MEMORANDUM

MEMO NO.  
QI-2125  
[Replaces QI-1929]

TO: QUEST Integration (QI) Health Plans  
Home Health Agencies  
Home Care Agency Providers of Home and Community Based Services  
1915(c) Intellectual and Developmental Disabilities (I/DD) Waiver Providers

FROM: Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

SUBJECT: ELECTRONIC VISIT VERIFICATION (EVV) SERVICE CODES AND MODIFIERS

This memorandum integrates and replaces provider memo QI-1929.

The purpose of this memo is to inform our health plans and providers of Home Health Agency (HHA) services, Personal Care Services (PCS) and I/DD providers about the addition of five (5) new and the removal of one (1) EVV related service code and modifier combination requirements.

1) All of the current HHA & PCS services will continue to be available as EVV authorizations.

2) Five new PCS service code and modifier combinations are added to the existing EVV services, and are highlighted in yellow on Appendix A.

3) One I/DD service code and modifier combination is removed, T1002 modifier 22.

4) The new service codes and modifiers Appendix A shall be supported no earlier than November 3, 2021, but no later than December 31, 2021.
A complete list of EVV related service codes and modifiers is in Appendix A.

- All EVV services must use the EVV related service codes and modifiers.
- All authorizations for EVV services must use the EVV related service codes and modifiers.
- Providers must use Appendix A service codes and modifiers when submitting claims.
- A claim for EVV services must be verified against a verified EVV visit in the Sandata Aggregator, before the claims are paid.

Please send questions via e-mail to EVV-MQD@dhs.hawaii.gov

Attachment