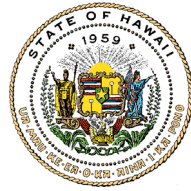


JOSH GREEN, M.D.  
GOVERNOR  
KE KIA'ĀINA



RYAN I. YAMANE  
DIRECTOR  
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DEPUTY DIRECTOR  
KA HOPE LUNA HO'OKELE

STATE OF HAWAII  
KA MOKU'ĀINA O HAWAI'I  
**DEPARTMENT OF HUMAN SERVICES**  
KA 'OIHANA MĀLAMA LAWELAWĒ KANAKA  
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P. O. Box 700190  
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TRISTA SPEER  
DEPUTY DIRECTOR  
KA HOPE LUNA HO'OKELE

August 15, 2024

MEMORANDUM

MEMO NO.  
QI-2416

TO: QUEST Integration Health Plans

FROM: Judy Mohr Peterson, PhD   
Med-QUEST Division Administrator

SUBJECT: REVISIONS TO THE HEALTH AND FUNCTIONAL ASSESSMENT (HFA)

This memorandum informs the health plans of the revisions to the content of the HFA form and instructions. The revisions were made to align with the National Committee for Quality Assurance (NCQA) standards and in response to feedback from health plans and other stakeholders. Health plans are required to use the new version of these documents effective January 1, 2025.

Significant revisions include:

1. Deleted the language that excludes members residing in nursing facilities (NF) and Community Care Foster Family Home (CCFFH) from needing to complete Section E. HCBS Home Environment. Removed "HCBS" and added "facility" to the section title and throughout the section, as appropriate. This is to align with NCQA MLTSS-1 Comprehensive Assessment and Update (CAU) measure specification ensuring a home safety risks assessment is completed. Plans are required to complete Section E on members residing in NFs and CCFFHs effective immediately.
2. Deleted references to an Attachment B3.b Housing Screener.
3. Instructions were revised accordingly.

Please submit any questions to [HCSBinquiries@dhs.hawaii.gov](mailto:HCSBinquiries@dhs.hawaii.gov).

Enclosures

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STATE OF HAWAII  
HEALTH AND FUNCTIONAL ASSESSMENT (HFA)  
CHILD AND ADULT

Member Name:

Medicaid ID#:

Date of Assessment:

Health Plan

**SECTION A. ADMINISTRATIVE INFORMATION COMPLETE FOR SHCN, EHCN, AT RISK, LTSS**

**A1. Member**

a) Member Name b) Date of Birth c) Medicaid ID#  
 \_\_\_\_\_ / \_\_\_\_ / \_\_\_\_  
 Last First MI

c) Age Cohort:  Child  Adult (19 and over)

d) Program Type:  SHCN  EHCN  At Risk  LTSS

**A2. Assessment**

<p>a) Reason for Assessment</p> <p><input type="checkbox"/> i) Initial</p> <p><input type="checkbox"/> ii) 6-month (ONLY for CCFH, E-ARCH, ALF)</p> <p><input type="checkbox"/> iii) Annual</p> <p><input type="checkbox"/> iv) Member Request</p> <p><input type="checkbox"/> v) Change of Condition/Status: _____</p>	<p>b) Assessment Reference Information</p> <p>i) Date: ____ / ____ / ____</p> <p>ii) Time: : <input type="checkbox"/> AM <input type="checkbox"/> PM</p> <p>iii) Assessment Location: _____</p> <p>iv) Member's Physical Address/Location: _____</p> <p>v) Identify any safety issues that a HC may encounter during the assessment. _____</p>
---	--

<p>c) Assessor (Primary)</p> <p>i) Assessor Name: _____</p> <p>ii) Title: _____</p> <p>d) Assessor (Consult)</p> <p>i) Assessor Name: _____</p> <p>ii) Title: _____</p>	<p>e) Additional Health Plan/Insurance (other than Medicare/Medicaid)</p> <p>i) Health Plan Name: _____</p> <p>ii) Subscriber Name: _____</p> <p>iii) Subscriber Number: _____</p> <p>iv) Are you a veteran? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>v) Are you receiving any veteran benefits? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Identify: _____</p>
---	---

<p>f) Medicare</p> <p>i) Medicare <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A</p> <p>ID# _____</p> <p>ii) Medicare Advantage</p> <p><input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A</p> <p>Plan Name: _____</p> <p>ID# _____</p>	<p>g) Other Individual(s) Member consented to Participate in the Assessment</p> <p>i) Is there a legal guardian, or representative assisting in the assessment? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>ii) Other individuals present? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>iii) Representatives</p> <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="width: 25%;">Name</th> <th style="width: 25%;">Relationship</th> <th style="width: 25%;">Purpose</th> <th style="width: 25%;">Attendance</th> </tr> </thead> <tbody> <tr> <td>_____</td> <td>_____</td> <td>_____</td> <td>Choose an item.</td> </tr> <tr> <td>_____</td> <td>_____</td> <td>_____</td> <td>Choose an item.</td> </tr> <tr> <td>_____</td> <td>_____</td> <td>_____</td> <td>Choose an item.</td> </tr> </tbody> </table>	Name	Relationship	Purpose	Attendance	_____	_____	_____	Choose an item.	_____	_____	_____	Choose an item.	_____	_____	_____	Choose an item.
Name	Relationship	Purpose	Attendance														
_____	_____	_____	Choose an item.														
_____	_____	_____	Choose an item.														
_____	_____	_____	Choose an item.														

h) Comments: \_\_\_\_\_

**A3. Legal Information**  No Change from Previous Assessment

<p>a) Legal Responsibility(ies)</p> <p><input type="checkbox"/> i) Self</p> <p><input type="checkbox"/> ii) Legal Guardian <span style="float: right;"><input type="checkbox"/> Yes <input type="checkbox"/> No</span></p> <p>Name/Contact: _____</p> <p><input type="checkbox"/> iii) Authorized Representative <span style="float: right;"><input type="checkbox"/> Yes <input type="checkbox"/> No</span></p> <p>Name/Contact: _____</p> <p><input type="checkbox"/> iv) Healthcare Power of Attorney <span style="float: right;"><input type="checkbox"/> Yes <input type="checkbox"/> No</span></p> <p>Name/Contact: _____</p> <p><input type="checkbox"/> v) Individuals identified on a legal document who are NOT allowed information on the member.</p> <p>Name: _____</p> <p><input type="checkbox"/> vi) Rep Payee <span style="float: right;"><input type="checkbox"/> Yes <input type="checkbox"/> No</span></p>	<p>b) Advance Directives</p> <p>i) Do you have an Advance Directive? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>ii) If yes, do you have a copy of the Advance Directive? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>iii) If you have an Advance Directive, have you given a copy to your primary care provider? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>iv) If you have an Advance Directive, have you given a copy to your health plan? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>v) If you do not have an Advance Directive, would you like more information? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>vi) Do you have a Provider Orders for Life-Sustaining Treatment (POLST)? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>
---	---

STATE OF HAWAII  
HEALTH AND FUNCTIONAL ASSESSMENT (HFA)  
CHILD AND ADULT

**Member Name:** \_\_\_\_\_

**Medicaid ID#:** \_\_\_\_\_

**Date of Assessment:** \_\_\_\_\_

Health Plan

Name/Contact: _____ <input type="checkbox"/> vii) Other: _____ Name: _____	vii) Have you given a copy of your POLST to your primary care provider and/or Health Plan? <input type="checkbox"/> Yes <input type="checkbox"/> No viii) Location of POLST: _____ ix) Code Status: _____
--	--

c) Emergency Contact(s)

	Name	Relationship to member	Address	Phone number	Email address
Primary	_____	_____	_____	_____	_____
Secondary	_____	_____	_____	_____	_____

d) Emergency Plan (**Complete these questions for Members receiving HCBS**)

- i) Describe your Fire Evacuation Plan (Attach floor plan).
- ii) Location of your fuse box/circuit breaker.
- iii) Location of your water turn off valve.
- iv) Is your Individualized Emergency Back-up Plan Form completed?    Yes    No
- v) If Yes, where is it located?
- vi) If No, **complete ATTACHMENT for QI Individualized Emergency Back-up Plan. Attach original copy to the HAP and provide a copy to member.**

e) Comments – Identify any risk factors: \_\_\_\_\_

**SECTION B. DEMOGRAPHIC INFORMATION      COMPLETE FOR SHCN, EHCN, AT RISK, LTSS**

**B1. Demographics**     No Change from Previous Assessment

a) What sex was originally listed on your birth certificate: <input type="checkbox"/> i) Male <input type="checkbox"/> ii) Female <input type="checkbox"/> iii) Other: _____ <input type="checkbox"/> iv) Decline to answer	b) Do you identify as: <input type="checkbox"/> i) Male <input type="checkbox"/> ii) Female <input type="checkbox"/> iii) Transgender man/trans man/female-to-male (FTM) <input type="checkbox"/> iv) Transgender woman/trans woman/male-to-female (MTF) <input type="checkbox"/> v) Gender queer/gender nonconforming neither exclusively male or female <input type="checkbox"/> vi). Additional gender category (or other); please specify: <input type="checkbox"/> vii) Decline to answer	c) Preferred Pronoun(s):	d) Relationship Status (Click on drop down to select) Choose an item. Describe other _____
---	---	--------------------------	--

e) Race/Ethnicity – Check all that apply

<input type="checkbox"/> i) African, African American, or Black <input type="checkbox"/> iii) Asian or Asian American <input type="checkbox"/> (1) Cambodian <input type="checkbox"/> (2) Chinese/Taiwanese <input type="checkbox"/> (3) Filipino <input type="checkbox"/> (4) Indian <input type="checkbox"/> (5) Japanese/Okinawan <input type="checkbox"/> (6) Korean <input type="checkbox"/> (7) Laotian <input type="checkbox"/> (8) Vietnamese <input type="checkbox"/> (9) Other	<input type="checkbox"/> ii) American Indian, Alaska Native, or Indigenous <input type="checkbox"/> iv) Native Hawaiian or Other Pacific Islander <input type="checkbox"/> (1) Federated States of Micronesia <input type="checkbox"/> (2) Native Hawaiian <input type="checkbox"/> (3) Palauan <input type="checkbox"/> (4) Marshallese <input type="checkbox"/> (5) Samoan <input type="checkbox"/> (6) Tongan <input type="checkbox"/> (7) Other
--	---



STATE OF HAWAII  
HEALTH AND FUNCTIONAL ASSESSMENT (HFA)  
CHILD AND ADULT

**Member Name:**

**Medicaid ID#:**

**Date of Assessment:**

Health Plan

CIS Status	DATE	Comment
Choose an item.		
<p>(4) If "Not Identified, Screened or Referred" is selected, <b>refer to CIS.</b></p>		
<p>c) Type of Subsidized Housing (Check all that apply)</p> <p><input type="checkbox"/> i) Hawaiian Homestead</p> <p><input type="checkbox"/> ii) Section 8</p> <p><input type="checkbox"/> iii) Public Housing</p> <p><input type="checkbox"/> iv) Other, specify: _____</p> <p><input type="checkbox"/> v) N/A</p>		
<p>d) Comments: _____</p>		
<p><b>B4. Housing Transitions for Going Home Plus</b></p>		
<p>a) For Going Home Plus (GHP):</p> <p>i) Have you been in the nursing facility and/or acute care hospital for more than 60 continuous days? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>ii) Does the member meet nursing facility level of care? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>iii) If Yes to both, refer member to GHP. <input type="checkbox"/> Yes <input type="checkbox"/> Not Eligible <input type="checkbox"/> Declined/Family Refused (for now)</p>		
<p><b>SECTION C. FINANCES/SOCIAL SUPPORTS/CAREGIVER(S) COMPLETE FOR SHCN, EHCN, AT RISK, LTSS</b></p>		
<p><b>C1. Finances</b> <input type="checkbox"/> No Change from Previous Assessment</p>		
<p>a) Finances</p> <p>i) Do you have concerns about your financial situation? <input type="checkbox"/> Yes, check all that apply <input type="checkbox"/> No</p> <p><input type="checkbox"/> (1) Paying Housing/Rent/Utilities</p> <p><input type="checkbox"/> (2) Food and other necessities</p> <p><input type="checkbox"/> (3) Paying off Debts</p> <p><input type="checkbox"/> (4) Dependents</p> <p><input type="checkbox"/> (5) Other, specify: _____</p> <p>ii) What income sources do you have? Check all that apply.</p> <p><input type="checkbox"/> (1) SSI</p> <p><input type="checkbox"/> (2) SSDI</p> <p><input type="checkbox"/> (3) DHS Financial Assistance</p> <p><input type="checkbox"/> (4) SNAP (food stamps)</p> <p><input type="checkbox"/> (5) Employment</p> <p><input type="checkbox"/> (6) Other, specify: _____</p> <p>iii) Employment Status. Check all that apply.</p> <p><input type="checkbox"/> (1) Full-time work</p> <p><input type="checkbox"/> (2) Part-time or temporary work</p> <p><input type="checkbox"/> (3) Unemployed</p> <p><input type="checkbox"/> (a) Seeking work</p> <p><input type="checkbox"/> (b) Not seeking work (ex: student, retired, disabled, unpaid primary caregiver)</p> <p>Please describe:</p> <p>iv) In the past year, have you or any family members you lived with been <b>unable</b> to get any of the following when it was <b>really needed</b>? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, complete <b>ATTACHMENT for SDOH/SRF and attach to this HFA, and/or make appropriate referral.</b></p> <p>Check <b>ALL</b> that apply:</p> <p><input type="checkbox"/> (1) Food</p>		

STATE OF HAWAII  
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CHILD AND ADULT

