

JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA



RYAN I. YAMANE
DIRECTOR
KA LUNA HO'OKELE

JOSEPH CAMPOS II
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

STATE OF HAWAII
KA MOKU'ĀINA O HAWAI'I
DEPARTMENT OF HUMAN SERVICES
KA 'OIHANA MĀLAMA LAWELAWE KANAKA
Med-QUEST Division
Health Care Services Branch
Contract Monitoring and Compliance Section
P. O. Box 700190
Kapolei, Hawaii 96709-0190

TRISTA SPEER
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

April 11, 2025

MEMORANDUM

MEMO NO.
QI-2507
FFS 25-03

TO: QUEST Integration Health Plans

FROM: Judy Mohr Peterson, PhD 
Med-QUEST Division Administrator

SUBJECT: PAYMENT SUSPENSION TO PROVIDER – SAMUEL MAHELONA MEMORIAL HOSPITAL

This memo is to inform Health Plans that Samuel Mahelona Memorial Hospital did not meet the requirements for nursing homes participating in Medicare and Medicaid programs per CMS Notice dated January 28, 2025. On January 17, 2025, a Health Comparative Federal Monitoring Survey (FMS) was completed at Samuel Mahelona Memorial Hospital by the Centers for Medicare & Medicaid Services (CMS) to determine if this facility was in compliance with the Federal requirements for nursing homes participating in the Medicare and Medicaid programs. As a result of the FMS findings, CMS found that Samuel Mahelona Memorial Hospital was not in substantial compliance.

Therefore, per 42 CFR §488.417, and in accordance with the remedy imposed by CMS, the remedy of mandatory denial of payment for new Medicaid admissions is effective from April 17, 2025. For any new admissions from April 17, 2025, Samuel Mahelona Memorial Hospital is ineligible for Medicaid payment. Samuel Mahelona Memorial Hospital shall not seek payment from Medicaid beneficiaries for their covered services during the ineligible period. This remedy remains in effect until the day before Samuel Mahelona Memorial Hospital achieves substantial compliance or the facility's provider agreement is terminated. The QI Health Plans will be notified if the payment suspension is lifted.

Should you have any questions, please contact Megan Hironaka at mhironaka@dhs.hawaii.gov.

Attachment(s)
CMS Notice, CMS Certification Number (CCN): 125029, dated January 28, 2025