

JOSH GREEN, M.D.  
GOVERNOR  
KE KIA'ĀINA



RYAN I. YAMANE  
DIRECTOR  
KA LUNA HO'OKALE

JOSEPH CAMPOS II  
DEPUTY DIRECTOR  
KA HOPE LUNA HO'OKALE

STATE OF HAWAII  
KA MOKU'ĀINA O HAWAII  
DEPARTMENT OF HUMAN SERVICES  
KA 'OIHANA MĀLAMA LAWELAWE KANAKA  
Med-QUEST Division  
Health Care Services Branch  
P. O. Box 700190  
Honolulu, Hawaii 96709-0190

TRISTA SPEER  
DEPUTY DIRECTOR  
KA HOPE LUNA HO'OKALE

February 6, 2025

MEMORANDUM

MEMO NO.  
QI-2605 [Replaces QI-2125]

TO: QUEST Integration (QI) Health Plans  
Home Health Agencies  
Home Care Agency Providers of Home and Community Based Services  
1915(c) Intellectual and Developmental Disabilities (DDD) Waiver Providers

FROM: Meredith Nichols *msn*  
Acting Med-QUEST Division Administrator

SUBJECT: ELECTRONIC VISIT VERIFICATION (EVV) SERVICE CODES AND MODIFIERS  
(REPLACEMENT)

This memorandum integrates and replaces provider memo QI-2125 dated September 4, 2021.

The purpose of this memo is to inform our health plans and providers of Home Health Agency (HHA) services, Personal Care Services (PCS) and DDD providers about the additions, modifications, and the removal of EVV-related service code and modifier combination requirements.

- 1) All current HHA & PCS services will continue to be available as EVV authorizations.
- 2) DDD related service codes/modifiers have been updated. Some codes and modifiers have ended on June 30, 2025, and some will end on June 30, 2026.

- 3) Beginning in July 2025, the DDD EVV service codes and modifiers in Appendix A have been updated with each participant's ISP plan year renewal. Old codes have been phased out and new codes have been phased in.
- 4) On May 14, 2025, DDD issued Transmittal Memorandum No. FY2025-05 with the new code and modifier combinations.
- 5) Five new PCS service code and modifier combinations will be added to the existing EVV services, and are highlighted in yellow on Appendix A. These new visit codes were created for and should only be utilized by agencies providing their services through the neighborhood model of care (e.g. Vivia Cares), and the new service codes will be available in the 4<sup>th</sup> quarter of 2025.
- 6) Three (3) Home Health service code/modifiers are being removed from EVV (S9131, S9128, and S9129) as indicated by using the strikeout on Appendix A.

A complete list of EVV related service codes and modifiers is in Appendix A.

- All EVV services must use the EVV related service codes and modifiers in sequence.
- All authorizations for EVV services must use the EVV related service codes and modifiers.
- Providers must use Appendix A service codes and modifiers when submitting claims.
- A claim for EVV services must be verified against an EVV visit in the Sandata Aggregator, before the claims are paid.

Please send questions via e-mail to [EVV-MQD@dhs.hawaii.gov](mailto:EVV-MQD@dhs.hawaii.gov)

