adjustment Reason Codes. Correspondences between Med-QUEST and HIPAA code sets are limited.</p> <p>Refer to the Claim Adjudication Codes information at the beginning of this section for more information.</p> |
| 2100 | CAS | CAS03 | Adjustment Amount | Adjustment amount for the associated reason code | | <p>The amount of the difference between the Charged Amount and the Paid Amount. A positive number when the Paid Amount is less than the Charged Amount. For denied claims, the Adjustment Amount will equal the Charged Amount.</p> |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|------------------------|---|---------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2100 | CAS | CAS05 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the second Adjustment Reason Code |
| 2100 | CAS | CAS06 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the second Adjustment Amount |
| 2100 | CAS | CAS08 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the third Adjustment Reason Code |
| 2100 | CAS | CAS09 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the third Adjustment Amount |
| 2100 | CAS | CAS11 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the fourth Adjustment Reason Code |
| 2100 | CAS | CAS12 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the fourth Adjustment Amount |
| 2100 | CAS | CAS14 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the fifth Adjustment Reason Code |
| 2100 | CAS | CAS15 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the fifth Adjustment Amount |
| 2100 | CAS | CAS17 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the sixth Adjustment Reason Code |
| 2100 | CAS | CAS18 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the sixth Adjustment Amount |
| 2100 | NM1 | NM101 | Entity Identifier Code | Code identifying an organizational entity, a physical location, property or an individual | QC | Patient |
| 2100 | NM1 | NM102 | Entity Type Qualifier | Code qualifying the type of entity | 1 | Person |
| 2100 | NM1 | NM103 | Patient Last Name | The last name of the individual to whom the services were provided | | The patient's Last Name as submitted on the claim. |
| 2100 | NM1 | NM104 | Patient First Name | The first name of the individual to whom the services were provided | | The patient's First Name as submitted on the claim. |
| 2100 | NM1 | NM105 | Patient Middle Name | The middle name of the individual to whom the services were provided | | If present, the patient's Middle Name or Middle Initial as submitted on the claim. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|--|---|--------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2100 | NM1 | NM108 | Identification Code Qualifier | Code designating the system/method of code structure used for Identification Code | MR | Medicaid Recipient Identification Number |
| 2100 | NM1 | NM109 | Patient Identifier | Patient identification code | | The recipient's nine-character HAWI/Med-QUEST ID. |
| 2100 | NM1 | NM101 | Entity Identifier Code | Code identifying an organizational entity, a physical location, property or an individual | 74 | Corrected Insured |
| 2100 | NM1 | NM102 | Entity Type Qualifier | Code qualifying the type of entity | 1 | Person |
| 2100 | NM1 | NM103 | Corrected Patient or Insured Last Name | Corrected last name of the patient or insured | | The recipient's Last Name as known to Med-QUEST. |
| 2100 | NM1 | NM104 | Corrected Patient or Insured First Name | Corrected first name of the patient or insured | | The recipient's First Name as known to Med-QUEST. |
| 2100 | NM1 | NM105 | Corrected Patient or Insured Middle Name | Corrected middle name of the patient or insured | | If present, the recipient's Middle Initial as known to Med-QUEST. |
| 2100 | NM1 | NM101 | Entity Identifier Code | Code identifying an organizational entity, a physical location, property or an individual | 82 | Rendering Provider |
| 2100 | NM1 | NM102 | Entity Type Qualifier | Code qualifying the type of entity | 2 | Non-Person Entity |
| 2100 | NM1 | NM103 | Rendering Provider Last or Organization Name | The last name or organization of the provider who performed the service | | The full name of the service provider. This is how the Provider Name appears in HPMMIS. |
| 2100 | NM1 | NM108 | Identification Code Qualifier | Code designating the system/method of code structure used for Identification Code | MC | Medicaid Provider Number |
| 2100 | NM1 | NM109 | Rendering Provider Identifier | The identifier assigned by the payer to the provider who performed the service | | The six-character Med-QUEST ID of the rendering or service provider followed by a two-character Provider Location Code. |
| 2100 | MIA | MIA01 | Covered Days or Visits Count | Number of days or visits covered by the primary payer or days/visits that would have been covered had Medicare been primary | 0 | This element is required by HIPAA on MIA Segments but is not populated by Med-QUEST. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|---------------------|---|---------------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2100 | MIA | MIA05 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | If present, a claim-level Remark Code on an institutional claim. Multiple HPMMIS claim error codes can trigger multiple Remark. Remark Codes are translated from Med-QUEST Reason and Edit/Result Codes. Remark Codes on the 835 Transactions are unduplicated to avoid repetition. |