**Member Name:**

**Medicaid ID#:**

**Date of Assessment:**

Health Plan

(2) Clothing  
 (3) Utilities  
 (4) Childcare  
 (5) Technology Access  
      (a) Internet  
      (b) Computer  
      (c) Phone  
 (6) Medicine or any Health Care (Medical, Dental, Mental Health, Vision)  
 (7) Other, please describe:

v) Are you worried about losing your housing?  Yes  No If Yes, complete **ATTACHMENT for SDOH/SRF and attach to this HFA, and/or make appropriate referral.**

vi) Would it be helpful to review your monthly expenses?  Yes  No If Yes, complete **ATTACHMENT for Financial Worksheet and attach to this HFA, and/or make appropriate referral.**

vii) Have you previously applied for additional services?  Yes  No

viii) Are you in the process of applying for additional assistance?  Yes  No

ix) Referrals:

(1) Housing Assistance  
 (2) Food Stamps  
 (3) Social Security/SSI  
 (4) Financial Management Assistance (e.g., Budget Assistance, Rep Payee):  
 (5) Other:

b) Comments – Identify any risk factors:

**C2. Social Supports**  No Change from Previous Assessment

a) Social Supports  
 i) Family and/or friends living in the SAME residence?  Yes  No

Name (*Primary Caregiver)	Age	Relationship	Contact Number	Type of Support

ii) Family and/or friends NOT living in the same residence and providing support to member?  Yes  No

Name	Age	Relationship	Contact Number	Type of Support

iii) Strong and supportive relationship with family?  Yes  No  
 iv) Strong and supportive relationship with a friend or neighbor?  Yes  No  
 v) Do you prefer having family or friends accompany you or help you when you go to a medical appointment?  
 Yes  No  No opinion

b) Comments – Identify any risk factors:

**C3. Caregiver(s)**  No Change from Previous Assessment  NA

Name	Age	Relationship	Phone C = Cell, H = home, W = Work	Type of help	Outside Employment	Employer Name	Work hours/week
					<input type="checkbox"/> Yes <input type="checkbox"/> No		
					<input type="checkbox"/> Yes <input type="checkbox"/> No		

STATE OF HAWAII  
HEALTH AND FUNCTIONAL ASSESSMENT (HFA)  
CHILD AND ADULT

**Member Name:**

**Medicaid ID#:**

**Date of Assessment:**

Health Plan

					<input type="checkbox"/> Yes <input type="checkbox"/> No	
--	--	--	--	--	--	--

a) Primary Caregiver Name:  
i) Ask the **Primary Caregiver about their current status**. Use the following bullet points to start the conversation.

- How do you feel about being a caregiver?
- What do you do to care for yourself and your own needs?
- Do you need help caring for member? If yes, describe.
- What are your plans if you are no longer able to care for member?
- Have you discussed your plans with member?
- If yes, how does member feel about your plans?
- Do you have any other caregiving demands or responsibilities?
- If yes, explain.
- Do you have any concerns/needs?          What was Primary Caregiver’s response?

b) Comments – Identify any risk factors:

<b>SECTION D. TRANSPORTATION</b>	<b>COMPLETE FOR SHCN, EHCN, AT RISK, LTSS</b>
<b>***Do not complete for NF/CCFFH/E-ARCH***</b>	

a) Transportation

i) Has lack of transportation kept you from medical appointments, meetings, work, or from getting things needed for family living? Check all that apply:

(1) Yes, it has kept me from medical appointments or getting medications.  
 (2) Yes, it has kept me from non-medical meetings, appointments, work, or from getting things that I need.  
 (3) No

ii) Current Mode of Medical Transportation (Select all that apply)

(1) Drives own vehicle  
 (2) Family or friends

**If member selects “Drives own Vehicle” or “Family or Friends” only, you may skip to Section E.**

(3) Public transportation  
 (a) Bus  
 (b) Handi-Van  
 (4) Van  
 (i) Curb to curb  
 (ii) Door to door  
 (iii) Gurney  
 (5) Taxi  
 (6) Air Travel for specialist care  
 (7) Other:

iii) Are you able to use public transportation or can someone regularly transport you to obtain medical services?  Yes  No  
If No, explain.

iv) Are you able to ambulate without assistance (with or without device, includes wheelchair)?  Yes  No

v) Are you able to ambulate to the local bus stop?  Yes  No  
Describe.

vi) If wheelchair bound, are you able to self-propel to curb side for pick up?  Yes  No

vii) If wheelchair bound, are you able to transfer in and out of vehicle without assistance?  Yes  No



STATE OF HAWAII  
HEALTH AND FUNCTIONAL ASSESSMENT (HFA)  
CHILD AND ADULT

**Member Name:**

**Medicaid ID#:**

**Date of Assessment:**

Health Plan

- viii) If the member needs assistance, do you have an attendant?  Yes  No
- ix) Do you require any medical equipment when traveling?  Yes  No  
If yes, list medical equipment. (e.g., ventilator, suction machine, feeding pump, etc.)
- x) Are you able to get to curb side alone?  Yes  No If No, select all that apply.
  - (1) No attendant
  - (2) Attendant is unable to help member to curb side.
  - (3) Member is bedbound.
  - (4) Member is non-ambulatory.
  - (5) Member is unable to transfer or receive assistance.

b) Comments – Identify any risk factors:

**SECTION E. HOME/FACILITY ENVIRONMENT**

**COMPLETE FOR AT RISK, LTSS**

**\*\*\*Do not complete if member is in E-ARCH\*\*\***

a) Current Home/Facility

Check **ALL** that apply:

a1) Safety

- i) Member feels safe in the home/facility.
- ii) Member feels safe in the neighborhood.
- iii) Building has a secured lobby. Entry code and/or entry directions.

a2) Accessibility

- i) Elevator in the building.
- ii) Home/facility accessible to wheelchairs or other assistive devices.
- iii) Locations with accessibility issues (Observe member navigating the following areas and select all areas of concern that apply)
  - (1) Interior doorways
  - (2) Bedroom
  - (3) Shared living area
  - (4) Kitchen
  - (5) Bathroom (toilet, shower, sink)
  - (6) Entrance/Exits
  - (7) Other area of concern:

a3) Electronic connectivity/communication

- i) The following forms of communication are available and member can use proficiently:
  - Cell phone
  - Home/Facility phone
  - Tablet
  - Computer
- ii) How often can member access medical care through telephone/video

If you need medical care, how often are you able to get help by telephone or video chat/ conferencing?	Never	Rarely	Sometimes	Often	Always
Telephone	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Video chat/conferencing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

a4) If safety, accessibility, and electronic communication concerns noted above, describe interventions to address concerns in the HAP

STATE OF HAWAII  
HEALTH AND FUNCTIONAL ASSESSMENT (HFA)  
CHILD AND ADULT

**Member Name:**

**Medicaid ID#:**

**Date of Assessment:**

Health Plan

	Adequate	Inadequate	N/A	Comments
<b>b) Exterior Assessment</b>				
Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Location:
Walkways free of clutter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Ramps/handrails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	#Exits: Locations:
Stairs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	# steps: Locations:
Water source	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Water catchment location:
Other:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
<b>c) Interior Assessment</b>				
Clear pathway to exit/entry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Sturdy floors (other structural)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Handrails	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Stairs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	#steps: Locations:
Free of trash accumulation/Trash Disposal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Tacked down rugs and carpets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Visible cords/electrical circuits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Telephone service and accessibility (Indicate if this is a landline)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Smoke/fire detector or fire extinguisher operational	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Locations:
Grab bars/support structures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Locations:
Bathing/hand washing facilities <input type="checkbox"/> Hot water <input type="checkbox"/> Running water	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Food preparation areas clean	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Kitchen appliances <input type="checkbox"/> Stove <input type="checkbox"/> Refrigerator <input type="checkbox"/> Freezer <input type="checkbox"/> Microwave Oven	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Food storage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Pets in house (cats, dogs, etc.) secured	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Laundry <input type="checkbox"/> Washer <input type="checkbox"/> Dryer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Insects/other pests or rodents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Safe environment for oxygen use	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Guns/weapons (locked/unlocked)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	If present, who is responsible?
Sufficient space for equipment/supplies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Home/Facility ventilation <input type="checkbox"/> Too Hot <input type="checkbox"/> Too Cold	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Other:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d) Comments– Identify any risk factors:				

Member Name:

Medicaid ID#:

Date of Assessment:

Health Plan

**SECTION F. MEDICAL INFORMATION** **COMPLETE FOR SHCN, EHCN, AT RISK, LTSS**

**F1. Disease Diagnosis(es)**     No Change from Previous Assessment

a) Disease Diagnosis(es)

List Disease Diagnosis(es)	Primary ICD-10 Code	Date of Onset
		/ / <input type="checkbox"/> Unknown
		/ / <input type="checkbox"/> Unknown
		/ / <input type="checkbox"/> Unknown

**Complete specific disease diagnosis attachments, if applicable to member. Attach to this HFA.**

b) Comments – Identify any risk factors:

**F2. Transplant**     No Change from Previous Assessment

a) Transplant

i) Have you had a transplant?     Yes     No

ii) What type of transplant? \_\_\_\_\_

1) Enrollment Start: (for future)

2) Enrollment End: (for future)

iii) Is member compliant with transplant related medication and provider follow-up?     Yes     No

If No, document action plan. \_\_\_\_\_

b) Comments – Identify any risk factors:

**F3. Medications (Prescribed and OTC)**     No Change from Previous Assessment

i) Are you taking any medications, including vitamins, supplements, herbal, or OTC medications?     Yes     No

ii) Are you taking any psychotropic medications?     Yes     No

iii) If Yes to i or ii above, **attach a current medication list** and/or **complete the ATTACHMENT for Medications and attach copies to this and HAP.**

iv) Do you have difficulty picking up your medications?     Yes     No    Specify: \_\_\_\_\_

v) In the past 30 days

a. Did you miss or forget to take any of your medications as prescribed?     Yes     No

b. Were your medications lost or stolen?     Yes     No

c. Specify:

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vi) When you feel better, do you sometimes stop taking your medication?  Yes  No  N/A

vii) If you feel worse when you take the medicine do you stop taking it?  Yes  No  N/A

viii) Allergies

a. Drug Allergies:  Yes  No

b. Food or other Allergies:  Yes  No

c. Specify:

**F4. Treatments and Therapy(ies)**  No Change from Previous Assessment   
NA

Treatment/Therapy	Prescribing Provider	Provider/ Agency	Frequency	Comments/Needs

**F5. Medical Equipment and Supplies**  No Change from Previous Assessment   
NA

Medical Equipment and Supplies	Type/Description/A mount	Prescribing Provider	Indicate Rent or Own	Vendor and Phone Number	Comments/Needs
			<input type="checkbox"/> Rent <input type="checkbox"/> Own		
			<input type="checkbox"/> Rent <input type="checkbox"/> Own		

**F6. Physician(s) and Provider(s)**  No Change from Previous Assessment

Physician(s)/Provider(s) Name	Specialty	Address	Phone Number	Fax Number

**F7. Utilization of Hospital, Emergency Room, and Physician Services**  No Change from Previous Assessment

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a) Did you need medical attention within the past three (3) months?  Yes  No If yes, have you been able to get help?  
 by Phone  Yes  No  
 by Telehealth  Yes  No

b) How many times were you hospitalized within the past three (3) months?

Physical Health	Number of Days	Mental Health	Number of Days	SUD	Number of Days
<input type="checkbox"/> 0		<input type="checkbox"/> 0		<input type="checkbox"/> 0	
<input type="checkbox"/> 1-2		<input type="checkbox"/> 1-2		<input type="checkbox"/> 1-2	
<input type="checkbox"/> 3 or more		<input type="checkbox"/> 3 or more		<input type="checkbox"/> 3 or more	

c) How many times were you in the emergency room within the past three (3) months?

Physical Health	Mental Health	SUD
<input type="checkbox"/> 0	<input type="checkbox"/> 0	<input type="checkbox"/> 0
<input type="checkbox"/> 1-2	<input type="checkbox"/> 1-2	<input type="checkbox"/> 1-2
<input type="checkbox"/> 3 or more	<input type="checkbox"/> 3 or more	<input type="checkbox"/> 3 or more

d) How many times have you stayed at a crisis home or unit in the past three (3) months?