Attachment

**Personal Care Agency (PCA) Services HCPCS Code List for EVV**

Services Subject to EVV	HCPCS Code	Modifier #1	Modifier #2	Modifier #3	Modifier #4	Service Description	Unit	EVV Portal/Mobile Connect Description	HCPCS Code Description
Personal Assistance -	S5130					Chore	1 per 15 minutes	PAI CHORE	Homemaker service, nos; per 15 minutes
Level I	S5130	UN				Chore, couple	1 per 15 minutes	PAI CHORE CPL	Homemaker service, nos; per 15 minutes
	S5130	U5				Chore, special rate	1 per 15 minutes	PAI CHORE SR	Homemaker service, nos; per 15 minutes
	S5130	UA				Chore, adjusted rate	1 per 15 minutes	PAI CHORE AR	Homemaker service, nos; per 15 minutes
	S5130	UN	U5			Chore, couple, special rate	1 per 15 minutes	PAI CHORE CPL SR	Homemaker service, nos; per 15 minutes
	S5130	UN	UA			Chore, couple, adjusted rate	1 per 15 minutes	PAI CHORE CPL AR	Homemaker service, nos; per 15 minutes
	S5135					Companion	1 per 15 minutes	PAI COMP	Companion Care, adult; per 15 minutes
	S5135	U5				Companion, special rate	1 per 15 minutes	PAI COMP SR	Companion Care, adult; per 15 minutes
	S5135	UA				Companion, adjusted rate	1 per 15 minutes	PAI COMP AR	Companion Care, adult; per 15 minutes
Personal Assistance -	S9122	U2				Personal assistance	1 per 15 minutes	PAII	Home health aide or certified nurse assistance, providing care in the home; per hour
Level II	S9122	UN	U2			Personal assistance, couple	1 per 15 minutes	PAII CPL	Home health aide or certified nurse assistance, providing care in the home; per hour
	S9122	U5	U2			Personal assistance, special rate	1 per 15 minutes	PAII SR	Home health aide or certified nurse assistance, providing care in the home; per hour
	S9122	UA	U2			Personal assistance, adjusted rate	1 per 15 minutes	PAII AR	Home health aide or certified nurse assistance, providing care in the home; per hour
	S9122	UN	U5	U2		Personal assistance, couple, special rate	1 per 15 minutes	PAII CPL SR	Home health aide or certified nurse assistance, providing care in the home; per hour
	S9122	UN	UA	U2		Personal assistance, couple, adjusted rate	1 per 15 minutes	PAII CPL AR	Home health aide or certified nurse assistance, providing care in the home; per hour
Self-Directed Personal Assistance - Level I	S5130	U1				Chore, self-direct	1 per 15 minutes	SD PAI CHORE	Homemaker service, nos; per 15 minutes
	S5135	U1				Companion, self-direct	1 per 15 minutes	SD PAI COMP	Companion Care, adult; per 15 minutes
Self-Directed Personal Assistance - Level II	S9122	U1	U2			Personal assistance, self-direct	1 per 15 minutes	SD PAII	Home health aide or certified nurse assistance, providing care in the home; per hour
	S9122	U1	U4	U2		Personal assistance, self-direct, nurse delegated task	1 per 15 minutes	SD PAII ND	Home health aide or certified nurse assistance, providing care in the home; per hour