| 2100 | MIA | MIA22 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The second Institutional Claim Remark Code, if needed. |
| 2100 | MIA | MIA20 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The third Institutional Claim Remark Code, if needed. |
| 2100 | MIA | MIA21 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The fourth Institutional Claim Remark Code, if needed. |
| 2100 | MIA | MIA23 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The fifth Institutional Claim Remark Code, if needed. |
| 2100 | MOA | MOA03 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | If present, the claim-level Remark Code on a professional, dental or outpatient institutional claim. Multiple HPMMIS claim error codes can trigger multiple Remark. Remark Codes are translated from Med-QUEST Reason and Edit/Result Codes. Remark Codes on the 835 Transactions are unduplicated to avoid repetition. |
| 2100 | MOA | MOA04 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The second Professional/Dental/Outpatient Claim Remark Code, if needed. |
| 2100 | MOA | MOA05 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The third Professional/Dental/Outpatient Claim Remark Code, if needed. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|------------------------------------|---|---------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2100 | MOA | MOA06 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The fourth Professional/Dental/Outpatient Claim Remark Code, if needed. |
| 2100 | MOA | MOA07 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The fifth Professional/Dental/Outpatient Claim Remark Code, if needed. |
| 2100 | REF | REF01 | Reference Identification Qualifier | Code qualifying the reference identification | F8 | Original Reference Number Med-QUEST uses this REF Segment to show the Med-QUEST CRN of a claim being replaced or voided. |
| 2100 | REF | REF02 | Other Claim Related Identifier | Code identifying other claim related reference numbers | | The 14 character Claim Reference Number (CRN) of the claim being replaced or voided when the Claim Frequency Code (CLP09) has a value of "7" (Replacement) or "8" (Void). |
| 2100 | DTM | DTM01 | Date Time Qualifier | Code specifying the type of date or time or both date and time | 232 and 233 | Claim Statement Period Start and Claim Statement Period End Claim level Service Begin and End Dates appear in this DTP Segment for all MED-QUEST claim types. Two DTP Segments are generated. |
| 2100 | DTM | DTM02 | Claim Date | Date associated with the claim | | The Service Begin or End Date in CCYYMMDD format. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|---|---|---------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2100 | AMT | AMT01 | Amount Qualifier Code | Code to qualify amount | I D8 AU F5 | <p>Interest (an additional amount paid by Med-QUEST to the provider due to late claim payment)</p> <p>Discount Amount (a reduction in the amount paid by Med-QUEST to the provider due to a prompt pay discount in the provider's contract)</p> <p>Coverage Amount (the Med-QUEST Allowed Amount)</p> <p>Patient Amount Paid (a Share of Cost Amount)</p> <p>An Allowed Amount is present for every claim. Other amounts are reported on separate AMT Segments when they are present.</p> <p>Amounts in this segment are independent of amounts in CAS Segments and are not referenced for internal balancing. They do, however, contribute to differences between Charged and Paid Amount reported in the CAS Segment. When this happens, the same Amount appears in both places.</p> |
| 2100 | AMT | AMT02 | Claim Supplemental Information Amount | Amount of supplemental information values associated with the claim | | The positive or negative dollar amount described by the qualifier in AMT01. |
| 2100 | QTY | QTY01 | Quantity Qualifier | Code specifying the type of quantity | CA | Covered - Actual |
| 2100 | QTY | QTY02 | Claim Supplemental Information Quantity | Numeric value of the quantity of supplemental information associated with the claim | | Allowed Units - the number of Units of Service on the claim that were covered by Med-QUEST. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|---|---|---------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2110 | SVC | SVC01-1 | Product or Service ID Qualifier | Code identifying the type/source of the descriptive number used in Product/Service ID | HC NU ND | <p>HCPCS Procedure and Supply Codes National Uniform Billing Committee (NUBC) Revenue Codes Pharmacy Codes (not used at present)</p> <p>These are the codes available to Med-QUEST to define service line procedures used by Med-QUEST in claim adjudication. HCPCS Codes appear on professional and dental claims. On outpatient institutional claims, HCPCS Codes appear in this element and associated Revenue Codes in SVC04.</p> <p>Med-QUEST is enhancing data extraction procedures for the 835 Transaction so that service line level data as well as claim level data appears on RAs for outpatient institutional claims.</p> |
| 2110 | SVC | SVC01-2 | Procedure Code | Code identifying the procedure, product or service | | The HCPCS Procedure Code for the service line. |
| 2110 | SVC | SVC01-3 | Procedure Modifier | This identifies special circumstances related to the performance of the service | | If present, the first Modifier of HCPCS Codes. |
