

To: QUEST Integration Health Plans, Department of Health DDD, and EVV related providers (bcc:)

Please share the following information through your usual modes of communication (newsletter, website, mailers, etc.) with all applicable provider stakeholders including home health care services (HHCS) and personal care services (PCS) providers. This information will also be uploaded to the EVV webpage on our website: www.medquest.hawaii.gov/EVV

Aloha HHCS/PCS Providers,

Subject: Med-QUEST Electronic Visit Verification (EVV) - Update #2:

- Statewide EVV vendor (Sandata) approved by CMS
- EVV Milestone Review #1 (R1) submitted to CMS
- Initial planning meeting held with EVV vendor
- Mandatory EVV training projected to start in Fall 2019

Statewide EVV vendor (Sandata) approved by CMS

After CMS review, the EVV vendor selection was approved in mid-May.

CMS R1 submitted

Med-QUEST is required to go through the Project Initiation Milestone Review with CMS, this is called R1. R1 documentation was submitted to CMS the week of June 10th, 2019 for their review and response.

Initial planning meeting held with EVV vendor Sandata

A three-day session was held with Sandata reviewing the solution and its capabilities. It was a very productive meeting aligning Med-QUESTs requirements with Sandata. Moving forward a Business Rules working session with Sandata is planned for the week of July 22. The design will be finalized shortly thereafter and communicated to the QI Managed Care Organizations (MCO) / Developmental Disability Division (DDD) / Providers.

Mandatory EVV training

Please be advised that mandatory Electronic Visit Verification (EVV) training is projected to start in Fall 2019. The following will be required to take EVV training:

- QI-MCO, DDD, and MQD staff whose duties include HHCS and PCS
- Personal Care and Home Health Providers
- Medicaid beneficiaries receiving HHCS and PCS services, including Self-Directed/Consumer-Directed beneficiaries

Training will be provided by the EVV statewide vendor Sandata. MQD anticipates that training will be delivered in several modes including face-to-face, webinar, and self-paced learning. More training details will be provided in August.

EVV Overview

The 21st Century Cures Act passed by Congress in December 2016 requires states to implement EVV for certain home and community-based services: PCS by January 1, 2020, and HHCS by January 1, 2023. Hawaii will be implementing both PCS and HHCS at the same time.

The EVV system must electronically verify:

- **Type of service** performed
- **Individual receiving** the services
- **Date** of service
- **Location** of service delivery at beginning and ending of service
- **Individual providing** the service
- **Time** the service **begins** and **ends**

The “Open Vendor” was selected as the EVV system model. The Open Vendor model utilizes a single EVV vendor but allows HHCS/PCS providers, MCOs & DDD to use other EVV vendors at their own cost. Stakeholders choosing to use an alternate system will incur any and all related costs, including costs related to system requirements necessary to transmit data to the statewide EVV vendor data aggregator.

EVV Implementation Timeline (projected, subject to change)

- Summer 2019 – EVV Design / Configuration / Testing
- Fall 2019 - Mandatory EVV training
- Winter 2019 - Full implementation

EVV Resources

Additional MQD EVV information can be found here: www.medquest.hawaii.gov/EVV

The EVV project manager can be contacted at dforsell@dhs.hawaii.gov. Post implementation of EVV, the mailbox EVV-MQD@dhs.hawaii.gov will continue to be available for all EVV related questions.