Times	Number of Days
<input type="checkbox"/> 0	
<input type="checkbox"/> 1-2	
<input type="checkbox"/> 3 or more	

e) Physician Services	Date	Reason
i) LAST Primary Care Provider visit	/ /	<input type="checkbox"/> Unknown
ii) NEXT scheduled Primary Care Provider visit	/ /	<input type="checkbox"/> Unknown
iii) MH Provider visit <input type="checkbox"/> N/A Type: _____		<input type="checkbox"/> Unknown
iv) Next scheduled MH Provider visit		<input type="checkbox"/> Unknown
Other Provider visit. Type: _____		
NEXT scheduled visit:	/ /	<input type="checkbox"/> Unknown
Other Provider visit. Type: _____		
NEXT scheduled visit:	/ /	<input type="checkbox"/> Unknown
Other Provider visit. Type: _____		
NEXT scheduled visit:	/ /	<input type="checkbox"/> Unknown

f) Comments – Identify any risk factors: \_\_\_\_\_

**F8. Prevention & Immunizations**  No Change from Previous Assessment

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a) Screening(s)  
**(Children)**  
i) Well Child visit/EPSTD screening (0 to 20 years) in the LAST YEAR  N/A  Yes  No If No, refer member to PCP for follow-up.  
ii) LAST Well Child visit: \_\_\_/\_\_\_/\_\_\_  Unknown  N/A  
**(All Members)**  
iii) Are your immunizations up to date?  Yes  No  Unknown  
iv) Date of LAST Influenza Vaccination: \_\_\_/\_\_\_/\_\_\_  Unknown  
v) Other:

b) Required for HCBS Residential or Institutional.  
i) Tuberculin (TB) Skin testing, PPD or 2 Step PPD in the LAST YEAR  Yes  No  Unknown  N/A  
ii) TB Results  Negative  Positive  
iii) Date of last TB Chest X-ray: \_\_\_/\_\_\_/\_\_\_  Unknown  
iv) Date of Pneumococcal Vaccination: \_\_\_/\_\_\_/\_\_\_  Unknown  
v) Have you had the Covid-19 vaccination:  Yes  No  Prefer not to say  
If Yes, select:  
 First Shot: Specify: Date \_\_\_/\_\_\_/\_\_\_  
 Second Shot: Specify: Date \_\_\_/\_\_\_/\_\_\_  
 Last Booster shot (within 6 months): Specify: Date: \_\_\_/\_\_\_/\_\_\_  
vi) Other: Specify \_\_\_\_\_

c) Comments – Identify any risk factors: \_\_\_\_\_

**SECTION G. GENERAL HEALTH COMPLETE IF APPROPRIATE FOR SHCN, EHCN, AT RISK, LTSS**

**G1. Cognition**  No Change from Previous Assessment

a) Cognition  
i) Is member Comatose?  Yes  No If yes, Go to Section G4  
ii) Mental Status. Choose one (1)  
 (a) Oriented: To Person, Place, Time, and Situation.  
 (b) Disoriented: Partially or intermittently; requires supervision.  
If yes, describe. \_\_\_\_\_  
 (c) Disoriented and/or disruptive.  
If yes, describe. \_\_\_\_\_  
**If disoriented or 65+, complete the ATTACHMENT for Cognition and attach to this HFA.**

b) Wandering  
i) In the last 5 days, has the member wandered?  
 (1) Yes, present 1-2 days  
 (2) Yes, present 3 or more days  
 (3) No

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(4) Does not apply

ii) Does the wandering place the member at significant risk of getting to a potentially dangerous place (e.g., stairs, outside of home, outside in community)?

(1) Yes  
 (3) No  
 (3) Does not apply

iii) Does the wandering significantly intrude on the privacy of activities or others in the setting?

(1) Yes  
 (2) No  
 (3) Does not apply

iv) How does the member's current wandering behavior compare to last assessment?

(1) Same  
 (2) Improved  
 (3) Worse  
 (4) Does not apply (no prior assessment)

c) Comments – Identify any risk factors:

**G2. Vision/Hearing/Speech & Communication**     No Change from Previous Assessment

<p>a) Vision</p> <p>Is the member visually impaired, or do they struggle with vision loss? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Check <b>ALL</b> that apply:</p> <p><input type="checkbox"/> i) Visual impairment Describe. _____</p> <p><input type="checkbox"/> ii) Uses corrective lenses (1) Glasses <input type="checkbox"/> (2) Contacts <input type="checkbox"/></p> <p><input type="checkbox"/> iii) Able to see with the corrective lenses.</p> <p>Date of LAST eye exam: ___/___/___ <input type="checkbox"/> Unknown <input type="checkbox"/> Decline</p>	<p>b) Hearing</p> <p>Is the member hard of hearing, or hearing impaired? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Check <b>ALL</b> that apply:</p> <p><input type="checkbox"/> i) Hearing impairment. Describe. _____</p> <p><input type="checkbox"/> ii) Uses a hearing aid or Other Devices. Describe. _____</p> <p><input type="checkbox"/> iii) Able to hear with the hearing aid or other device.</p> <p>Date of LAST hearing exam: ___/___/___    <input type="checkbox"/> Unknown    <input type="checkbox"/> Decline</p>	
<p>c) Speech</p> <p>i) Speech pattern (select one):</p> <p><input type="checkbox"/> (1) Coherent <input type="checkbox"/> (2) Incoherent <input type="checkbox"/> (3) No speech</p>	<p>d) Communication</p> <p>i) Ability to verbally express ideas (select one):</p> <p><input type="checkbox"/> (1) Adequately communicates needs/wants</p>	<p>e) Comprehension</p> <p>i) Ability to understand others (select one):</p> <p><input type="checkbox"/> (1) Understands <input type="checkbox"/> (2) Usually understands <input type="checkbox"/> (3) Sometimes understands</p>

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ii) Date of LAST Speech Evaluation: / / <input type="checkbox"/> Unknown	<input type="checkbox"/> (2) Has difficulty communicating needs/wants <input type="checkbox"/> (3) Unable to communicate needs/wants	<input type="checkbox"/> (4) Rarely or never understands
--	---	--

f) Comments – Identify any risk factors:

**G3. Mood, Behavior, and Psychological Well Being**     No Change from Previous Assessment     CCS Member

Note: Disease management may be appropriate for member that has been previously diagnosed with a behavioral health diagnosis. **If concerns are identified through this assessment, and the member does not have a behavioral health diagnosis, HC should refer member to PCP for further evaluation.**

a) PHQ-2  Over the LAST 2 WEEKS, how often have you been bothered by any of the following problems:	Not at all (0)	Several Days (1)	More than Half the Days (2)	Nearly Every Day (3)
i) Little interest or pleasure doing things				
ii) Feeling down, depressed, or hopeless				
Score:				

**If there is a score of three (3) or greater on PHQ-2:**

1. Complete the **ATTACHMENT FOR PHQ-9 for Adults and attach to this HFA.**
2. Complete the **Depression (Pediatric Symptom Checklist)** for Children below.

**FOR CHILDREN (b-e)**

**b) Depression (Pediatric Symptom Checklist) (FOR CHILDREN)**

Note: If member scores 15 or higher on Pediatric Symptom Checklist or answer yes to c or d below, HC should refer member to their PCP or refer for a behavioral health evaluation.

Who is answering these questions?    Parent/Representative    Child

How often has your child been affected by any of the following problems:	Never (0)	Sometimes (1)	Often (2)
1. Feels sad, unhappy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Feels hopeless	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Dislikes themselves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. Worries a lot	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. Seems to be having less fun	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. Fidgety, unable to sit still	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. Daydreams too much	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. Distracted easily	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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9. Has trouble concentrating	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. Acts as if they have endless energy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Fights with other children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. Does not listen to rules	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. Does not care about others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. Teases others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Blames others for his/her troubles	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16. Does not like to share	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17. Takes things that do not belong to him/her	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sub Score:			
Total Score:			
c) Emotion			
i) Have you observed any emotional or behavioral problems for which she/he needs help? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please explain.			
d) Life Event			
i) Has anything significant happened to you or your child within the last year that impacts your child's life? <input type="checkbox"/> Yes <input type="checkbox"/> No			
ii) Have you ever been in any situation where you felt you or your child's life was in danger, or you might be or were seriously harmed/injured? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please identify.			
e) <input type="checkbox"/> Referral: Specify _____			
<b>FOR ADULTS (f-m)</b>			
f) Major Life Stressor(s)			
i) Have you had any recent major life stressor(s)? <input type="checkbox"/> Yes <input type="checkbox"/> No If yes, please explain. _____			
g) Coping Skills			
Check <b>ALL</b> that apply:			
<input type="checkbox"/> i) Have difficulty at work			
<input type="checkbox"/> ii) Have difficulty caring for things at home			
<input type="checkbox"/> iii) Have difficulty getting along with people			
h) Anger			
Check <b>ALL</b> that apply:			
<input type="checkbox"/> i) Angers easily			
<input type="checkbox"/> ii) Have felt persistent anger with self or others. Describe. _____			

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i) Anxiety

Check **ALL** that apply:

- i) Gets anxious easily or worries excessively
- ii) Suffers from panic attacks
- iii) Feels like something terrible is going to happen

j) Behavior  Observed  Asked

Check **ALL** that apply:

- i) Wanders
- ii) Verbally abusive to self and/or others
- iii) Physically abusive to self and/or others
- iv) Socially inappropriate or displayed disruptive behaviors
- v) Resisting caregiving
- vi) Other emotional or behavioral problems. Describe. \_\_\_\_\_

k) Social Relationships

Check **ALL** that apply:

- i) Had conflict or anger with family or friends. Explain. \_\_\_\_\_
- ii) Felt fearful of a family member or close acquaintance. Explain. \_\_\_\_\_
- iii) Felt neglected, abused, or mistreated. Explain. \_\_\_\_\_

l) Restraints

- i) Does the member have a physician ordered use of physical restraints?
  - Yes
  - No
  - Does not apply

If yes, within the last 5 days was there a use of physical restraints (any manual method, physical or mechanical device, material or equipment attached or adjacent to the member's body that the individual cannot remove easily) which restricts freedom of movement or normal access to one's body?

For ii and iii, Enter code for each limitation coding:

- 0. Not used
- 1. Used less than daily
- 2. Used daily

ii) Used in Beds

- (1) Bed rail (e.g., full, half, one side) - Limitation Coding: \_\_\_\_\_
- (2) Trunk restraint - Limitation Coding: \_\_\_\_\_
- (3) Limb restraint - Limitation Coding: \_\_\_\_\_
- (4) Other. Describe: \_\_\_\_\_

iii) Used in Chair or Out of Bed

- (1) Trunk restraint - Limitation Coding: \_\_\_\_\_
- (2) Limb restraint - Limitation Coding: \_\_\_\_\_
- (3) Chair prevents rising - Limitation Coding: \_\_\_\_\_

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(4) Other. Describe: \_\_\_\_\_

m) Comments– Identify any risk factors:

Referral: Specify \_\_\_\_\_

**G4. Health Status**  No Change from Previous Assessment

a) Vital Signs (**Required for LTSS**)

- 1) Temperature: \_\_\_\_\_ F  
i. Mode: \_\_\_\_\_
- 2) Pulse: \_\_\_\_\_ bpm  
ii. Mode: \_\_\_\_\_
- 3) Respirations: \_\_\_\_\_ per min  
\_\_\_\_\_  Unknown
- 4) Oxygen Saturation: \_\_\_\_\_%  
i. Mode: \_\_\_\_\_
- 5) Blood Pressure: \_\_\_\_\_/\_\_\_\_\_  
i. Location: \_\_\_\_\_  
ii. Position: \_\_\_\_\_  
iii. Usual blood pressure range: \_\_\_\_\_ / \_\_\_\_\_

b) Fall History

Does the member have problems with balance or gait, or a risk of falls?  
 Yes  No

Does the member have a history of falls?  
 Yes  No

Check **ALL** that apply:

- 1) Member has problems with balance or gait.
- 2) Member is not ambulatory, is bed ridden, immobile, is confined to chair, is a wheelchair user who is dependent on helper pushing wheelchair, is independent in wheelchair, or requires minimum help in wheelchair.

3) Member has a fear of falling  
Fall(s) in the past year  
# of fall(s) \_\_\_\_\_

Fall-related injury in the past year  
# of injury(ies) \_\_\_\_\_

Date of Last Fall: / /

If Member is 18 or older and had one fall with injury or had at least two falls in the past year, **complete the ATTACHMENT for Fall Risk Assessment and attach to this HFA.**

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c) Pain

i) Communication of Pain

- (1) Member is verbal and able to answer  
 (2) Member is non-verbal and unable to answer  
 (3) Member is non-verbal but able to answer.

Describe.

- (4) Caregiver/Authorized Representative is answering based on observation

ii) Current pain?  Yes  No

(1) Location:

(2) Type:

(3) Frequency:

(4) Intensity

- i. Numeric Rating Scale OR

- ii. FACES Pain Rating Scale

(5) Break through pain?  Yes  No

(6) Pain management:

d) Substance/Drug Use

i) Smoking Use – Do you use tobacco, smokeless tobacco, vape, or E-cigarettes?  Yes  No

ii) Alcohol Use – Do you drink any alcohol products?  Yes  No

If yes, over the past 2 weeks, on how many occasions have you had [5 (male)/4 (female)] or more drinks in a row?

- None  
 Once  
 Twice  
 3 to 5 times  
 6 to 9 times  
 10 or more times

iii) Other Substance/Drug Use – Have you used any other substance(s) in the past year?  Yes  No

**How often have you used illegal drugs?**

- Never  
 Once every couple weeks  
 A couple times a week  
 Everyday

**If using illegal drugs, please list the drugs used in the last 30 days**

- Methamphetamine  
 Opioids/heroin  
 Marijuana/hashish  
 Synthetic marijuana/K2  
 Cocaine  
 Other

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If the answer is "Yes" to questions i-iii, complete **ATTACHMENT for Tobacco and/or CAGE-AID and attach to this HFA.**

e) Comments– Identify any risk factors:

Referral: Specify \_\_\_\_\_

f) Cardiac/Respiratory

Check **ALL** that apply:

Have you experienced any of the following:

- i) Palpitations (feels like butterflies, pounding, skipping a beat, racing)
- ii) Faster than normal heart rate (tachycardia)
- iii) Slower than normal heart rate (bradycardia)
- iv) Missing or skipping a heartbeat (irregular heart rhythm)
- v) Swelling below the knee or feet
- vi) Dizziness or feel like passing out (syncope)
- vii) Chest pain
- viii) Lack of color or discoloration of hands, feet, or lips
- ix) Excessive tiredness, decreased energy
- x) Shortness of breath or difficulty breathing
  - (1) If yes, how would you describe your shortness of breath?
    - mild (has minimal to no impact on day-to-day activities)
    - moderate (makes it difficult to complete some activities)
    - severe (are unable to do some activities and/or it reduces their quality of life)
  - (2) When do you experience shortness of breath?
  - (3) What relieves your shortness of breath?

