



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Health Care Services Branch
P.O. Box 700190
Kapolei, Hawaii 96709-0190

September 24, 2021

MEMORANDUM

MEMO NO.

QI-2125

[Replaces QI-1929]

TO: QUEST Integration (QI) Health Plans
Home Health Agencies
Home Care Agency Providers of Home and Community Based Services
1915(c) Intellectual and Developmental Disabilities (I/DD) Waiver Providers

FROM: Judy Mohr Peterson, PhD *JMP*
Med-QUEST Division Administrator

SUBJECT: ELECTRONIC VISIT VERIFICATION (EVV) SERVICE CODES AND MODIFIERS

This memorandum integrates and replaces provider memo QI-1929.

The purpose of this memo is to inform our health plans and providers of Home Health Agency (HHA) services, Personal Care Services (PCS) and I/DD providers about the addition of five (5) new and the removal of one (1) EVV related service code and modifier combination requirements.

- 1) All of the current HHA & PCS services will continue to be available as EVV authorizations.
- 2) Five new PCS service code and modifier combinations are added to the existing EVV services, and are highlighted in yellow on Appendix A.
- 3) One I/DD service code and modifier combination is removed, T1002 modifier 22.
- 4) The new service codes and modifiers Appendix A shall be supported no earlier than November 3, 2021, but no later than December 31, 2021.

Memo No. QI-2125 [Replaces QI-1929]

September 24, 2021

Page 2

A complete list of EVV related service codes and modifiers is in Appendix A.

- All EVV services must use the EVV related service codes and modifiers.
- All authorizations for EVV services must use the EVV related service codes and modifiers.
- Providers must use Appendix A service codes and modifiers when submitting claims.
- A claim for EVV services must be verified against a verified EVV visit in the Sandata Aggregator, before the claims are paid.

Please send questions via e-mail to EVV-MQD@dhs.hawaii.gov

Attachment