| 2110 | SVC | SVC01-4 | Procedure Modifier | This identifies special circumstances related to the performance of the service | | If present, the second Modifier of HCPCS Codes. |
| 2110 | SVC | SVC01-5 | Procedure Modifier | This identifies special circumstances related to the performance of the service | | If present, the third Modifier of HCPCS Codes. |
| 2110 | SVC | SVC01-6 | Procedure Modifier | This identifies special circumstances related to the performance of the service | | If present, the fourth Modifier of HCPCS Codes. |
| 2110 | SVC | SVC02 | Line Item Charge Amount | Charges related to this service | | <p>The Charged Amount submitted for the service line.</p> <p>Service line level Charged Amounts are required on professional, dental, and outpatient institutional claims.</p> |
| 2110 | SVC | SVC03 | Line Item Provider Payment Amount | The actual amount paid to the provider for this service line | | The Amount Paid by Med-QUEST for this service line when pricing is at the line level. |
| 2110 | SVC | SVC04 | National Uniform Billing Committee Revenue Code | Code values from the National Uniform Billing Committee Revenue Codes | | For outpatient institutional claims, the Revenue Code submitted in association with the HCPCS Procedure Code. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|---------------------------------|---|---------------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2110 | SVC | SVC05 | Units of Service Paid Count | Number of the paid units of service | | The number of Units of Service paid by Med-QUEST for this service line. |
| 2110 | SVC | SVC06-1 | Product or Service ID Qualifier | Code identifying the type/source of the descriptive number used in Product/Service ID | HC NU ND | <p>HCPCS Procedure and Supply Codes National Uniform Billing Committee (NUBC) Revenue Codes Pharmacy (not used at present)</p> <p>These are the codes available to Med-QUEST to define service line procedures originally submitted by the provider. HCPCS Codes appear on professional and dental claims. On outpatient institutional claims, HCPCS Codes appear in this element and associated Revenue Codes in SVC04.</p> <p>Med-QUEST is enhancing data extraction procedures for the 835 Transaction so that service line level data as well as claim level data appears on RAs for outpatient institutional claims.</p> |
| 2110 | SVC | SVC06-2 | Procedure Code | Code identifying the procedure, product or service | | The HCPCS Procedure Code that was originally submitted for the service line. |
| 2110 | SVC | SVC06-3 | Procedure Modifier | This identifies special circumstances related to the performance of the service | | If present, the first Modifier of HCPCS Codes originally submitted for this service line. |
| 2110 | SVC | SVC06-4 | Procedure Modifier | This identifies special circumstances related to the performance of the service | | If present, the second Modifier of HCPCS Codes originally submitted for this service line. |
| 2110 | SVC | SVC06-5 | Procedure Modifier | This identifies special circumstances related to the performance of the service | | If present, the third Modifier of HCPCS Codes originally submitted for this service line originally submitted for this service line. |
| 2110 | SVC | SVC06-6 | Procedure Modifier | This identifies special circumstances related to the performance of the service | | If present, the fourth Modifier of HCPCS Codes originally submitted for this service line. |
| 2110 | SVC | SVC07 | Original Units of Service Count | Original units of service that were submitted by the provider (in days or units) | | The Units of Service originally submitted by the provider. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|-----------------------------|--|--------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2110 | DTM | DTM01 | Date Time Qualifier | Code specifying the type of date or time or both date and time | 151 152 | Service Period Start Service Period End Codes "151" and "152" appear on separate DTM Segments even when they are the same date. |
| 2110 | DTM | DTM02 | Service Date | Date of service, such as the start date of the service, the end date of the service, or the single day date of the service | | The date described by the above qualifier in CCYYMMDD format. |
| 2110 | CAS | CAS01 | Claim Adjustment Group Code | Code identifying the general category of payment adjustment | PR OA PI | <p>Patient Responsibility (Share of Cost Payments) Other Amounts (Amount Paid by Another Carrier and Previously Paid Amount) Payer Initiated Reduction (Amounts Changed by Med-QUEST Adjudication and Claim Denials)</p> <p>Claim Adjustment CAS Segments in the 2110 Loop appear when there is a difference between the Charged Amount and Paid Amount due to a pricing decision made at the line rather than the claim level. Med-QUEST uses each of the above Adjustment Group Codes at the beginning of CAS Segments for basic Med-QUEST payment categories. A new CAS Segment is created when an institutional claim or a professional/dental line has more than one Adjustment Group Code.</p> <p>Med-QUEST pricing is determined by contractual agreements with providers rather than by comparisons between Charged and Paid Amounts. All the same, Med-QUEST does not pay more than the Charged Amount.</p> |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|------------------------|---|---------------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2110 | CAS | CAS02 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | This occurrence of Adjustment Reason Code begins the first of the up to six “adjustment trios” that can appear on a CAS Segment. Adjustment trios consist of Adjustment Reason Code, Adjustment Amount, and (optionally) Adjustment Quantity. Med-QUEST does not populate Adjustment Quantities and makes use of only some of the more than one hundred available Adjustment Reason Codes. Correspondences between Med-QUEST and HIPAA code sets are limited. Refer to the Claim Adjudication Codes information at the beginning of this section for more information. |