If any of the boxes above from i-x are checked, **complete ATTACHMENT for Heart Disease and attach to this HFA.**

If box x is checked in addition to any of the boxes i to ix, or if box x is the only box checked, complete **ATTACHMENT for Asthma/COPD/Respiratory/Tracheostomy/Ventilator** and **attach to this HFA.**

g) Comments – Identify any risk factors:

**G5. Nutrition**  No Change from Previous Assessment

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<p>a) Height, Weight, and Body Mass Index (BMI)</p> <p>i) Height            feet       inches            <input type="checkbox"/>       Unknown</p> <p>a. Date of height measurement:       / /       <input type="checkbox"/> Unknown</p> <p>ii) Weight _____ lbs. <input type="checkbox"/>       Unknown</p> <p>a. Date of weight measurement:       / /            <input type="checkbox"/> Unknown</p> <p>iii) BMI: _____ <input type="checkbox"/> Unknown</p> <p>a. Date BMI calculated:       / /            <input type="checkbox"/> Unknown</p>	<p>b) Dental</p> <p>i) Do you have any broken, fragmented, loose, or non-intact natural teeth? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>ii) Do you have dentures? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA       <input type="checkbox"/> Full       <input type="checkbox"/> Partial</p> <p>iii) Do you use your dentures? <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA       If No, reason:</p> <p>iv) Are you currently experiencing any toothaches or pain?       <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>v) Date of LAST Dental Exam:       / /            <input type="checkbox"/> Unknown</p>
<p>c) Weight Loss or Gain</p> <p>i) Describe the foods or meals that you normally eat.</p> <p>ii) Has a physician or provider recommended a special diet for you? <input type="checkbox"/> Yes <input type="checkbox"/> No       If Yes, explain.</p> <p>iii) Does the Member show any signs and symptoms of possible chewing and/or swallowing disorder or difficulty?       <input type="checkbox"/> Yes <input type="checkbox"/> No       If yes, check all that apply:       <input type="checkbox"/> Loss of liquids/solids from mouth when eating or drinking       <input type="checkbox"/> Do you cough or choke during meals or when swallowing medications?       <input type="checkbox"/> Do you hold food in your mouth/cheek instead of swallowing?       <input type="checkbox"/> Date of swallow evaluation            , if applicable</p> <p>iv) Was there a weight <b>loss</b> of 5% or more in the last month or loss of 10% or more in last 6 months?       <input type="checkbox"/> a. No or unknown       <input type="checkbox"/> b. Yes, on physician-prescribed weight-loss regimen       <input type="checkbox"/> c. Yes, not on physician-prescribed weight-loss regimen</p> <p>v) Was there a weight <b>gain</b> of 5% or more in the last month or gain of 10% or more in last 6 months?       <input type="checkbox"/> a. No or unknown       <input type="checkbox"/> b. Yes, on physician-prescribed weight-gain regimen       <input type="checkbox"/> c. Yes, not on physician-prescribed weight-gain regimen.</p> <p>vi) Has a physician or provider counseled you for weight loss or weight gain? <input type="checkbox"/> Loss <input type="checkbox"/> Gain <input type="checkbox"/> NA</p> <p>vii) Is there a plan for managing your weight? <input type="checkbox"/> Yes <input type="checkbox"/> No       If Yes, describe plan.</p>	



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ii) Are you Pregnant?  Yes  No  NA

If Yes, **complete ATTACHMENT for Pregnancy and attach to this HFA.**

iii) Would you like to become pregnant in the next year?

(1) Yes

(2) I'm okay either way

(3) I don't know

(4) No

iv) Are you currently using birth control?  Yes  No Type:

If yes, are you satisfied with your method of birth control?  Yes  No  N/A

If no, why?

(1) Would you like basic information on contraceptive options available.  Yes  No

(2) Are you comfortable discussing your reproductive health with your PCP or family planning provider?  Yes  No

(3) Do you need help finding a family planning provider to help with your reproductive health?  Yes  No

b) Comments – Identify any risk factors:

**G10. Functional Status**  No Change from Previous Assessment

**COMPLETE FOR AT RISK, LTSS**

**a) Long Term Services and Supports (LTSS)**

i) Do you have concerns about taking care of yourself?  Yes  No. Describe within **the ATTACHMENT for IADLs and ADLs.**

ii) Do you currently have a caregiver who assist with these activities?  Yes  No

iii) Is there assistance and/or services that you need to remain in your home?  Yes  No

iv) Complete the **ATTACHMENT for IADLs and ADLs and attach to this HFA and to the HAP.**

**G11. Self-Reported Health**  No Change from Previous Assessment

a) Would you say that in general, your health is:

Excellent

Very good

Good

Fair

Poor

**If "Fair" or "Poor"**

b) Now thinking about your physical health, which includes physical illness and injury, for **how many days during the past 30 days** was your **physical health** not good?

Member's Response:

c) Now thinking about your mental health, which includes stress, depression, and problems with emotions, for **how many days during the past 30 days** was your **mental health** not good?

Member's Response:

d) During the past 30 days, for about how many days did poor physical or mental health keep you from doing your usual activities, such as self-care, work, or recreations?



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Member's Response:

**SECTION H. PSYCHOSOCIAL HISTORY COMPLETE FOR SHCN, EHCN, AT RISK, LTSS**

**H1. Member's Perspective**  No Change from Previous Assessment

Personal History/Lifestyle/Goals

- a) Ask about **Family Life** and use the bulleted points to start the conversation.
- i) Where did you grow up? Can you tell me about where you grew up?
  - ii) Describe Family.  
What was member's response:
- b) Ask about **Education/Work/Occupation** and use the bulleted points to start the conversation.
- i) What was the highest level of education you completed?
  - ii) What kind of work do you do, or did you do?
  - iii) Do you want to volunteer/work now?
  - iv) What kind of work/volunteer did you do, or do you want to do?
  - v) What was member's response:
- c) Ask about **Recreation/Fun/Relaxation** and use the bulleted points to start the conversation.
- i) What are some things you enjoy doing? Tell me about some of the things you enjoy doing.
  - ii) Identify some people you enjoy spending time with and list their relationship.
  - iii) Can you tell me about any things that create a negative experience and a bad day for you (i.e., things that throw your day off, made you frustrated, people who made it challenging, or was boring or took the fun out of it)?
  - iv) Can you tell me about any things that help create a positive experience and a good day for you (i.e., things that make your day great, made you happy, people who made it enjoyable, or comfortable or made it fun)?
  - v) What was member's response:
- d) Ask about **Strengths/Accomplishments** and use the bulleted points to start the conversation.
- i) What are some of the things you feel you are good at doing?
  - ii) What are some things you have done that you feel proud of?
  - iii) Can you tell me what is important TO you to be satisfied, content, comforted, fulfilled, and happy?
  - iv) What was member's response:
- e) Ask about **Traditions/Rituals** and use the bulleted points to start the conversation.
- i) Do you have any cultural, personal, or religious beliefs?
  - ii) Do these beliefs impact service expectations and delivery?
  - iii) If yes, describe.
  - iv) Are you able to attend religious services or engage in spiritual practices as often as you like?
  - v) If no, explain.
  - vi) What was member's response:
- f) Ask about **Home** and use the bulleted points to start the conversation.
- i) Did you choose the place where you live?
  - ii) Do you like where you live now?
  - iii) If no, explain.
  - iv) Would you prefer to live somewhere else?

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- v) If yes, explain.
  - vi) What other HCBS settings did you consider?
  - vii) What was member's response:
- g) Ask about **Routines** and use the bulleted points to start the conversation.
- i) What is a typical day like for you - - what is your daily routine from the time you get up until you go to bed?
  - ii) What are the things you like about your routine?
  - iii) What are the things you don't like about your routine?
  - iv) Can you tell me about any daily rituals that help create a positive experience and a good day for you (i.e., morning or nighttime rituals, arriving at work, school, or training rituals, arriving at home rituals, Sunday or regular weekly rituals, birthday, holiday or celebration rituals, or comfort rituals)?
  - v) What was member's response:
- h) Ask about **Care Needs** and use the bulleted points to start the conversation.
- i) What are your thoughts/feelings about your disability/illness?
  - ii) What are your current concerns/needs and how are you handling them?
  - iii) Are you able to direct your care?
  - iv) If no, explain.
  - v) Do you have any specific end of life wishes or arrangements?
  - vi) If yes, describe.
  - vii) Can you tell me what is important FOR you to be healthy, safe, and valued in your community?
  - viii) What was member's response:
- i) **Complete ATTACHMENT for One Page Description (MY PROFILE) and attach to the HAP.**

j) Comments – Identify any risk factors:

**SECTION I. CURRENT SERVICES AND SUPPORTS** **COMPLETE FOR SHCN, EHCN, AT RISK, LTSS**

**I1. Home and Community Based Services (HCBS)** **COMPLETE FOR AT RISK, LTSS**  
 No Change from Previous Assessment     NA

a) List HCBS Services

HCBS Service	Provider/Agency	Frequency/Amount	Comments/Needs

b) Comments:

**I2. Institutional Services** **COMPLETE FOR LTSS**  
 No Change from Previous Assessment     NA

a) List Institutional Services

Institutional Service	Provider	Comments/Needs (include start date)

b) Comments to include dates:

**I3. Additional Support Services** **COMPLETE FOR SHCN, EHCN, AT RISK, LTSS**  
 No Change from Previous Assessment     NA

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a) State Program(s)				
i) Are you currently receiving services from any State Program(s)? <input type="checkbox"/> Yes <input type="checkbox"/> No				
ii) Name of School Attending: <input type="checkbox"/> N/A				
State Program	Contact Name	Phone Number and Email Address	Agency	Additional Information
<b>Provided by DHS</b>				
<input type="checkbox"/> CCS <span style="float: right;"><input type="checkbox"/> ITP</span> Obtained Referral Date: ___/___/___ Enrollment Start: ___/___/___				
<input type="checkbox"/> GHP Enrollment Start: ___/___/___ Enrollment End: ___/___/___				
<input type="checkbox"/> CCFFH or E-ARCH Case Manager Enrollment Date: ___/___/___ Name of Caregiver and Contact Number  Number of moves within the last year				
<input type="checkbox"/> CIS <span style="margin-left: 20px;"><input type="checkbox"/> Pre-Tenancy</span> <span style="margin-left: 20px;"><input type="checkbox"/> Tenancy</span> Enrollment Date: ___/___/___				
<input type="checkbox"/> SHOTT Anticipated Enrollment Start: ___/___/___				
<input type="checkbox"/> DD Waiver Enrollment Date: ___/___/___ Case Manager/Contact <input type="checkbox"/> Living at Home <input type="checkbox"/> Other Residence				
<input type="checkbox"/> DHS/CWS				
<input type="checkbox"/> DHS/APS				
<input type="checkbox"/> Other:				
<input type="checkbox"/> Unknown				
<b>Provided by DOE</b>				
<input type="checkbox"/> DOE/Special Education <input type="checkbox"/> Individual Educational Plan (IEP) Provided to HP				
<input type="checkbox"/> DOE/Physical, Occupational or Speech Therapy, Applied Behavioral Analysis (ABA) <input type="checkbox"/> Individual Educational Plan (IEP) Provided to HP				
<input type="checkbox"/> Other:				
<input type="checkbox"/> Unknown				
<b>Provided by DOH</b>				
<input type="checkbox"/> DOH/Early Intervention				
<input type="checkbox"/> DOH/CAMHD				

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<input type="checkbox"/> DOH/AMHD				
<input type="checkbox"/> DOH/DDD <input type="checkbox"/> Individual Service Plan (ISP) Provided to HP				
<input type="checkbox"/> DOH/Hawaii State Hospital (box for future use)				
<input type="checkbox"/> Other:				
<input type="checkbox"/> Unknown				
<b>Provided by PSD</b>				
<input type="checkbox"/> PSD/Jail or Prison (box for future use)				
<input type="checkbox"/> Other:				
<input type="checkbox"/> Unknown				
b) Comments:				
c) Non-State Program(s)				
Non-State Program	Contact Name	Phone Number	Services/Hours	
Hospice Care				
Palliative Care				
<input type="checkbox"/> Unknown				
d) Referrals				
Type of Referral	Contact Name	Phone Number	Services/Hours	
Social				
Health				
Behavior				
Housing				
Spiritual Needs				
Transportation				
Other				
e) Comments				
<b>SECTION J. ATTACHMENTS COMPLETE FOR SHCN, EHCN, AT RISK, LTSS</b>				
The following are attachments triggered by certain questions. Attach the completed documents to this HFA.				
<input type="checkbox"/> A3.d ATTACHMENT For QI Individualized Back-Up Plan <input type="checkbox"/> C1.a ATTACHMENT For SDOH/SRF <input type="checkbox"/> C1.a ATTACHMENT For Financial Worksheet <input type="checkbox"/> F3.3 ATTACHMENT For Medications <input type="checkbox"/> G1.a ATTACHMENT For Cognition <input type="checkbox"/> G3.a ATTACHMENT For PHQ-9 <input type="checkbox"/> G4.b ATTACHMENT For Fall Risk Assessment <input type="checkbox"/> G4.d ATTACHMENT For Tobacco and/or CAGE-AID <input type="checkbox"/> G4.f ATTACHMENT For Heart Disease <input type="checkbox"/> G4.f ATTACHMENT For Asthma, Chronic Obstructive Pulmonary Disease (COPD), Respiratory/Tracheostomy/Ventilator				

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- G9.a ATTACHMENT For Pregnancy**
- G10.a ATTACHMENT For IADLs and ADLs**
- H1.j ATTACHMENT For One Page Description – MY PROFILE**

Instructions: Complete disease specific questions for those that have been identified in Section F1.a. Disease Diagnosis(es). HC will ask relevant questions appropriate to the member to gather information for the HAP.

