

MQD EVV Provider EVV Update Meeting Presentation

10/6/2022



Sandata Providers using ALT EVV

- Sandata is in the process of updating Provider Agency Names using ALT EVV with ALT at the end.
- It is almost completed.
 - Examples: MASTERCARE-HC_HL ALT

AGENCY CLIENT

MASTERCARE-HC_HL A... Enter Client

MASTERCARE-DD ALT - 85325

MASTERCARE-HC_HL - 85261

MASTERCARE-HC_HL ALT - 85331

MASTERCARE-HC_KA - 85258

MASTERCARE-HC_KA ALT - 85330

MASTERCARE-HC_MA - 85265

MASTERCARE-HC_MA ALT - 85333

MASTERCARE-HC_OA - 85263

MASTERCARE-HC_OA ALT - 85332

MASTERCARE-HH_OA - 85269

MASTERCARE-HH_HL - 85262

MASTERCARE-HH_HL ALT - 85329

MASTERCARE-HH_KA - 85260

MASTERCARE-HH_KA ALT - 85328

MASTERCARE-HH_MA - 85267

MASTERCARE-HH_MA ALT - 85327

MASTERCARE-HH_OA ALT - 85326

MASTERCARE-NU - 85154

HCBS Rate Study (for Home Care)

- Madi will provide Update.

Manual Edits/Manual Entered Memo

- MQD has updated the final draft of the memo.
 - *Memo will be displayed during meeting.*
- Provider agencies will be able to monitor their manual edit status with two Sandata reports that will be available by November 2022.
 - Until then provider agencies can continue to request their manual edit screenshots via the EVV mailbox.
- Beginning 11/1/2022, Health Plans and DDD will begin monitoring provider agencies. Corrective actions will follow as stated in the memo.

EVV Manual Edit Assessment Findings

- For some agencies using ALT EVV vendors we have found visits are being sent over incorrectly.
 - Douglas has contacted the agencies and ALT EVV vendors about the findings and corrections.
- Overall, most agencies are not manually entering visits (YAY!)
- Majority of agencies continue editing visits.
- Over 100 agency accounts are failing the EVV edit threshold.
 - Some agencies have more than 1 account.
- The findings have already been sent to the HPs and DDD for their review and follow-up with your agency once the memo is released.
- Now is the time to reduce the number of manual edits through re-training.
- If you want to see your latest percentage, send an email to the EVV Mailbox.

Next Meeting

- If you have any questions before our next meeting, please email us at: **EVV-MQD@dhs.hawaii.gov**
- Next meeting will be held on Thursday, 11/3/2022:
 - MQD/DDD Providers at 9:00 – 9:55 am
 - Home Care Providers at 10:00 – 10:55am
 - Home Health Providers at 11:00 – 11:55am

Mahalo

