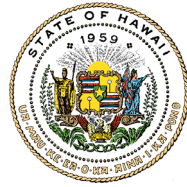


JOSH GREEN, M.D.
GOVERNOR
KE KIA'ĀINA



RYAN I. YAMANE
DIRECTOR
KA LUNA HO'OKELE

JOSEPH CAMPOS II
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

STATE OF HAWAII
KA MOKU'ĀINA O HAWAI'I
DEPARTMENT OF HUMAN SERVICES
KA 'OIHANA MĀLAMA LAWELAWĒ KANAKA
Med-QUEST Division
Health Care Services Branch
P. O. Box 700190
Kapolei, Hawaii 96709-0190

TRISTA SPEER
DEPUTY DIRECTOR
KA HOPE LUNA HO'OKELE

June 26, 2024

MEMORANDUM

MEMO NO.
QI-2414

TO: QUEST Integration (QI) Health Plans

FROM: Judy Mohr Peterson, PhD *JMP*
for Med-QUEST Division Administrator

SUBJECT: Exception to HRS Chapter 388 – Self Direct Provider

This memo is to inform our QI Health Plans that Med-QUEST received approval from the Department of Labor and Industrial Relations (DLIR) for self-directed personal assistance services program exception from the semimonthly payday requirements. Health Plans may continue to pay their self-directed service providers once per calendar month on a regularly established schedule.

Although an exception is also granted for the Health Plans to pay their self-directed service providers more than fifteen (15) days after the end of each pay period, Health Plans shall continue to pay the self-directed providers within 10 days after the pay period ends.

The approval is effective July 21, 2023, through July 20, 2025.

For questions relating to this memorandum or additional assistance, please contact the Med-QUEST EVV Mailbox at EVV-MQD@dhs.hawaii.gov

Attachment: DLIR Exception Waiver Letter Chapter 388

JOSH GREEN, M.D.
GOVERNOR

SYLVIA LUKE
LIEUTENANT GOVERNOR




JADE T. BUTAY
DIRECTOR

WILLIAM G. KUNSTMAN
DEPUTY DIRECTOR

STATE OF HAWAII
KA MOKU'AINA O HAWAII
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS
KA 'OIHANA PONO LIMAHANA
830 PUNCHBOWL STREET, ROOM 321
HONOLULU, HAWAII 96813
www.labor.hawaii.gov

December 6, 2023

TO: The Honorable Cathy Betts, Director
Department of Human Services

FROM: Jade T. Butay, Director 
Department of Labor and Industrial Relations

SUBJECT: Exception to Chapter 388, Hawaii Revised Statutes (HRS)

In response to your July 20, 2023, memorandum, your request for an exception from the semimonthly payday requirements of Chapter 388, HRS, Payment of Wages and Other Compensation Law, on behalf of recipients of the in-home child day care program and personal assistance services program, is hereby granted.

As provided in Section 12-21-3, Hawaii Administrative Rules, recipients in these programs may pay their respective service providers once per calendar month on a regularly established schedule. All current and future service providers shall be informed of this pay exception.

We also find sufficient reasons as required by Section 388-2(c)(2), HRS, to grant an exception, on behalf of the recipients in the personal assistance services program, to pay their respective service providers within fifteen (15) days after the end of each pay period. All terminated service providers shall be paid no later than the next working day after termination. All current and future service providers shall be informed of this pay exception.

This exception is granted effective July 21, 2023 and will expire on July 20, 2025. A request for renewal of the exception shall be filed with the director at least 30 days prior to the expiration of the exception then in force.