**Check ALL that apply and complete the ATTACHMENT questionnaire. Attach to this HFA.**

- F1.1 ATTACHMENT For Asthma, Chronic Obstructive Pulmonary Disease (COPD), Respiratory/Tracheostomy/Ventilator**
- F1.2 ATTACHMENT For Cancer**
- F1.3 ATTACHMENT For Diabetes**
- F1.4 ATTACHMENT For End Stage Renal Disease (ESRD)**
- F1.5 ATTACHMENT For Hepatitis B and C**
- F1.6 ATTACHMENT For High Blood Pressure**
- F1.7 ATTACHMENT For Heart Disease**
- F1.8 ATTACHMENT For HIV/AIDS**
- F1.9 ATTACHMENT For Seizures**

**SECTION K. SUMMARY/NARRATIVE OF VISIT** **COMPLETE FOR SHCN, EHCN, AT RISK, LTSS**

- a) Provide a summary of visit.  
Document, at a minimum, the following:
- i) For initial visit, provide a brief summary of each need identified in the health action plan. Describe any assessed barriers which may prevent attainment of member’s desired goals.
  - ii) For subsequent visits, describe the changes identified in the HFA that resulted in a modification of the health action plan and summarize any new need(s) added to the health action plan.
  - iii) Any issues/changes related to emergency planning.
  - iv) Any issues/changes related to transportation.

**SECTION L. VERIFICATION OF HFA COMPLETION** **COMPLETE FOR SHCN, EHCN, AT RISK, LTSS**

**L1. Signature of Persons Completing the HFA**

I certify that the accompanying information accurately reflects member assessment information and that I collected or coordinated collection of this information on the dates specified. To the best of my knowledge, this information was collected in accordance with applicable Medicaid requirements. I further understand that this information is used to ensure that member receives appropriate services and quality care, is a basis for payment, and may be used as supporting evidence in the event there is a grievance, appeal, or lawsuit on the care and the services in which member has been deemed eligible. I also certify that I am authorized to submit this information by this **(HEALTH PLAN NAME)** on its behalf.

Printed Name	Signature	Title	Sections	Date Section Completed
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**Member Name:**

**Medicaid ID#:**

**Date of Assessment:**

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				_ / _ / _
				_ / _ / _
				_ / _ / _
				_ / _ / _

**L2. Signature of Health Coordination Licensed Clinical Staff**

I certify that I reviewed the member information, collected on the dates specified by the clinical and unlicensed/non-clinical staff, confirmed the information and/or obtained any additional information from the Member and made the final recommendation(s) included on the HFA. To the best of my knowledge, this information was collected in accordance with applicable Medicaid requirements. I further understand that this information is used to ensure that member receive appropriate services and quality care, is a basis for payment, and may be used as supporting evidence in the event there is a grievance, appeal, or lawsuit on the care and the services in which member has been deemed eligible.

I also understand as the Health Coordination Licensed Clinical Staff for **(HEALTH PLAN NAME)** I am required to ensure that all information collected in the Health and Functional Assessment is accurate and correct to the best of my knowledge and ability. I also certify that I am authorized to submit this information by this **(HEALTH PLAN NAME)** on its behalf.

		_ / _ / _
Printed Name	Signature	DATE: (MM/DD/YYYY)

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**GENERAL INSTRUCTIONS**

The Table of Contents may be formatted to go directly to the specific Sections.

Sections that do not apply to the member may be collapsed or hidden from view to provide a member-specific HFA.

All sections for the appropriate age cohort and program type must be answered.

When conducting the HFA for LTSS members, it is required to obtain and record current vital signs.

All sections for the At Risk and LTSS program types must be completed by a licensed clinical staff.

Health Coordinators (HC) and Community Health Workers (CHWs) are expected to:

1. Prepare for all visits using additional available resources (e.g., claims data, medication history, utilization history) and telephonic responses to expedite the assessment process and make the most of the member's time.
2. Confirm and validate all pre-filled information with the member.

The assessment should include a face-to-face interview. Assessments and reassessments may be conducted by telehealth, based on member's choice and preference. If using telehealth, it must meet privacy requirements.

When conducting reassessments, if there are no changes from the most previous assessment, check "No Change From Previous Assessment".

In accordance with the Home and Community-Based Setting Final Rule issued in January 2014, the following must be included in the planning process:

1. Provide necessary information and support in order to enable the member to make informed choices, including providing choices regarding services and supports and who provides those services.
2. Ensure that the member directs the planning process to the maximum extent possible.
3. Ensure that the planning process reflects cultural considerations of the member.
4. Ensure that the planning process is conducted in plain language and in a manner that is accessible to members with disabilities and interpreted into the member's primary language for those with limited English proficiency.
5. Ensure that the member understands how to request updates to the plan as needed.

**CHAPTER 1. NON-CLINICAL INFORMATION** (Identification, Financial, Social Supports and Caregivers, and Home Information)

Section A

Section B

Section C

Section D

Section E

Section J (Attachments for Sections A-C)

**SECTION A. ADMINISTRATIVE INFORMATION**  
**COMPLETE FOR ALL MEMBERS - - SHCN, EHCN, AT RISK, LTSS**

**A1. Member**

- a) Enter member's legal name (Last, First, Middle Initial).
- b) Enter member's date of birth (MM/DD/YYYY).
- c) Enter member's 10-digit Medicaid ID number.
- d) Select whether member is a child or an adult (19 and over).
- e) Select which program type member is currently in.

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**A2. Assessment**

- a) Check appropriate box to indicate the reason for assessment. See Appendix G Glossary for definitions. If change in condition/status is checked, specify what type of change in condition/status occurred.
  - b) Fill-in Assessment Reference Information.
  - c) Fill-in Primary Assessor’s legal name and title e.g., RN, SW, LSW, CHW etc.
  - d) Fill in Consult Assessor’s legal name and title e.g., RN, SW, LSW etc.
  - e) Fill-in Additional Health Plan/Insurance, other than Medicare or Medicaid.
- For questions i-iii, enter the Health Plan Name, Subscriber Name, and Subscriber Number, if applicable.  
For question iv-v, answer question of whether they are a veteran and if they are receiving any veteran benefits.
- f) Fill-in Medicare information:  
For question i, select whether the member has Medicare coverage. If yes, indicate the Medicare ID number.  
For question ii, select whether member has Medicare Advantage (delivered through a private health insurance company). If yes, indicate the plan name and ID.
  - g) Select whether the member has a legal guardian or authorized representative assisting in the assessment. Indicate whether there were other individuals present. Enter all individuals that the member has chosen to assist in this assessment, with their legal name, their relationship to the member, their purpose in assisting member, and whether they were “Present”, “Absent”, or “Sent an Invite” (from drop down).
  - h) Provide comments, if appropriate.

**A3. Legal Information**

- Check box if there is no change from previous assessment.
- a) Check all appropriate boxes that identify individuals that have legal responsibilities regarding the member. For each box checked, identify whether a copy of the document legally delegating such responsibility was obtained for the Health Plan’s record.
  - b) Answer questions for number i to ix for Advance Directives and Provider Orders for Life-Sustaining Treatment (POLST). For code status, include CPR order (Code or No Code), Medical Interventions (Comfort, Limited, Full, and additional orders if any), and Artificially Administered Nutrition status. Ensure that the POLST is signed and dated by the member or legally authorized representative and the provider in order for it to be valid.
  - c) Provide primary and secondary emergency contact information including their name, relationship to member, address, phone number, and email address.
  - d) If member is receiving HCBS, provide Emergency Plan by answering questions i - v. If answer to question iv is “No” (member did not complete their Individualized Emergency Back-up Plan), complete the Attachment for QI Individualized Emergency Back-Up Plan. Original should be attached to the HAP and a copy should go to the member. See Appendix G. Glossary for Definitions
  - e) Provide comments and identify any risk factors, if appropriate.

**SECTION B. DEMOGRAPHIC INFORMATION**  
**COMPLETE FOR ALL MEMBERS - - SHCN, EHCN, AT RISK, LTSS**

**B1. Demographics**

- Check box if there is no change from previous assessment.
- a) Answer what sex was originally listed on member’s birth certificate. If “Other” is selected, then describe.
  - b) Answer what gender(s) member identifies self as.
  - c) Answer what is member’s preferred pronoun(s).
  - d) Click on drop down for member’s current relationship status.
  - e) Select member’s race/ethnicity. Check all that apply.

**B2. Communication**

- Check box if there is no change from previous assessment.
- a) Check member’s primary means of communication. See Appendix G. Glossary for definitions.
  - b) Check member’s primary spoken language. Click on drop-down list to select.
  - c) Answer yes or no if member needs interpretation services. If yes, provide name and contact of interpreter.
  - d) Check primary written language for written materials. Click on drop-down list to select.  
Answer how often member needs help to read instructions, pamphlets, or other material from the doctor or pharmacy. If member selects “sometimes” or “always”, provide an explanation.
  - e) Answer yes or no if member needs translation services. If yes, provide name and contact of translator.



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- f) Provide other assistive communication device(s) (e.g., TTY, TTD, etc). Check none if member does not use any other assistive communication device(s).
- g) Provide comments, if appropriate.

**B3. Residence and Living Arrangements**

Check box if there is no change from previous assessment.

- a) Answer what is the member's living arrangement. Click on drop-down list to select. See Appendix G. Glossary for definitions.
- b) Ask member where they have lived in the past 30 days. Select all that apply. See Appendix G. Glossary for definitions.
  - (1) If houseless, at risk of houselessness, NF/Acute care hospital transition, other is checked in section above, complete **Section B4. Housing Transitions for Going Home Plus (GHP)**.
  - (2) Answer question if member is receiving housing navigation services. If no, answer question 3.
  - (3) Answer question "Have you ever been screened for CIS". Complete table from the drop-down list. Include the date and comment, if appropriate.
  - (4) If "Not Identified, Screened, or Referred" is selected in question #3 above, refer to CIS and add housing tasks to HAP.
- c) Check type of Subsidized Housing . Select all that apply.
- d) Provide comments, if appropriate.

**B4. Housing Transitions for Going Home Plus**

- a) For Going Home Plus (GHP)
  - i) Answer yes or no if member has been in the nursing facility and/or acute care hospital for more than 60 continuous days.
  - ii) Answer yes or no if member meet nursing facility level of care. This is based on the DHS Form 1147 – member needs to have been designated as meeting ICF or NF level of care by MQD or designee.
  - iii) If the answers to i and ii are both yes, refer member to GHP. Select "Yes" if member meets both criteria and would like to be referred to GHP, select "Not Eligible" if one or both criteria are not met, or select "Declined/Family Refused" if member meets both criteria, but does not want to be referred to GHP.

**SECTION C. FINANCES/SOCIAL SUPPORTS/CAREGIVER(S)**  
**COMPLETE FOR ALL MEMBERS - - SHCN, EHCN, AT RISK, LTSS**

**C1. Finances**

Check box if there is no change from previous assessment.

- a) Answer the finances questions numbers i to ix.
  - i) Answer yes or no if member has concerns about their financial situation. If yes, select all that apply.
  - ii) Indicate what income sources member has. Select all that apply.
  - iii) Indicate member's employment status. Select all that apply.
  - iv) Answer yes or no if member or family members that live with them have been unable to get any of the following items (numbered 1-7). Select all that apply. If yes, complete Attachment for SDOH/SRF and attach to this HFA and/or make appropriate referral (see question ix).
  - v) Answer yes or no if member is worried about losing their housing. If yes, complete Attachment for SDOH/SRF and attach to this HFA and/or make appropriate referral (see question ix).
  - vi) Answer yes or no if member thinks it would be helpful to review their monthly expenses. If yes, complete Attachment for Financial Worksheet, attach to this HFA, and/or make appropriate referral (see question ix).
  - vii) Answer yes or no if member previously applied for additional services.
  - viii) Answer yes or no if member is in process of applying for additional assistance.
  - ix) Indicate what referrals member will be referred to. Select all that apply.
- b) Provide comments and identify any risk factors, if appropriate.

**C2. Social Supports**

Check box if there is no change from previous assessment.

- a) Provide information for Social Supports.
  - i) Check yes or no if there are family and/or friends living in the same residence. If yes, identify the name, age, relationship to member, contact number, and type of support provided (if applicable) to the member. Place an asterisk (\*) next to the name if they are primary caregiver.
  - ii) Check yes or no if there are family and/or friends NOT living in the same residence but are providing support to the member. If yes, identify the name, age, relationship to member, contact number, and type of support provided to the member.

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- iii) Select yes or no if member has strong and supportive relationships with family.
- iv) Select yes or no if member has strong and supportive relationships with a friend or neighbor.
- v) Ask member if they prefer having family or friends accompany them or help them when they go to medical appointments. Select yes, no, or no opinion.

b) Provide comments and identify any risk factors, if appropriate.

**C3. Caregivers**

Check box if there is no change from previous assessment.

Identify any caregivers. Include their name, age, relationship to member, phone number, type of help provided, whether they are through outside employment (i.e. agency), the employer's name if applicable, and the number of hours they work for the member per week.

a) Provide the Primary Caregiver's name.

- i) This section will be an interview with the Primary Caregiver on their perspective. Assess member's primary caregiver status for possible caregiver burn out using suggested bullet points to start the conversation. HC or CHW and providers must be able to identify whether the primary caregiver is experiencing caregiver burnout to coordinate caregiver supports, e.g., respite care, education, and and/or counseling, etc.

b) Provide comments and identify any risk factors, if appropriate.

**SECTION D. TRANSPORTATION**  
**COMPLETE FOR ALL MEMBERS - - SHCN, EHCN, AT RISK, LTSS**  
**\*\*\*Do not complete for NF/CCFFH/E-ARCH\*\*\***

a) Answer questions regarding transportation.

