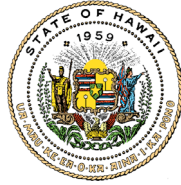


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April 6, 2023

MEMORANDUM

MEMO NO.
QI-2310

TO: QUEST Integration Health Plans

FROM: Judy Mohr Peterson, PhD *JMP*
Med-QUEST Division Administrator

SUBJECT: HOME AND COMMUNITY-BASED SERVICES SETTINGS FINAL RULE
GUIDANCE FOR IMPLEMENTATION AND PROVIDER COMPLIANCE MONITORING

The Med-QUEST Division (MQD) is issuing this memorandum to inform QUEST Integration (QI) health plans of the Home and Community-Based Services (HCBS) settings final rule 42 CFR §441.301(c)(4), 42 CFR §441.710(a)(1) published on January 16, 2014, by the Centers for Medicare and Medicaid Services (CMS) and the guidance for implementation and provider compliance monitoring.

QUEST Integration health plans shall refer to the April 2023 version of the Health Plan Manual, Section 6.14 for:

- Summary of HCBS settings final rule.
- Guidance on assuring and maintaining provider compliance.
- Guidance on assuring and maintaining health coordination staff training protocols.
- Guidance on assuring and validating member rights.
- Guidance on process for transitioning members when a setting is non-compliant with the final rules.

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In addition, QI health plan shall refer to the Health Plan Manual, Section 1.8 for the Person-Centered Core Standards and Training requirements. To assist health plans to fulfill the requirements for this section, MQD has contracted with Supports Development Associates, LLC (SDA) for training and technical assistance. SDA will:

- Provide support to the Health Plans and to MQD to become Person-Centered Organizations.
- Train trainers for health plans to become subject matter experts in developing Person-Centered Health Action Plans.
- Provide Person-Centered Thinking e-Learning modules.
- Provide flexible technical assistance and support for continued enhancements related to Person-Centered Practices.

Please email mychoicemyway@dhs.hawaii.gov should you have any questions.