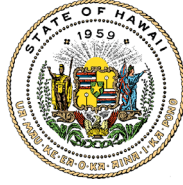


JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA



RYAN I. YAMANE
DIRECTOR
KA LUNA HO'OKELE

JOSEPH CAMPOS II
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

STATE OF HAWAII
KA MOKU'ĀINA O HAWAI'I
DEPARTMENT OF HUMAN SERVICES
KA 'OIHANA MĀLAMA LAWELAWE KANAKA
Med-QUEST Division
Clinical Standards Office
P. O. Box 700190
Honolulu, Hawaii 96709-0190

TRISTA SPEER
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

August 8, 2025

MEMORANDUM

MEMO NOS.
QI-2518
CCS-2504

TO: QUEST Integration (QI) Health Plans and Community Care Services (CCS)

FROM: Judy Mohr Peterson, PhD *JP*
Med-QUEST Division Administrator

SUBJECT: CMS REQUIREMENT FOR MEDICAID-SPECIFIC BIN/PCN COMBINATION WITH
GROUP NUMBER AND ACTIVE DATE ON MEMBERSHIP CARDS FOR QUEST
INTEGRATION (QI) AND COMMUNITY CARE SERVICES (CCS)

This memo is to instruct QI Health Plans and CCS on new requirements in CMS Final Rule 88 FR 34238-34296, Section 438.3 (s).

The rule requires that each Health Plan create a unique Bank Identification Number/Processor Control Number (BIN/PCN) combination exclusive to its QI program. The due date for this requirement is January 1, 2026.

Additionally, this BIN/PCN combination, along with a group number and an active date, must be printed on the Medicaid eligible recipient's enrollment card. This requirement is to facilitate efficient and accurate processing of a recipient's Medicaid prescription claim. The timing of the enrollment card requirement may align with the Health Plan's standard business practices, but must, at a minimum, adhere to the following requirements:

1. If the Health Plan already has a unique BIN/PCN combination for its QI program, AND

- a. the unique BIN/PCN and Group ID, along with active date, are already present on the membership enrollment card, no action is required from this memo.
 - b. the unique BIN, PCN, Group ID or active date are not present on the membership enrollment card, the Health Plan shall re-issue enrollment cards to its membership with the correct BIN/PCN combination, Group ID, and active date, in alignment with its standard business practices, or within 365 days of the publication of this memo, whichever comes sooner.
2. If the Health Plan needs to change its BIN and/or PCN to create a unique combination for its QI program, or issue a new Group ID in alignment with the requirements in this memo, AND
 - a. it has previously issued enrollment cards to its members that have the previous BIN, PCN, or Group ID, then the Health Plan shall reprint and reissue enrollment cards with the correct BIN/PCN combination, Group ID, and active date, no later than January 1, 2026.
 - b. the previous BIN, PCN, or Group ID are not present on the previously issued membership enrollment card, the Health Plan shall re-issue enrollment cards with the correct BIN/PCN combination, Group ID, and active date, in alignment with its standard business practices, or within 365 days of the publication of this memo, whichever comes sooner.

Questions may be directed to Med-QUEST Division Clinical Standards Office at MQDCSO_Inquiries@dhs.hawaii.gov.