- i) Identify whether the lack of transportation has kept member from medical appointments, meetings, work, or from getting things needed for family living. Check all that apply.
- ii) Identify current mode of transportation. Select all that apply.

**CCFFH and E-ARCH caregivers are responsible for transporting residents.**

If member selects "Drives own vehicle" or "Family or Friends", you may skip to Section E.

If member selects neither, complete remaining questions of this section (iii-x).

b) Provide comments and identify any risk factors, if appropriate.

**SECTION E. HOME/FACILITY ENVIRONMENT**  
**COMPLETE FOR MEMBERS - - AT RISK, LTSS**  
**\*\* Do not complete if member is in E-ARCH\*\*\***

a) Answer questions for current home/facility

a1) Answer questions for safety. Select ALL that apply.

a2) Answer questions for accessibility. Select ALL that apply.

For question iii – Identify if THERE ARE accessibility issues to the specified areas (#1 – #7). If yes, select ALL that apply.

a3) Answer questions for electronic connectivity/communication.

a4) If there are any concerns noted above regarding safety, accessibility, and/or electronic communication, describe interventions to address those concerns in the Health Action Plan (HAP).

b) Answer questions regarding exterior of home/facility. Provide comments as needed, to present a thorough assessment.

c) Answer question regarding interior of home/facility. In the "Other" space, provide information if there are pets in the home/facility and if the home/facility is smoker-free. Provide comments as needed, to present a thorough assessment.

d) Provide comments and identify any risk factors, if appropriate.

**Chapter 2. CLINICAL INFORMATION (Health Status, Medical Care Conditions, Needs, and Services, Functional Abilities, Psychosocial Well-Being, and Long-Term Services and Supports Information)**

**SHCN/EHCN**

Section F

Section G

Section H

Section I

Section J (Attachments for Sections F-H)

Section K

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**SECTION F. MEDICAL INFORMATION**  
**COMPLETE FOR ALL MEMBERS - - SHCN, EHCN, AT RISK, LTSS**

**F1. Disease Diagnosis(es)**

Check box if there is no change from previous assessment.

- a) In the first column, list all member's disease diagnosis(es). In the second column, list the corresponding ICD-10 code for each the diagnosis. In the third column, include the date the diagnosis was made. If unsure, select box for unknown. Refer to Appendix E for list of disease diagnoses that require the completion of disease specific attachments, if applicable to member, and attach to this HFA.
- b) Provide comments and identify any risk factors, if appropriate.

**F2. Transplant**

Check box if there is no change from previous assessment.

- a) Answer questions i-iii regarding transplant, if applicable.
- b) Provide comments and identify any risk factors, if appropriate.

**F3. Medications (Prescribed and OTC)**

Check box if there is no change from previous assessment.

Answer questions i-viii regarding medications. Attach current Medication list with start date, dose, frequency, and instructions to the HAP and/or complete Attachment for Medications, if appropriate, and attach to the HAP.

**F4. Treatment and Therapy(ies)**

Check box if there is no change from previous assessment.

Provide information for each column. Refer to Appendix A for list. If therapy is not listed in Appendix A, select "Other", and note the treatment or therapy in the table.

**Note: Complete Skilled Nursing Tool for any treatment or therapy, if applicable. Refer to Appendix A for treatment and therapies that require assessment with Skilled Nursing Tool (identified with an asterisk).**

**F5. Medical Equipment and Supplies**

Check box if there is no change from previous assessment.

Provide information for each column. Refer to Appendix B for list. If therapy is not listed in Appendix B, select "Other" and note the equipment or supply on the table.

**Note: Complete Skilled Nursing Tool for any treatment or therapy, if applicable. Refer to Appendix B for medical equipment and supplies that require assessment with Skilled Nursing Tool (identified with an asterisk).**

**F6. Physician(s) and Provider(s)**

Check box if there is no change from previous assessment.

Provide information for each column. List the primary physician/provider(s) first.

**F7. Utilization of Hospital, Emergency Room, and Physician Services**

Check box if there is no change from previous assessment.

- a) Answer whether member needed medical attention within the past three (3) months. If yes, ask if they were able to get help by phone and/or by telehealth. Select yes or no for each follow-up item.
- b) Answer question of how many times member was hospitalized within the past three (3) months for physical health, mental health, and/or SUD. For each category, select one checkbox for the number of times. In the proceeding column for each category, indicate the cumulative number of days the member was hospitalized.
- c) Answer question of how many times member was in the emergency room within the past three (3) months for physical health, mental health, and/or SUD. Select only one for each column.
- d) Answer question on how many times member stayed at a crisis home or unit in the past three (3) months. In the first column, select one box for the number of times the member stayed in a crisis home or unit within the past three months. In the second column, indicate the cumulative number of days the member stayed in a crisis home or unit within the past three months.
- e) Answer questions regarding physician services last visit and next schedule visit. If unknown, indicate the reason.
- f) Provide comments and identify any risk factors, if appropriate.

**F8. Prevention & Immunizations**

Check box if there is no change from previous assessment.

- a) Answer screening questions. Answer questions i and ii for children only. Answer questions iii to v for all members.
- b) Answer questions i-vi for members in HCBS residential or institutional settings.
- c) Provide comments and identify any risk factors, if appropriate.

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**SECTION G. GENERAL HEALTH**  
**COMPLETE IF APPROPRIATE FOR MEMBERS IN SHCN, EHCN, AT RISK, LTSS**

**G1. Cognition**

Check box if there is no change from previous assessment.

a) Answer questions regarding cognition.

i) Answer yes or no if member is comatose? If yes, skip to Section G4.

ii) Mental Status. Choose one (1) answer from (a), (b), or (c):

(a) Check box to indicate if member is oriented to person, place, time, and situation.

Use guide below to help determine mental status – orientation:

Here are suggestions to help determine orientation:

(1) What is your name? (Person)

(2) Do you know where you are? (Place)

(3) What is today's date or year? (Time)

(4) What is happening right now (or) What are we doing? (Situation)

If member is unable to answer any of the questions correctly, they don't meet the criteria for oriented and should be considered disoriented (options b or c below).

(b) Check box to indicate if member is partially or intermittently disoriented and/or requires supervision. Provide an explanation.

(c) Check box to indicate if member is disoriented and/or disruptive. Provide and explanation.

If member is disoriented or is 65+, complete the [Attachment for Cognition](#) and attach to this HFA.

b) Answer questions i-iv regarding wandering.

c) Provide comments and identify any risk factors, if appropriate.

**G2. Vision/Hearing/Speech & Communication**

Check box if there is no change from previous assessment.

a) Answer questions for vision.

Answer yes or no if member is visually impaired or struggles with vision loss.

Answer questions about vision impairment and corrective lenses. Select all that apply from i-iii.

Indicate the date of the member's last eye exam. If unknown or member declines to answer, check appropriate box.

b) Answer questions for hearing.

Answer yes or no if member is hard of hearing or hearing impaired.

Answer questions about hearing impairment and assistive device(s) for hearing. Select all that apply from i-iii.

Describe if member uses a hearing aid for one or both ears or if member uses another type of device (e.g. amplifier).

Indicate the date of the member's last hearing exam. If unknown or member declines to answer, check appropriate box.

c) Answer questions for speech.

i) Select best option for member's speech pattern from options 1-3.

ii) Indicate the date of the member's last speech evaluation. If unsure or if member has not had a speech evaluation, select box for unknown.

d) Answer questions for communication.

i) Select best option for member's ability to verbally express ideas from options 1-3.

e) Answer questions for comprehension.

i) Select best option for member's ability to understand others from options 1-4.

f) Provide comments and identify any risk factors, if appropriate.

**G3. Mood, Behavior, and Psychological Well-Being – PHQ9 for Adults / PSC 17 for Children**

Check box if there is no change from previous assessment. Check if member is enrolled in CCS.

a) Answer questions i-ii for PHQ-2. If there is a score of three (3) or greater on the PHQ-2, complete [Attachment PHQ-9](#) for Adults or complete the Pediatric Symptom Checklist for Children in part b. Otherwise, skip to question c.

**Note that questions b-e are for children only**

b) Complete Depression (Pediatric Symptom Checklist) only if they scored 3 or greater on the PHQ-2 in part a. If they score 15 or higher on the Pediatric Symptom Checklist, refer member to their PCP or refer for a behavioral health evaluation.

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- c) Ask parent/guardian question c for the child member. If they select yes, refer member to their PCP or refer for a behavioral health evaluation.
- d) Ask parent/guardian question d for the child member. If they select yes, refer member to their PCP or refer for a behavioral health evaluation.
- e) Check box if making a referral and specify. This should be done if score on the Pediatric Symptom Checklist is 15 or higher.

**Note that questions f-m are for adults only.**

- f) Answer yes or no if adult member has had any recent major life stressor(s). If yes, provide an explanation.
- g) Answer question for coping skills. Select all that apply from options i-iii.
- h) Answer question for anger. Select all that apply from options i-ii. If option ii is checked, provide an explanation.
- i) Answer question for anxiety. Select all that apply from options i-iii.
- j) Answer question for behavior. Indicate if this information is gathered from observing the behavior or member/guardian answering. Select all that apply from options i-vi. If option vi is checked, provide an explanation.
- k) Answer question for social relationships. Select all that apply from options i-iii. If any of the options is/are checked, provide an explanation.
- l) Answer yes, no, or does not apply to question regarding whether member has an order from physician for use of physical restraints.  
If yes, answer parts ii and iii by selecting the type of restraint(s) used. Indicate the appropriate code for limitation coding for each type of restraint.
- m) Provide comments and identify any risk factors, if appropriate. Identify provider referrals, if any.

**G4. Health Status**

Check box if there is no change from previous assessment.

- a) Take and enter vital signs (required for LTSS). Mode refers to the method by which the vital sign was taken. For example, pulse can be taken with a pulse oximeter, feeling for a radial pulse, or taking an apical pulse with a stethoscope.
- b) Answer questions for fall history.
  - i) Answer yes or no if member has problems with balance or gait or is a risk of falls.
  - ii) Answer yes or no if member has a history of falls.
  - iii) Select all that apply from options 1-3.
  - iv) Indicate the number of falls member has had within the past year. This can be a witnessed fall, a self-reported fall, or if member was found on the ground.
  - v) Indicate the number of fall-related injuries member has had within the past year.
  - vi) Indicate the date of the member's last fall.

**If member is 18 years or older and has had at least one fall with injury or at least two falls with/without injury within the past year, complete the Attachment for Fall Risk Assessment and attach to this HFA.**

- c) Answer questions for pain. If member is verbal and able to answer, use the Numeric Rating Scale. If member is non-verbal or is verbal but unable to answer appropriately, use the Faces Pain Rating Scale.
- d) Answer questions for substance and/or drug use. If response is "yes" for smoking use, complete Tobacco Screener. If response is yes for alcohol use or substance/drug use, complete CAGE-AID Screener.
- e) Provide comments and identify any risk factors, if appropriate. If any referral was made, specify.
- f) Answer questions for cardiac/respiratory. **If any of the boxes i-x are checked, complete Attachment for Heart Disease and attach to this HFA. If box x is checked, complete Attachment for Asthma/COPD/Respiratory/Tracheostomy/Ventilator and attach to this HFA.**
- g) Provide comments and identify any risk factors for section f, if appropriate.

**G5. Nutrition**

Check box if there is no change from previous assessment.

- a) Answer questions for height, weight, and Body Mass Index (BMI). To calculate BMI, you may use an online BMI calculator or calculate using this formula: Calculate the member's weight (pounds) x 703. Take this answer and divide by the member's height (inches). Take this answer and divide again by the member's height (inches). Ensure that you are using a recent height and weight to calculate an accurate BMI.
- b) Answer questions for dental:
  - i) whether member has any natural teeth that are broken, fragmented, loose, or non-intact.
  - ii) whether member has dentures. If yes, indicate if they are full or partial dentures.
  - iii) whether member uses their dentures. If no, indicate the reason they do not.

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- iv) whether member is experiencing any toothache or pain (either chewing or at rest). If yes, make appropriate dental referral.
- v) note the date of member's last dental exam.
- c) Answer questions for weight loss or gain.
  - i) When answering this question, include typical foods/drinks that member consumes. Also include the time-of-day member eats these items.
  - ii) A special diet can be the types of food/drink recommended – for example, cardiac diet, no concentrated sweets (NCS), no added salt (NAS), etc.
  - iii) Answer yes or no if the member show any signs and symptoms of possible chewing and/or swallowing disorder or difficulty. Check all the options that apply.
  - iv) Answer question for planned/unplanned weight loss.
  - v) Answer question for planned/unplanned weight gain.
  - vi) Answer question of whether physician or provider counseled member on weight loss or weight gain.
  - vii) Answer yes or no of whether there is a plan for managing member's weight. If yes, describe the plan.
- d) Answer questions for Nutritional Intake. **If member requires tube or parenteral feedings, refer to Skilled Nursing Tool to determine allotted hours.**
  - i) Answer yes or no if member is able to eat by mouth.
  - ii) Answer yes or no if member is able to feed themselves independently, without the assistance from others or with or without assistive devices (i.e. weighted utensils, plate guard, etc.)
  - iii) Indicate if member has any dietary modifications.
    - a) Food may be regular, chopped, minced, or pureed. Select appropriate box(es). Note that while most dietary modification orders apply to all foods, there may be exceptions with approval from provider or consent from member or guardian.
    - b) Liquids may be thickened to either nectar, honey, or pudding consistency. Select appropriate box(es). Note that while most thickened liquid orders apply to all liquids member consumes, there may be exceptions with approval from provider or consent from member or guardian.
  - iv) Answer yes or no if member requires enteral feedings. If yes, indicate if it is via NG tube, GT, or G/J tube.
  - v) Answer yes or no if member requires parenteral feedings. If yes, indicate if it is via TPN or other (describe).
- e) Provide comments and identify any risk factors, if appropriate.

