

MQD EVV Provider EVV Update Meeting Presentation

12/1/2022



EVV Manual Edit Memo

- MQD has finalized the Manual Edit Memo QI 2223.
- Memo will be posted to the website today or tomorrow.
- When memo is posted we will send out an email to everyone.
- Memo is also attached to this meeting invite.
- New start date for visit monitoring will begin 1/1/2023.
- Dates have been updated on the memo with the new timelines.

How to Prepare for Memo...

- Use Sandata manual edit reports to get your current manual edit percentage rate.
- Ensure all visits are scheduled.
- Validate that caregivers check in at the beginning of each service and check out at the end of each service.
- Make sure members confirm and verify that services were provided.
- Utilize Sandata training modules and the Hawaii caregiver training library to re-train staff.

Sandata Manual Edit Reports

Manual Edit reports are available now.

- Auto Verification Report Detail
- Auto Verification Report Summary
 - In Sandata: select Reports > Date Range Reports
 - Auto Verification Report Detail
 - Auto Verification Report Summary
- If you are not able to access reports, contact Sandata support or use chat feature

Password Resets

- Password resets were at the top of the Sandata Support List this week again.
- Password reset instructions can be found on the EVV website [here](#).

Next Meeting

- If you have any questions before our next meeting, please email us at: **EVV-MQD@dhs.hawaii.gov**
- Next meeting will be held on Thursday, 1/5/2023:
 - MQD/DDD Providers at 9:00 – 9:55 am
 - Home Care Providers at 10:00 – 10:55am
 - Home Health Providers at 11:00 – 11:55am

Mahalo



Hawaii Caregiver Video Library

- Sandata has released a new training resource for Caregivers
- Library includes short videos on:
 - Successful visits start to finish
 - Getting started
 - Starting visits
 - Completing visits
 - Switching services
 - Group visits
 - Telephone visit capture
- Hawaii Caregiver Video Library:
<https://fast.wistia.com/embed/channel/x564zgak7t>
 - **Subscribe to be notified of new videos and updates**

EVV Town Hall Meeting

- EVV Town Hall Meeting for QI Members and DD Participants will be held on 1/19/2023.
- Town Hall Flyer Previous Town Hall presentations and Town Hall flyer is available on the EVV website.