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August 4, 2023

MEMORANDUM

MEMO NO.
QI-2331
FFS 23-17

TO: Hawaii Medicaid Institutional Provider
QUEST Integration Health Plans

FROM: *for* Judy Mohr Peterson, PhD *JMP*
Med-QUEST Division Administrator

SUBJECT: MED-QUEST PROVIDER APPLICATION FEE WAIVER FOR INSTITUTIONAL
PROVIDERS

The Department of Human Services, MED-QUEST Division (MQD) is issuing this memorandum to inform the QUEST Integration (QI) Health Plans and Medicaid providers of the removal of provider application fee requirement.

Background

Section 1866(j)(2)(C) of the Act requires the imposition of an application fee on each institutional provider. States must collect the applicable enrollment fee prior to executing a provider agreement from a prospective or reenrolling provider.

Application Fee Waiver

Effective May 18, 2023, CMS has approved Hawaii's request to waive the application fee requirement. Institutional providers seeking to apply as a Medicaid provider will no longer be

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required to submit an application fee. All other provider enrollment requirements will continue to apply via Hawaii's Online Kahu Utility (HOKU). HOKU provider enrollment training opportunities are available online through instructional slides and videos at medquest.hawaii.gov/HOKU.

For additional assistance with provider enrollment, please contact our provider hotline from Monday through Friday during standard business hours, 7:45am-4:30pm HST, at (808) 692-8099 or (833) 909-3630 for neighbor islands or via email at HCSBInquiries@dhs.hawaii.gov.