

## Health Plan **Claims** Support

Health Plan	Primary Contact	Phone	email	Escalation Contact
AlohaCare	Customer Service	808-973-0712 #1	N/A	Assigned Provider Services Rep e-mail address
Kaiser	Customer Service	877-875-3805	N/A	808-432-3147 (Ana)
Kaiser	Customer Service	877-875-3805	N/A	808-432-3679 (Heide)
HMSA	Provider Services for the HMSA Plan for QUEST Integration Members	Oahu - (808) 948-6486 Neighbor Islands - 1 (800) 440-0640 toll-free	N/A	Please contact your HMSA provider field rep.
Ohana	Customer Support (have member's ID ready)	888-846-4262	Email your PR Rep (Provider Relations Representative)	TBD: Phone Line Creation in process
United - Home <b>Care</b> Providers	Customer Service	888-980-8728	<a href="mailto:hi_hcbs_pr_team@uhc.com">hi_hcbs_pr_team@uhc.com</a>	Kristy 952-202-1288
United - Home <b>Health</b>	Customer Service	888-980-8728	<a href="mailto:jama.hawks@uhc.com">jama.hawks@uhc.com</a>	Jama 952-202-2182
DoH DDD	Provider PA/Claims Hotline (Conduent)	808-952-5570	N/A	Case Management Unit Supervisor