**G6. Continence**

Check box if there is no change from previous assessment.

- a) Answer questions for bladder and bowel continence. If option #2 is selected, describe the type of catheter or ostomy and size (if applicable).
- b) Answer yes or no if member uses incontinence products. If yes, describe (e.g., incontinent briefs, underwear liner, etc.).
- c) Provide comments and identify any risk factors, if appropriate. If member uses a catheter or has an ostomy, provide information about the care provided. This includes how often the device is changed, instructions if the tube becomes dislodged, how often the bag is emptied, and the care instructions/frequency.

**G7. Skin**

Check box if there is no change from previous assessment.

- a) Answer questions for skin. Select all that apply. For those selected, provide a description. HC and provider(s) must be able to identify any skin problems to coordinate and provide appropriate services as needed.
- b) Provide comments and identify any risk factors, if appropriate.

**G8. Musculoskeletal**

Check box if there is no change from previous assessment.

- a) Answer questions for Bones, Muscles, or Joints. Select all that apply. For those selected, provide description. HC, CHWs, and provider(s) must be able to identify any bone, muscle, or joint problems that affect functional activities to coordinate and provide appropriate services as needed.
- b) Provide comments and identify any risk factors, if appropriate.

**G9. Family Planning**

Check first box if there is no change from previous assessment or not applicable.

Answer questions for reproductive health.



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- i) Ask member if they are sexually active. If member is an adolescent or younger, approach this question delicately and use best judgement. The purpose of asking this question is to lead up to the following questions in this section. For example, question iv below asks about birth control.
- ii) Answer yes, no, or N/A for whether member is pregnant. **If yes, complete the ATTACHMENT for Pregnancy and attach to this HFA.**
- iii) Answer if member would like to become pregnant in the next year. Select one option.
- iv) Answer yes or no if member is currently using birth control. If yes, indicate the type being used. Answer yes or no if they are satisfied with their birth control. If they are not satisfied, provide reason.

Answer questions 1-3.

- b) Provide comments and identify any risk factors, if appropriate.

**G10. Functional Status** **COMPLETE FOR AT-RISK, LTSS**

Check box if there is no change from previous assessment.

- a) Answer questions for Long-Term Services and Supports (LTSS) to assess function and document the level of assistance needed to complete ADLs and IADLs.
  - i) Answer yes or no if member has concerns about taking care of themselves. Include member's response in the ATTACHMENT for iADLs and ADLs.
  - ii) Answer yes or no if member has a caregiver (family member/friend or agency) that assists them with their daily activities.
  - iii) Answer yes or no if member identifies any assistance and/or services that they need to remain in their home.
  - iv) Complete the ATTACHMENT for iADLs and ADLs and attach to this HFA and to the HAP.

**G11. Self-Reported Health**

Check box if there is no change from previous assessment.

- a) Ask member how they would describe their health in general. Select one box. If they select "Fair" or "Poor", ask member questions b-d. If not, skip to section H.
- b) Ask member how many days their physical health was not good in the past 30 days.
- c) Ask member how many days their mental health was not good in the past 30 days.
- d) Ask member how many days their poor physical or mental health keep them from doing their usual activities, such as self-care, work, or recreations.

**SECTION H. PSYCHOSOCIAL HISTORY**  
**COMPLETE FOR ALL MEMBERS - - SHCN, EHCN, AT RISK, LTSS**

**H1. Member's Perspective**

Check box if there is no change from previous assessment.

Answer questions a-h for personal history/lifestyle/goals. The strategy should be to "talk story" with the member and use the provided questions as a guide. Ask appropriate questions that are currently relevant to the member. If member shows no interest in answering interview questions, skip this section and document in comments section. If unable to obtain information from member, you may obtain from parents, others, etc.

- i) Complete Attachment for One Page Description and attach to the HAP.

**SECTION I. CURRENT SERVICES AND SUPPORTS**  
**COMPLETE IF APPROPRIATE FOR MEMBERS IN SHCN, EHCN, AT RISK, LTSS**

**I1. Home and Community Based Services (HCBS)**

**COMPLETE FOR AT RISK, LTSS**

Check box if there is no change from previous assessment or not applicable.

Complete only for LTSS/At Risk.

- a) List the HCBS Services, provider(s)/agency(ies) that provide those services, the frequency/amount of those services, and any comments or additional needs. Refer to Appendix C for list.  
Document frequency/amount of services provided per week, e.g., 10 hours per week, 2 sessions per week, 10 times per week.
- b) Provide comments, if appropriate.

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<b>12. Institutional Services</b>	<b>COMPLETE LTSS</b>
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- Check box if there is no change from previous assessment or not applicable.
- a) List the institutional services, the provider of those services, and any comments or additional needs. Provide the start date of the service, if applicable. Refer to Appendix D for list.
  - b) Provide comments, if appropriate.

<b>13. Additional Support Services</b>	<b>COMPLETE FOR SHCN, EHCN, AT RISK, LTSS</b>
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- Check box if there is no change from previous assessment or not applicable.
- a) Answer questions i-ii for State Program(s).
    - i. Answer yes or no if member is currently receiving any services from any State Programs.
    - ii. Indicate which school the member is attending. If not applicable to member, select N/A.  
Select the State Program(s) that member is participating in and enter the referral date and/or enrollment start date. Provide the contact name for the State Program, phone number and email address, agency name (if applicable), and any other additional information. If member is enrolled in a State Program that is not listed here, provide this information on the row for "Other".  
If unknown, check box for unknown.
  - b) Provide comments, if appropriate.
  - c) Provide information for Non-State Program(s). Provide Non-State Program, contact name, phone number, services/hours. If unknown, check box for unknown.
  - d) Provide information for referrals. Select the applicable type of referrals, note the contact name, phone number, and services/hours.
  - e) Provide comments, if appropriate.

<b>SECTION J. ATTACHMENTS SECTION</b>
<b>COMPLETE IF APPROPRIATE FOR MEMBERS IN SHCN, EHCN, AT RISK, LTSS</b>

The following attachment document questionnaire are triggered by certain items or questions in the HFA. Check ALL that apply, complete the attachment, and attach to this HFA.

- A3.d ATTACHMENT FOR QI Individualized Back Up Plan
- C1.a ATTACHMENT FOR SDOH/SRF
- C1.a ATTACHMENT FOR Financial Worksheet
- F3.3 ATTACHMENT FOR Medications
- G1.a ATTACHMENT FOR Cognition
- G3.a ATTACHMENT FOR PHQ-9
- G4.b ATTACHMENT FOR FALL RISK ASSESSMENT
- G4.d ATTACHMENT FOR Tobacco and/or CAGE-AID
- G4.f ATTACHMENT FOR Heart Disease
- G4.f-F1.10 ATTACHMENT FOR Respiratory/Tracheostomy/Ventilator
- G9.a ATTACHMENT FOR Pregnant Female
- G10.a ATTACHMENT FOR IADLs and ADLs
- H1.j ATTACHMENT FOR One Page Description – MY PROFILE

Complete disease specific questions for those that have been identified in Section F1a. Disease Diagnosis(es). HC and CHW will ask relevant questions appropriate to the member to gather information for HAP.

- Check ALL that apply, complete the attachment, and attach to this HFA.
- F1.1. ATTACHMENT FOR Asthma, Chronic Obstructive Pulmonary Disease (COPD)
  - F1.2. ATTACHMENT FOR Cancer
  - F1.3. ATTACHMENT FOR Diabetes
  - F1.4. ATTACHMENT FOR End Stage Renal Disease (ESRD)
  - F1.5. ATTACHMENT FOR Hepatitis B/C
  - F1.6. ATTACHMENT FOR High Blood Pressure
  - F1.7 ATTACHMENT for Heart Disease
  - F1.8. ATTACHMENT FOR HIV/AIDS
  - F1.9. ATTACHMENT FOR Seizures



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**SECTION K. SUMMARY/NARRATIVE OF VISIT  
COMPLETE FOR ALL MEMBERS - - SHCN, EHCN, AT RISK, LTSS**

a) Describe and provide summary of visit and include answers for questions i-iv.

**SECTION L. VERIFICATION OF HFA COMPLETION  
COMPLETE FOR ALL MEMBERS - - SHCN, EHCN, AT RISK, LTSS**

L1. Provide the Name, Signature, and Title of individuals completing the HFA. In the Sections column, note what sections that individual completed. In the Date Section Completed column, indicate the date the sections were completed. If an individual completed more sections on different days, list these separately.  
L2. Provide the Name, Signature, and Date of when the Health Coordination Licensed Clinical Staff reviewed and approved the completion of the HFA. Please note that this may be the same person indicated in section L1.

**APPENDICES**

**Appendix A. Treatments and Therapies**

- |   |  |
|---|--|
| <ol style="list-style-type: none"> <li>1. BiPAP/CPAP</li> <li>2. Catheter care</li> <li>3. Chemotherapy</li> <li>4. Chest physiotherapy</li> <li>5. Cough Insufflator/Exsufflator*</li> <li>6. Dialysis</li> <li>7. Enteral Feeding*</li> <li>8. Home Health</li> <li>9. Hospice care</li> <li>10. IV therapy*</li> <li>11. Occupational therapy</li> <li>12. Oxygen therapy</li> </ol> | <ol style="list-style-type: none"> <li>13. Palliative care</li> <li>14. Personal Emergency Response System (PERS)</li> <li>15. Physical therapy</li> <li>16. Psychological therapy</li> <li>17. Radiation</li> <li>18. Respiratory therapy</li> <li>19. Speech language therapy</li> <li>20. Suctioning*</li> <li>21. Tracheostomy care*</li> <li>22. Transfusion</li> <li>23. Ventilator care*</li> <li>24. Wound care*</li> <li>99. Other</li> </ol> |
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**Appendix B. Medical Equipment and Supplies**

- |  |   |
|--|---|
| <ol style="list-style-type: none"> <li>1. Bath chair/shower bench</li> <li>2. BiPAP/CPAP</li> <li>3. Cane</li> <li>4. Catheter Supplies</li> <li>5. Chest Vest</li> <li>6. Commode</li> <li>7. Cough Insufflator/Exsufflator*</li> <li>8. Enteral Feeding Supplies*</li> <li>9. Feeding Pump*</li> <li>10. Grab bars</li> <li>11. Hand held shower head</li> <li>12. Hospital Bed</li> <li>13. Incontinence supplies</li> <li>14. Nebulizer*</li> <li>15. Ostomy Supplies</li> </ol> | <ol style="list-style-type: none"> <li>16. Oxygen concentrator*</li> <li>17. Oxygen tank*</li> <li>18. Patient lift</li> <li>19. Personal Emergency Response System (PERS)</li> <li>20. Pulse oximeter*</li> <li>21. Scooter</li> <li>22. Specialty mattress</li> <li>23. Stander</li> <li>24. Suction machine*</li> <li>25. Toilet Chair</li> <li>26. Tracheostomy Supplies*</li> <li>27. Transfer board</li> <li>28. Walker</li> <li>29. Wheelchair</li> <li>99. Other</li> </ol> |
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**Appendix C. HCBS Services**

