





Smart Device Getting Started



1. Open box for Smart Device and charger
2. Plug in the Smart Device and charge for at least 1 hour. If you see a battery symbol like these, it is charging.
3. Turn on the Smart Device using the Power button
4. Make sure your device has a mobile connection 
5. Tap Sandata Mobile Connect App 
6. Log in



Report Fraud: 1 (808) 692-8072

Smart Device Questions 1 (855) 928-1141



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- ✓ For Agency support: Contact your Agency EVV Administrator
- ✓ For Self-Direct support: Contact your Health Plan's EVV self-direct support office
- ✓ Visit <https://medquest.hawaii.gov/EVV> for additional EVV resources
- ✓ EVV Questions? Email EVV-MQD@dhs.hawaii.gov

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