| 2110 | CAS | CAS03 | Adjustment Amount | Adjustment amount for the associated reason code | | The amount of the difference between the Charged Amount and the Paid Amount. A positive number when the Paid Amount is less than the Charged Amount. For denied claims, the Adjustment Amount will equal the Charged Amount. |
| 2110 | CAS | CAS05 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the second service line Adjustment Reason Code |
| 2110 | CAS | CAS06 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the second service line Adjustment Amount |
| 2110 | CAS | CAS8 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the third service line Adjustment Reason Code |
| 2110 | CAS | CAS9 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the third service line Adjustment Amount |
| 2110 | CAS | CAS11 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the fourth service line Adjustment Reason Code |
| 2110 | CAS | CAS12 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the fourth service line Adjustment Amount |
| 2110 | CAS | CAS14 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the fifth service line Adjustment Reason Code |
| 2110 | CAS | CAS15 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the fifth service line Adjustment Amount |
| 2110 | CAS | CAS17 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the sixth service line Adjustment Reason Code |
| 2110 | CAS | CAS18 | Adjustment Amount | Adjustment amount for the associated reason code | | If needed, the sixth service line Adjustment Amount |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|------------------------------------|---|---------------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2110 | REF | REF01 | Reference Identification Qualifier | Code qualifying the reference identification | 6R | Provider Control Number |
| 2110 | REF | REF02 | Provider Identifier | Reference information as defined for a particular transaction set or as specified by the Reference Identification Qualifier | | The submitting provider's Line Item Control Number This number is returned to the provider from electronic claims on 837 Transactions received and adjudicated by Med-QUEST. Providers sometimes use this number to reference service or accounting categories. |
| 2110 | REF | REF01 | Reference Identification Qualifier | Code qualifying the reference identification | LU | Location Number |
| 2110 | REF | REF02 | Provider Identifier | Number assigned by the payer, regulatory authority, or other authorized body or agency to identify the provider | | The last two digits of the 14-digit CRN |
| 2110 | REF | REF01 | Reference Identification Qualifier | Code qualifying the reference identification | 1D | Medicaid Provider Number This REF Segment is needed when the service line level Service Provider is different from the claim level Service Provider. Med-QUEST does not pay claims formatted in this manner but can return this REF Segment for denied claims. |
| 2110 | REF | REF02 | Rendering Provider Identifier | The identifier assigned by the Payor to the provider who performed the service | | The Med-QUEST ID Number of the Rendering Provider on denied service lines when the line level Rendering Provider differs from the claim level Rendering Provider. Med-QUEST does not allow multiple rendering providers on the same claim but can return this REF Segment for denied claims. |
| 2110 | AMT | AMT01 | Amount Qualifier Code | Code to qualify amount | B6 | Allowed - Actual |
| 2110 | AMT | AMT02 | Service Supplemental Amount | Additional amount or charge associated with the service | | The Med-QUEST Allowed Amount for the service line |
| 2110 | LQ | LQ01 | Code List Qualifier Code | Code identifying a specific industry code list | HE | Claim Payment Remark Codes |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|--------------------------------|---|--------------|--|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| 2110 | LQ | LQ02 | Remark Code | Code indicating a code from a specific industry code list, such as the Health Care Claim Status Code list | | The first service line level Remark Code Remark Codes are translated from HPMMIS claim error codes and can occur multiple times per service line. The LQ Remark Code Segment can occur up to 99 times. Remark Codes are translated from HPMMIS Reason and Edit/Result Codes and are “unduplicated” to avoid the same Remark appearing more than once for a service line. |