Private Duty Nursing	S9123	U2				Private duty nursing, RN, units	1 per 15 minutes	PDN RN UNIT	Nursing care, in the home, by RN; per hour
	S9123	U6				Private duty nursing, RN, visit	1 per visit	PDN RN VISIT	Nursing care, in the home, by RN; per hour
	S9123	UN	U2			Private duty nursing, RN, couple	1 per 15 minutes	PDN RN CPL	Nursing care, in the home, by RN; per hour
	S9123	U5	U2			Private duty nursing, RN, special rate	1 per 15 minutes	PDN RN SR	Nursing care, in the home, by RN; per hour
	S9123	UA	U2			Private duty nursing, RN, adjusted rate	1 per 15 minutes	PDN RN AR	Nursing care, in the home, by RN; per hour
	S9123	UN	U5	U2		Private duty nursing, RN, couple, special rate	1 per 15 minutes	PDN RN CPL SR	Nursing care, in the home, by RN; per hour
	S9123	UN	UA	U2		Private duty nursing, RN, couple, adjusted rate	1 per 15 minutes	PDN RN CPL AR	Nursing care, in the home, by RN; per hour
	S9123	U3	U2			Private duty nursing, RN, skills verification, unit	1 per 15 minutes	PDN RN SV UNIT	Nursing care, in the home, by RN; per hour
	S9123	U3	U6			Private duty nursing, RN, skills verification, visit	1 per visit	PDN RN SV VISIT	Nursing care, in the home, by RN; per hour
	S9123	U3	U5	U2		Private duty nursing, RN, skills verification, special rate	1 per 15 minutes	PDN RN SV SR	Nursing care, in the home, by RN; per hour
	S9123	U3	UA	U2		Private duty nursing, RN, skills verification, adjusted rate	1 per 15 minutes	PDN RN SV AR	Nursing care, in the home, by RN; per hour
	S9123	U4	U2			Private duty nursing, RN, nurse delegation, unit	1 per 15 minutes	PDN RN ND UNIT	Nursing care, in the home, by RN; per hour
	S9123	U4	U6			Private duty nursing, RN, nurse delegation, visit	1 per visit	PDN RN ND VISIT	Nursing care, in the home, by RN; per hour
	S9123	U4	U5	U2		Private duty nursing, RN, nurse delegation, special rate	1 per 15 minutes	PDN RN ND SR	Nursing care, in the home, by RN; per hour
	S9123	U4	UA	U2		Private duty nursing, RN, nurse delegation, adjusted rate	1 per 15 minutes	PDN RN ND AR	Nursing care, in the home, by RN; per hour
	S9124	U2				Private duty nursing, LPN, units	1 per 15 minutes	PDN LPN UNIT	Nursing care, in the home, by LPN; per hour
	S9124	U6				Private duty nursing, LPN, visit	1 per visit	PDN LPN VISIT	Nursing care, in the home, by LPN; per hour
	S9124	UN	U2			Private duty nursing, LPN, couple	1 per 15 minutes	PDN LPN CPL	Nursing care, in the home, by LPN; per hour
	S9124	U5	U2			Private duty nursing, LPN, special rate	1 per 15 minutes	PDN LPN SR	Nursing care, in the home, by LPN; per hour
	S9124	UA	U2			Private duty nursing, LPN, adjusted rate	1 per 15 minutes	PDN LPN AR	Nursing care, in the home, by LPN; per hour
	S9124	UN	U5	U2		Private duty nursing, LPN, couple, special rate	1 per 15 minutes	PDN LPN CPL SR	Nursing care, in the home, by LPN; per hour
	S9124	UN	UA	U2		Private duty nursing, LPN, couple, adjusted rate	1 per 15 minutes	PDN LPN CPL AR	Nursing care, in the home, by LPN; per hour

