Med-QUEST Division (MQD) conducted a voluntary provider survey in February and March 2018. Invitations were distributed through email and various face-to-face encounters, including the Electronic Visit Verification (EVV) information sessions held in February and March 2018. This survey was another way for MQD to gather stakeholder input related to EVV implementation and also a way to learn about the present use of EVV in Hawaii. This survey was also another way that MQD has fulfilled the requirement as stated in section 120006 of the 21st Century Cures Act to seek stakeholder input. The feedback from this survey was instrumental in designing an EVV system which will best accommodate Hawaii’s stakeholders.

From February through March 2018, a total of 31 responses were received. Four questions were asked about EVV awareness, current practices, and concerns about EVV implementation.

More information about EVV in Hawaii can be found at: [https://medquest.hawaii.gov/en/plans-providers/electronic-visit-verification.html](https://medquest.hawaii.gov/en/plans-providers/electronic-visit-verification.html)

**SURVEY RESULTS**

**Question 1: Have you heard of electronic visit verification?**

- Yes, 70%
- No, 30%
Question 2: Please describe your current approach to time and attendance.

Bar chart showing:
- 17 providers using Paper system
- 3 providers using Multiple system
- 1 provider using Other system
- 3 providers using Phone system
- 5 providers using System
- 2 providers marking Not Applicable
Question 3: Does your organization use EVV? If yes, please state the name of the vendor you are working with.

- I don't know
- Therap
- Telewatch
- Telephony
- Proservices and Therap
- Generations
- HHA Exchange
- FormStack
- Cell Trak
- Axxess
- ADP
- EVV not used
Question 4: What are your concerns regarding implementation?

- Access: 2
- Adaptability: 2
- Agreement: 2
- Connectivity: 2
- Cost: 4
- Equipment: 7
- Increased Work: 5
- Interface: 1
- None: 2
- Redundancy: 4
- Scope: 4
- System: 2
- Technology: 1
- Timeline: 2
- Training: 3
- Unknown: 7