- |  |   |
|--|---|
| <ol style="list-style-type: none"> <li>1. Adult Day Care (ADC)</li> <li>2. Adult Day Health (ADH)</li> <li>3. Assisted Living Facility (ALF)</li> <li>4. Community Care Management Agency (CCMA) Services</li> </ol> | <ol style="list-style-type: none"> <li>11. Moving Assistance</li> <li>12. Non-Medical Transportation</li> <li>13. Personal Assistance Services – Level I (PA I)</li> <li>14. Personal Assistance Services – Level II (PA II)</li> </ol> |
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<ul style="list-style-type: none"> <li>5. Counseling and Training</li> <li>6. Community Care Foster Family Home (CCFFH)</li> <li>7. Environmental Accessibility Adaptations (EAA)</li> <li>8. Expanded-Adult Residential Care Home (E-ARCH)</li> <li>9. Home Delivered Meals</li> <li>10. Home Maintenance</li> </ul>	<ul style="list-style-type: none"> <li>15. Personal Assistance Services – Level II (Delegated) (PA II- Delegated)</li> <li>16. Personal Emergency Response Systems (PERS)</li> <li>17. Respite Care</li> <li>18. Skilled (or private duty) Nursing (SN)</li> <li>19. Specialized Medical Equipment and Supplies</li> <li>99. Other</li> </ul>
<b>Appendix D. Institutional Services</b>	
<ul style="list-style-type: none"> <li>1. Acute Waitlisted ICF/SNF</li> <li>2. Nursing Facility (NF), Skilled Nursing Facility (SNF), Intermediate Care Facility (ICF)</li> </ul>	<ul style="list-style-type: none"> <li>3. Sub-Acute Facility</li> <li>4. Rehabilitation Center</li> </ul>
<b>Appendix E. Diseases</b>	
<ul style="list-style-type: none"> <li>1. Asthma</li> <li>2. Cancer</li> <li>3. Chronic Obstructive Pulmonary Disorder (COPD)</li> <li>4. Diabetes</li> <li>5. End Stage Renal Disease (ESRD)</li> <li>6. Heart Disease</li> <li>7. Hepatitis B/C</li> </ul>	<ul style="list-style-type: none"> <li>8. High Blood Pressure</li> <li>9. HIV/AIDS</li> <li>10. Respiratory/Tracheostomy/Ventilator Use</li> <li>11. Seizures</li> <li>12. Transplant</li> <li>99. Other</li> </ul>
<b>Appendix F. Additional Acronyms</b>	
<ul style="list-style-type: none"> <li>1. <b>ABA</b> Applied Behavioral Analysis</li> <li>2. <b>ADAD</b> Alcohol and Drug Abuse Division</li> <li>3. <b>ADC</b> Adult Day Care</li> <li>4. <b>ADH</b> Adult Day Health</li> <li>5. <b>ADLs</b> Activities of Daily Living</li> <li>6. <b>AIDS</b> Acquired Immunodeficiency Syndrome</li> <li>7. <b>ALF</b> Assisted Living Facility</li> <li>8. <b>AMHD</b> Adult Mental Health Division</li> <li>9. <b>APS</b> Adult Protective Services</li> <li>10. <b>AR</b> Authorized Representative</li> <li>11. <b>ARCH</b> Adult Residential Care Home</li> <li>12. <b>ASL</b> American Sign Language</li> <li>13. <b>BH</b> Behavioral Health</li> <li>14. <b>BMI</b> Body Mass Index</li> <li>15. <b>BPM</b> Beats Per Minute</li> <li>16. <b>CAGE-AID</b> Cut, Annoyed, Guilty, Eye-opener - Adapted to Include Drugs</li> <li>17. <b>CAMHD</b> Child and Adolescent Mental Health Division</li> <li>18. <b>CBCM</b> Community Based Case Management</li> <li>19. <b>CCFFH</b> Community Care Foster Family Home</li> <li>20. <b>CCMA</b> Community Care Management Agency</li> <li>21. <b>CCS</b> Community Care Services</li> <li>22. <b>CDPA</b> Consumer-Directed Personal Assistance</li> <li>23. <b>CIS</b> Community Integration Services</li> <li>24. <b>CHW</b> Community Healthcare Worker</li> <li>25. <b>CM</b> Case Manager</li> <li>26. <b>CMO</b> Comfort Measures Only</li> <li>27. <b>CNA</b> Certified Nurse Assistant</li> <li>28. <b>COVID</b> Coronavirus Disease</li> <li>29. <b>CPR</b> Cardiopulmonary Resuscitation</li> <li>30. <b>CSAC</b> Certified Substance Abuse Counselor</li> <li>31. <b>CWS</b> Child Welfare Services</li> </ul>	<ul style="list-style-type: none"> <li>52. <b>GT</b> Gastrostomy tube</li> <li>53. <b>IADLs</b> Instrumental Activities of Daily Living</li> <li>54. <b>ICF</b> Intermediate Care Facility</li> <li>55. <b>ID</b> Intellectual Disabilities</li> <li>56. <b>ID #</b> Identification number</li> <li>57. <b>IDT</b> Interdisciplinary Team</li> <li>58. <b>IEP</b> Individual Educational Plan</li> <li>59. <b>ISP</b> Individual Service Plan</li> <li>60. <b>ITP</b> Individual Treatment Plan</li> <li>61. <b>LIHEAP</b> Low Income Home Energy Assistance Program</li> <li>62. <b>LOC</b> Level of Care</li> <li>63. <b>LPN</b> Licensed Practical Nurse</li> <li>64. <b>LSW</b> Licensed Social Worker</li> <li>65. <b>LTSS</b> Long-Term Services and Supports</li> <li>66. <b>L/min</b> Liter per minute (Oxygen concentrator setting)</li> <li>67. <b>MCSA</b> Member Care Service Associate</li> <li>68. <b>MH</b> Mental Health</li> <li>69. <b>MQD</b> Med-QUEST Division</li> <li>70. <b>NA</b> Not Available, Not Applicable, Not Appropriate</li> <li>71. <b>NF</b> Nursing Facility</li> <li>72. <b>NG</b> Nasogastric (tube)</li> <li>73. <b>OB-GYN</b> Obstetrics-Gynecologist</li> <li>74. <b>OT</b> Occupational Therapy</li> <li>75. <b>PA</b> Personal Assistance</li> <li>76. <b>PCP</b> Primary Care Provider</li> <li>77. <b>PERS</b> Personal Emergency Response Systems</li> <li>78. <b>PHN</b> Public Health Nurses</li> <li>79. <b>PHQ</b> Patient Health Questionnaire</li> <li>80. <b>POA</b> Power of Attorney</li> <li>81. <b>POLST</b> Provider Orders for Life-Sustaining Treatment</li> </ul>

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<p>32. <b>DD</b> Developmental Disabilities</p> <p>33. <b>DDD</b> Developmental Disabilities Division</p> <p>34. <b>DHS</b> Department of Human Services</p> <p>35. <b>DOE</b> Department of Education</p> <p>36. <b>DOH</b> Department of Health</p> <p>37. <b>EAA</b> Environmental Accessibility Adaptations</p> <p>38. <b>E-ARCH</b> Expanded Adult Residential Care Home</p> <p>39. <b>EHCN</b> Expanded Health Care Needs</p> <p>40. <b>EPSDT</b> Early and Periodic Screening, Diagnostic, Treatment</p> <p>41. <b>ER</b> Emergency Room</p> <p>42. <b>FIO2</b> Fraction of Inspired Oxygen</p> <p>43. <b>HFA</b> Health and Functional Assessment</p> <p>44. <b>HAP</b> Health Action Plan</p> <p>45. <b>HC</b> Health Coordinator(s)</p> <p>46. <b>HCBS</b> Home and Community-Based Services</p> <p>47. <b>HH</b> Home Health</p> <p>48. <b>HIV</b> Human Immunodeficiency Syndrome</p> <p>49. <b>HP</b> Health Plan</p> <p>50. <b>GHP</b> Going Home Plus</p> <p>51. <b>G/J</b> Gastrojejunostomy (tube)</p>	<p>82. <b>PPD</b> Purified Protein Derivative</p> <p>83. <b>PS</b> Pressure support (ventilator setting)</p> <p>84. <b>PSD</b> Department of Public Safety</p> <p>85. <b>PT</b> Physical Therapy</p> <p>86. <b>QI</b> QUEST Integration</p> <p>87. <b>RN</b> Registered Nurse</p> <p>88. <b>SDOH</b> Social Determinants of Health</p> <p>89. <b>SHCN</b> Special Health Care Needs</p> <p>90. <b>SHOTT</b> State of Hawaii Organ and Tissue Transplant</p> <p>91. <b>SMES</b> Specialized Medical Equipment/Supplies</p> <p>92. <b>SN</b> Skilled Nursing (Private Duty)</p> <p>93. <b>SNAP</b> Supplemental Nutrition Assistance Program</p> <p>94. <b>SNF</b> Skilled Nursing Facility</p> <p>95. <b>SRF</b> Social Risk Factors</p> <p>96. <b>SSI</b> Supplemental Security Income</p> <p>97. <b>ST</b> Speech Therapy</p> <p>98. <b>SW</b> Social Worker</p> <p>99. <b>SUD</b> Substance Abuse Disorder</p> <p>100. <b>TB</b> Tuberculin</p> <p>101. <b>TPN</b> Total Parenteral Nutrition</p> <p>102. <b>VOC Rehab</b> Vocational Rehabilitation Division</p> <p>103. <b>Vt</b> Tidal Volume (ventilator setting)</p>
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**Appendix G. Glossary**

**For A2.a: Reason for Assessment**

1. **Initial** – An assessment that is conducted for the first time.
2. **6-month assessment** – An assessment that is conducted every six (6) months for a member in CCFH, E-ARCH, and ALF.
3. **Annual** – An assessment that is conducted every 12 months.
4. **Member Request** – An assessment that is conducted at member’s request.
5. **Change of Condition/Status** – An assessment conducted other than what is listed above. Enter other type of assessment e.g., a reassessment that is conducted within ten (10) days when significant events occur in the life of a member, including but not limited to, the death of a caregiver, significant change in health status, change in living arrangement, institutionalization and change in provider(s) (if the provider(s) change affects the service plan) follow up reassessment, request by Member or authorized representative when Member is experiencing any changes in situation or condition

**For A3.d: Emergency Plan**

**Emergency Back-up plan** – this is to ensure member has emergency caregivers, transportation, and DME/life support.

**Emergency Plan** – this is to ensure there is a plan for natural disasters.

**For B2.a: Primary Means of Communication**

- i) **Verbal** – Member is able to communicate verbally.
- ii) **Non-Verbal** – Member is unable to communicate verbally but is able to communicate by using hand gestures, facial expressions, eye contact, body language, etc.
- iii) **Written** – Member is unable to communicate verbally but prefers to and able to communicate in writing.
- iv) **American Sign Language** – Member is able to communicate through Sign Language primarily used in the United States.
- v) **Other** – Enter type of communication, e.g., speech communicating device, etc.

**For B3.a: Living Arrangement**

- i) **Alone** – Lives by self.
- ii) **With spouse/partner only** – Lives with spouse or partner, boyfriend or girlfriend.
- iii) **With spouse/partner and other(s)** – Lives with spouse or partner and other individual(s), whether family or unrelated.
- iv) **With child (not spouse/partner)** – Lives with child(ren) only, or child(ren) and other individual(s) but not spouse or partner.

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- v) **With parent(s)/guardian(s)** – Lives with parent(s) or guardian(s) only, or with parent(s) or guardian(s) and other individual(s) but not spouse or partner or child(ren).
- vi) **With sibling(s)** – Lives with sibling(s) only, or sibling(s) and other individual(s) but not spouse or partner, parent(s) or guardian(s) or child(ren).
- vii) **With other relative(s)** – Lives with relative(s) (i.e., aunt or uncle) only, or relative(s) and other individual(s) but not spouse or partner, parent(s) or guardian(s), sibling(s) or child(ren).
- viii) **With non-relative(s)** – Lives in a group setting (e.g., NF, CCFH, etc).
- ix) **Other**

**For B3.b: Residence**

- i) **Own private house/apartment** – Any house, apartment, or condominium owned by the member.
- ii) **Rent private house/apartment/room** – Any house, apartment, condominium, or room rented by the member.
- iii) **Houseless (with or without shelter)** – Member has no permanent residence (a house, apartment, condominium, room, or a place to stay on a regular basis). Member may reside on the streets, in a car, in open areas, or at a homeless shelter, e.g., Institute for Human Services (IHS), etc.
- iv) **At risk of houselessness** – Member who will lose their primary nighttime residence.
- v) **Assisted Living Facility (ALF)** – A licensed facility that consists of a building complex offering dwelling units to individuals and services to allow residents to maintain an independent assisted living lifestyle. The facility shall be designed to maximize the independence and self-esteem of limited-mobility persons who feel that they are no longer able to live on their own.
- vi) **Adult Residential Care Home (ARCH)** – A licensed facility that provides twenty-four (24) hour living accommodations, for a fee, for five unrelated people who require minimal assistance in the activities of daily living and do not need assistance from skilled, professional personnel on a regular long-term basis.
- vii) **Expanded-Adult Residential Care Home (E-ARCH)** – A licensed facility that provides twenty-four (24) hour living accommodations, for a fee, for five unrelated people who require at least minimal assistance in the activities of daily living and who may need the professional health services provided in an intermediate care facility or skilled nursing facility. There are two types of E-ARCHs:
  - Type I* – allowing five (5) or fewer residents and up to six (6) residents may be allowed at the discretion of the department with no more than (3) nursing facility level residents; and
  - Type II* – allowing six (6) or more residents with no more than twenty (20%) nursing facility level residents of the home's licensed capacity.
- viii) **Foster Home (Children)** – A home that a minor has been placed into as a ward of the State.
- ix) **DD Adult Foster Home/DD Dom – DD Adult Foster Home** – A private home in which care, training, and supervision are provided on a twenty-four (24) hour basis for not more than two (2) adults with developmental or intellectual disabilities (DD/ID) who are unrelated to the foster family at any point in time. **DD Domiciliary Homes** – Individuals in a DD Dom setting need supervision or care, but do not need the professional health services of a registered nurse. A DD Dom serves adults with intellectual or developmental disabilities (DD/ID) unrelated to the caregiver. A DD Dom is allowed to serve up to five (5) DD/ID individuals.
- x) **Community Care Foster Family Home (CCFFH)** – A certified home that provides twenty-four (24) hour living accommodations, including personal care and homemaker services.
- xi) **Nursing Facility (NF)** – A licensed facility that provides appropriate care to persons referred by a physician. Such persons are those who: need twenty-four (24) hour a day assistance with the normal activities of daily living; need care provided by licensed nursing personnel and paramedical personnel on a regular, long-term basis; and, may have a primary need for twenty-four (24) hours of skilled nursing care on an extended basis and regular rehabilitation services.
- xii) **NF transition** – Member is currently residing in a NF and with ongoing discharge planning.
- xiii) **Rehabilitation hospital/unit** – Any licensed acute care facility, e.g., Rehabilitation Hospital of the Pacific, in the service area to which a member is admitted to rehabilitation services pursuant to arrangements made by a physician.
- xiv) **Psychiatric hospital/unit** – Any licensed acute care facility, e.g., Kahi Mohala Behavioral Health, Kekela at Queens Medical Center, in the service area to which a member is admitted to receive psychiatric services pursuant to arrangements made by a physician.
- xv) **Acute care hospital** – Any licensed acute care facility in the service area to which a member is admitted to receive inpatient services pursuant to arrangements made by a physician.
- xvi) **Acute care hospital transition** – Member is currently in an acute care hospital and with ongoing discharge planning.

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- xvii) **Other** – If “Other,” enter current residence e.g., ICF-ID
- xviii) **Other/Transition** – Member is currently in a setting not listed above (e.g., prison or state hospital)

**For G3: Mood, Behavior, and Psychological Well-Being**

- a) PHQ-2 – Code items i and ii following the guideline below:
  - Not at all** – No problems.
  - Several days** – Has been bothered at least 1-6 days.
  - More than half the days** – Has been bothered at least 7-11 days.
  - Nearly every day** – Has been bothered at least 12-14 days.