**Personal Care Agency (PCA) Services HCPCS Code List for EVV**

Services Subject to EVV	HCPCS Code	Modifier #1	Modifier #2	Modifier #3	Modifier #4	Service Description	Unit	EVV Portal/Mobile Connect Description	HCPCS Code Description
Attendant Care	S5125					Attendant care for children < age 21 only, unskilled	1 per 15 minutes	ATTND US	Attendant care services; per 15 minutes
	S5125	U5				Attendant care for children < age 21 only, unskilled, special rate	1 per 15 minutes	ATTND US SR	Attendant care services; per 15 minutes
	S5125	UA				Attendant care for children < age 21 only, unskilled, adjusted rate	1 per 15 minutes	ATTND US AR	Attendant care services; per 15 minutes
	S5125	TD				Attendant care for children < age 21 only, RN, units	1 per 15 minutes	ATTND RN UNIT	Attendant care services; per 15 minutes
	S5125	TD	U6			Attendant care for children < age 21 only, RN, visit	1 per visit	ATTND RN VISIT	Attendant care services; per 15 minutes
	S5125	TD	U5			Attendant care for children < age 21 only, RN, special rate	1 per 15 minutes	ATTND RN SR	Attendant care services; per 15 minutes
	S5125	TD	UA			Attendant care for children < age 21 only, RN, adjusted rate	1 per 15 minutes	ATTND RN AR	Attendant care services; per 15 minutes
	S5125	TE				Attendant care for children < age 21 only, LPN	1 per 15 minutes	ATTND LPN	Attendant care services; per 15 minutes
	S5125	TE	U5			Attendant care for children < age 21 only, LPN, special rate	1 per 15 minutes	ATTND LPN SR	Attendant care services; per 15 minutes
	S5125	TE	UA			Attendant care for children < age 21 only, LPN, adjusted rate	1 per 15 minutes	ATTND LPN AR	Attendant care services; per 15 minutes
Respite Care	S5150*					Respite, unskilled	1 per 15 minutes	RESPITE US	Unskilled respite care, not hospice; per 15 minutes
	S5150*	UN				Respite, unskilled, couple	1 per 15 minutes	RESPITE US CPL	Unskilled respite care, not hospice; per 15 minutes
	S5150	U5				Respite, unskilled, special rate	1 per 15 minutes	RESPITE US SR	Unskilled respite care, not hospice; per 15 minutes
	S5150	UA				Respite, unskilled, adjusted rate	1 per 15 minutes	RESPITE US AR	Unskilled respite care, not hospice; per 15 minutes
	S5150	UN	U5			Respite, unskilled, couple, special rate	1 per 15 minutes	RESPITE US CPL SR	Unskilled respite care, not hospice; per 15 minutes
	S5150	UN	UA			Respite, unskilled, couple, adjusted rate	1 per 15 minutes	RESPITE US CPL AR	Unskilled respite care, not hospice; per 15 minutes
	T1005	TD				Respite, RN	1 per 15 minutes	RESPITE RN	Respite care services; up to 15 minutes
	T1005	TD	UN			Respite, RN, couple	1 per 15 minutes	RESPITE RN CPL	Respite care services; up to 15 minutes
	T1005	TD	U5			Respite, RN, special rate	1 per 15 minutes	RESPITE RN SR	Respite care services; up to 15 minutes
	T1005	TD	UA			Respite, RN, adjusted rate	1 per 15 minutes	RESPITE RN AR	Respite care services; up to 15 minutes
HCBS General	T1005	TD	UN	U5		Respite, RN, couple, special rate	1 per 15 minutes	RESPITE RN CPL SR	Respite care services; up to 15 minutes
	T1005	TD	UN	UA		Respite, RN, couple, adjusted rate	1 per 15 minutes	RESPITE RN CPL AR	Respite care services; up to 15 minutes
	T1005	TE				Respite, LPN	1 per 15 minutes	RESPITE LPN	Respite care services; up to 15 minutes
	T1005	TE	UN			Respite, LPN, couple	1 per 15 minutes	RESPITE LPN CPL	Respite care services; up to 15 minutes
	T1005	TE	U5			Respite, LPN, special rate	1 per 15 minutes	RESPITE LPN SR	Respite care services; up to 15 minutes
	T1005	TE	UA			Respite, LPN, adjusted rate	1 per 15 minutes	RESPITE LPN AR	Respite care services; up to 15 minutes
	T1005	TE	UN	U5		Respite, LPN, couple, special rate	1 per 15 minutes	RESPITE LPN CPL SR	Respite care services; up to 15 minutes
	T1005	TE	UN	UA		Respite, LPN, couple, adjusted rate	1 per 15 minutes	RESPITE LPN CPL AR	Respite care services; up to 15 minutes
	S5170	U6				Home Delivery/Meal Prep, Visit	1 per visit	HOME DEL/MEAL PREP, VST	Home delivered meals, including preparation; per meal
	S5190	U6				Wellness Assess by Non-Physician, Visit	1 per visit	WELL ASSESS NON-MD, VST	Wellness assessment, performed by non-physician
HCBS General	S5199	U6				Personal Care Item NOS, Visit	1 per visit	PER CARE ITEM NOS, VST	Personal care item, nos, each
	T1021	U6				Home Health Aide or CNA, Visit	1 per visit	HHA or CNA, VST	Home health aide or certified nurse assistant, per visit
	T1021	U5	U6			Home Health Aide or CNA (Adv or Bed Bound), Visit	1 per visit	HHA or CNA ADV, VST	Home health aide or certified nurse assistant, per visit

Modifiers									
TD	RN								
TE	LPN								
UN	Couple								
U1	Self-Direction								
U2	Per 15 Minutes Unit								
U3	Skills Verification								
U4	Nurse Delegation								
U5	Special Rate - a revised rate of payment to accommodate a member's clinical or functional circumstances								
U6	Per Visit								
UA	Adjusted Rate - a revised rate of payment								

Abbreviations									
AR	Adjusted Rate								
ATTND	Attendant Care								
CHORE	Chore Services								
COMP	Companion Services								
CPL	Couple								
LPN	Licensed Practical Nurse								
ND	Nurse Delegation								
PAI	Personal Assistance Services Level I								
PAII	Personal Assistance Services Level II								
PDN	Private Duty Nursing								
RN	Registered Nurse								
SR	Special Rate								
SV	Skills Verification								
SD	Self-Directed Services								
US	Unskilled								