| N/A | PLB | PLB01 | Provider Identifier | Number assigned by the payer, regulatory authority, or other authorized body or agency to identify the provider | | The Med-QUEST ID Number of the Billing Provider in the Loop 1000B Payee Identification REF Segment at the beginning of the transaction. Med-QUEST uses the PLB Provider Adjustment Segment in two ways: <ul style="list-style-type: none"> • To report on non-claim specific payments to (and withholds from) billing providers. Settlements and returned checks are examples of items that can be handled by this segment. • To offset negative payment amounts to billing providers when the total provider payment balance on the 835 is negative If neither of these conditions exists for an 835 receiver, the PLB Segment is absent. See the description of Provider Level Adjustments at the beginning of this section for more information. |
| N/A | PLB | PLB02 | Fiscal Period Date | Last day of provider’s fiscal year through date of the bill | CCYY1231 | December 31 of the processing year. Format is CCYY1231. |
| N/A | PLB | PLB03-1 | Adjustment Reason Code | Code that indicates the reason for the adjustment | AM | Applied to Borrowers Account |
| N/A | PLB | PLB03-2 | Provider Adjustment Identifier | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | The Invoice Number assigned by the MED-QUEST Financial System. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|--|-------------------|-------------------|--------------------------------|---|---------------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| N/A | PLB | PLB04 | Provider Adjustment Amount | Provider adjustment amount The adjustment amount is to the total provider payment and is not related to a specific claim or service | | PLB04 and subsequent Provider Adjustment Amounts in the PLB Segment. Credits and debits are relative to the payer. Payments to providers are negative amounts and withholds are positive amounts. If present, PLB Amounts are used, along with claim and service line Payment Amounts, in transaction level balancing. |
| N/A | PLB | PLB05-1 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the second Provider Adjustment Reason Code |
| N/A | PLB | PLB05-2 | Provider Adjustment Identifier | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | If needed, the second Invoice Number assigned by the Med-QUEST Financial System. |
| N/A | PLB | PLB06 | Provider Adjustment Amount | Provider adjustment amount The adjustment amount is to the total provider payment and is not related to a specific claim or service | | In needed, the second Provider Adjustment Amount |
| N/A | PLB | PLB07-1 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the third Provider Adjustment Reason Code |
| N/A | PLB | PLB07-2 | Provider Adjustment Identifier | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | If needed, the third Invoice Number assigned by the Med-QUEST Financial System. |
| N/A | PLB | PLB08 | Provider Adjustment Amount | Provider adjustment amount The adjustment amount is to the total provider payment and is not related to a specific claim or service | | In needed, the third Provider Adjustment Amount |
| N/A | PLB | PLB09-1 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the fourth Provider Adjustment Reason Code |
| N/A | PLB | PLB09-2 | Provider Adjustment Identifier | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | If needed, the fourth Invoice Number assigned by the Med-QUEST Financial System. |

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| 835 CLAIMS REMITTANCE ADVICE TRANSACTION SPECIFICATIONS | | | | | | |
|---|------------|------------|--------------------------------|---|--------------|---|
| Loop ID | Segment ID | Element ID | Element Name | Element Definition | Valid Values | Definition/Format |
| N/A | PLB | PLB10 | Provider Adjustment Amount | Provider adjustment amount The adjustment amount is to the total provider payment and is not related to a specific claim or service | | In needed, the fourth Provider Adjustment Amount |
| N/A | PLB | PLB11-1 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the fifth Provider Adjustment Reason Code |
| N/A | PLB | PLB11-2 | Provider Adjustment Identifier | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | If needed, the fifth Invoice Number assigned by the Med-QUEST Financial System. |
| N/A | PLB | PLB12 | Provider Adjustment Amount | Provider adjustment amount The adjustment amount is to the total provider payment and is not related to a specific claim or service | | In needed, the fifth Provider Adjustment Amount |
| N/A | PLB | PLB13-1 | Adjustment Reason Code | Code that indicates the reason for the adjustment | | If needed, the sixth Provider Adjustment Reason Code |
| N/A | PLB | PLB13-2 | Provider Adjustment Identifier | Reference information as defined for a particular Transaction Set or as specified by the Reference Identification Qualifier | | If needed, the sixth Invoice Number assigned by the Med-QUEST Financial System. |
| N/A | PLB | PLB14 | Provider Adjustment Amount | Provider adjustment amount The adjustment amount is to the total provider payment and is not related to a specific claim or service | | In needed, the sixth Provider Adjustment Amount |
| N/A | SE | SE01 | Transaction Segment Count | A tally of all segments between the ST and the SE segments including the ST and SE segments | | A count of all segments between the ST and SE Segments, including the ST and SE Segments. Format is numeric from 1 to 10 digits. |
| N/A | SE | SE02 | Transaction Set Control Number | The unique identification number within a transaction set | | Number unique within a functional group of 835 Transactions. This number is the same number that is in data element ST02. |