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STATE OF HAWAII KA MOKU'ĀINA O HAWAI'I

DEPARTMENT OF HUMAN SERVICES

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Health Care Services Branch
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February 12, 2024

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MEMORANDUM

MEMO NO. QI-2404 FFS 24-02 CCS-2403

TO: QUEST Integration Health Plans

Medicaid Service Providers, Contractors & Vendors

FROM: Judy Mohr Peterson, PhD **MV

for Med-QUEST Division Administrator

SUBJECT: CIVIL RIGHTS AWARENESS TRAINING REQUIREMENTS

The purpose of this memorandum is to inform QUEST Integration Health Plans and Medicaid services providers, contractors, and vendors that, effective February 1, 2024, Civil Rights Awareness training confirmation form retention and the sending of annual employee training lists to Med-QUEST Division (MQD) previously required by memoranda QI-2102, FFS 21-01, and CCS-2101 are no longer required. Although the annual employee training lists are no longer required, MQD encourages the continued practice of conducting internal Civil Rights Awareness trainings at regular intervals.

The following modules are also available to support the Civil Rights Awareness training:

- Module 1 https://hidhrd.adobeconnect.com/pzbd11tc1l35
- Module 2 https://hidhrd.adobeconnect.com/ppvob6gdif2z
- Module 3 https://hidhrd.adobeconnect.com/pmyzre54r4wi

If you have any questions, please send an email to HCSBInquiries@dhs.hawaii.gov.