

MQD EVV Provider EVV Update Meeting Presentation

9/1/2022



DSW/Caregiver Shortage Survey

- Thank you everyone for all your valuable feedback.
- The feedback is being reviewed and will be used to develop new initiatives to help with increasing the DSW/Caregiver population.

Sandata Provider Agency Names

- MQD is in the process of updating Provider Agency Names in our system to match their naming convention.
 - Examples: ADVENTIST CSTL-HH_OA, HIHOMECARE-HC_HL, MANAWA LEA-DD, CRADLES N' CRAYONS-NU
- But for the changes to show up in HPMMIS, providers need to go through HOKU (using existing application ID) and complete the online process. Provider agency names that have completed the process have already been updated.
- Memo QI-2121 went out in 8/2021, requiring providers to register with HOKU (attached to meeting invite)
- **29 provider agencies still need to register in HOKU by 9/30/2022.**

Sandata Provider Agency Names (Cont.)

Provider Name	Provider ID(s)	HOKU APP ID
ADVANTAGE HLTH CARE-DD	637936	20190826360598
ARC OF HILO-DD	509135	20190826361984
ARC OF MAUI-DD	508286	20190826357399
CARE HAWAII-DD	569642	20190826357707
CRADLES N' CRAYONS-NU	572588	20190826252378
FAMILY SERVICES-DD	521965	20190826354641
HALE LANA O KAHUMA-DD	742983	20190826360479
HALE NUI COM SVC-DD	543092	20190826349699
HEALTH RESOURCES-HC_OA	505406	20190826361851
HO'OHENO-DD	509185	20190826357357
HORIZONS ACAD MAUI-DD	697419	20190826357609
IMUA COMMUNITY SV-DD	733586	20190826356510
KAHALE OLU`OLU AKA-DD	772500	20190826348642
KOKUA VILLA-DD	516908	20190826360108
LAA KEA FOUNDATION-DD	641573	20190826350686
MANAWA LEA-NU	800724	20190826370930
METROCARE-DD	764599	20190826360982
MOCHI MALAMA-HC_OA	822363	20190826352331
MOLOKAI OCCUPATION-DD	530065	20190826354172
NORTH HI COMM HOSP-HH_KO	520214	20190826231378
NORTH SHORE MENTAL-DD	556285	20190826356258
OHANA HOME HLTH-HH_KA	740581	20190826255570
POSITIVE BEHAVIOR-DD	823543	20190826349692
PREFERRED HOME COM-DD	540246	20190826349118
PROMISE HOME CARE-HC_OA	800649	20190826369110
RESPONSIVE CAREGIVERS-DD	516891	20190826359891
SECOH-DD	514879	20190826350854
TLC WELLNESS-HC_OA	818073	20190826356776
ULTIMACARE-DD	818156	20190826348754

Provider Agencies on this list need to register in HOKU by 9/30/2022:
<https://medquest.hawaii.gov/en/plans-providers/Provider-Management-System-Upgrade.html>

Contact the HOKU Provider Hotline at (808) 692-8099 or email:
hcsbinquiries@dhs.hawaii.gov

HCBS Rate Study (Not DDD)

- The HCBS Rate Study draft has been sent to 5 agencies for comments.
- This will help in establishing new HCBS rates.
- Last rate study was done many years ago.

Manual Edits/Manual Entered Memo

- MQD has completed the final draft of the memo.
 - *Memo will be displayed during meeting.*
- Provider agencies will be able to monitor their manual edit status with two Sandata reports that will be available by November 2022.
 - Until then provider agencies can continue to request their manual edit screenshots via the EVV mailbox.
- Beginning 11/1/2022, Health Plans and DDD will begin monitoring provider agencies. Corrective actions will follow as stated in the memo.

Reminders

Changing EVV Admin

- If your agency has a change in your EVV Admin, send an email to EVV mailbox to update new information in our system.
- Every agency has one EVV Agency Admin on file that all correspondence will be sent to.
- Your agency will not be able to receive information if you don't have the correct EVV Admin on file.
- Email EVV mailbox if you want to know who your EVV Admin is in our system.

Next Meeting

- If you have any questions before our next meeting, please email us at: **EVV-MQD@dhs.hawaii.gov**
- Next meeting will be held on Thursday, 10/6/2022:
 - MQD/DDD Providers at 9:00 – 9:55 am
 - Home Care Providers at 10:00 – 10:55am
 - Home Health Providers at 11:00 – 11:55am

Mahalo

