

DAVID Y. IGE  
GOVERNOR



CATHY BETTS  
DIRECTOR

JOSEPH CAMPOS II  
DEPUTY DIRECTOR

STATE OF HAWAII  
**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

April 14, 2021

MEMORANDUM

MEMO NO.

QI-2108

CTR 2103

TO: QUEST Integration (QI) Health Plans  
Medicaid Dental Third Party Administrator (TPA)

FROM: Judy Mohr Peterson, PhD *JMP*  
Med-QUEST Division Administrator

SUBJECT: PAYMENT SUSPENSION TO PROVIDERS

The purpose of this memorandum is to notify all QUEST Integration Plans that all Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)** have been suspended as of April 9, 2021. Copies of the notices sent to the providers are attached for your reference.

The Federal regulation at 42 C.F.R. § 455.23 requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments. At present, the Med-QUEST Division is unaware of any circumstances that constitute good cause as enumerated in such federal regulations. This suspension applies to all pending or scheduled Medicaid payments for services by the listed providers.

The QUEST Integration Plans and Dental TPA will be notified if the payment suspension may be lifted, or if the providers' status as Medicaid providers shall be changed. Should the payment suspension be lifted, the providers would be entitled to receive any payments which were held in abeyance during the suspension period.

Should you have any questions, please contact Kurt Kresta at (808) 692-8072 or by email at [kkresta@dhs.hawaii.gov](mailto:kkresta@dhs.hawaii.gov).

Attachments

DAVID Y. IGE  
GOVERNOR



PANKAJ BHANOT  
DIRECTOR

CATHY BETTS  
DEPUTY DIRECTOR

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Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

April 14, 2021

Hawaii Dental Clinic  
50 S. Beretania Street  
Honolulu, Hawaii 96813

Dear Hawaii Dental Clinic:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

- Billing for services not rendered by a licensed dentist.
- Billing for services not rendered.
- Billing for services which were not medically necessary.
- Billing for greater compensation than that to which the person is legally entitled.

Such conduct is also grounds for sanctions under Hawaii Administrative Rules pursuant to §17-1736-33(c):

"DHS may suspend or terminate a provider from the Medicaid program for one or more of the following reasons:

(7) Any fraud against the Medicaid program or abuse of health care services as defined in this section;"

Hawaii Dental Clinic  
Notice of Suspension of Medicaid Payments  
April 14, 2021  
Page 2

In accordance with this notice to impose a sanction, the state sanction rules allow the Department to suspend or withhold payments to a provider on pending, or subsequently received claims, pending a final disposition. In this case, the fraud allegations place all payments to you in question.

Pursuant to federal law, the suspension of payments based on a credible allegation of fraud is temporary, and will end upon the determination that there is insufficient evidence of fraud, or upon the completion of legal proceedings related to the alleged fraud (42 C.F.R. §455.23(c)(1)).

The State may also find good cause not to impose, or continue, suspension of payments, or to suspend payments only in part, pursuant to 42 C.F.R. § 455.23(e)-(f). At present, the Department is unaware of any present circumstances that constitute good cause not to suspend all payments as enumerated in such federal regulations.

Pursuant to §17-1736-33, Hawaii Administrative Rules, you have the right to request an administrative hearing if you do not agree with our findings and action to suspend payment. A written request for an administrative hearing must be received in the Department of Human Services, Administrative Appeals Office (AAO), P.O. Box 339, Honolulu, Hawaii 96809, within 30 days from the date of this letter and include all documents and written evidence that you wish to be considered at the hearing.

If you have questions, you may contact Kurt Kresta, Investigator at (808) 692-8072 or by email at [kkresta@dhs.hawaii.gov](mailto:kkresta@dhs.hawaii.gov).

Sincerely,



Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

c: QI Health Plans  
FO/FIS  
HCSB  
MFCU

DAVID Y. IGE  
GOVERNOR



PANKAJ BHANOT  
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**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

April 14, 2021

Hawaii Dental Clinic Kahala  
4211 Waialae Avenue  
Honolulu, Hawaii 96816

Dear Hawaii Dental Clinic Kahala:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Hawaii Dental Clinic Kahala  
Notice of Suspension of Medicaid Payments  
April 14, 2021  
Page 2

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Sincerely,



Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

c: QI Health Plans  
FO/FIS  
HCSB  
MFCU

DAVID Y. IGE  
GOVERNOR



PANKAJ BHANOT  
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**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

April 14, 2021

Kapolei Dentists LLC  
4850 Kapolei Parkway  
Kapolei, Hawaii 96707

Dear Kapolei Dentists LLC:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Kapolei Dentists LLC  
Notice of Suspension of Medicaid Payments  
April 14, 2021  
Page 2

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Sincerely,



Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

c: QI Health Plans  
FO/FIS  
HCSB  
MFCU

DAVID Y. IGE  
GOVERNOR



PANKAJ BHANOT  
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CATHY BETTS  
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STATE OF HAWAII  
**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

April 14, 2021

Hawaii Dental Clinic Lanai  
730 Lanai Avenue  
Lanai City, Hawaii 96763

Dear Hawaii Dental Clinic Lanai:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Hawaii Dental Clinic Lanai  
Notice of Suspension of Medicaid Payments  
April 14, 2021  
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Sincerely,



Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

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FO/FIS  
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DAVID Y. IGE  
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STATE OF HAWAII  
**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

April 14, 2021

Wailuku Dentists LLC  
1885 Main Street  
Wailuku, Hawaii 96793

Dear Wailuku Dentists LLC:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Wailuku Dentists LLC  
Notice of Suspension of Medicaid Payments  
April 14, 2021  
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Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

c: QI Health Plans  
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**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

April 14, 2021

Waipahu Dentists LLC  
94-050 Farrington Highway E1  
Waipahu, Hawaii 96797

Dear Waipahu Dentists LLC:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to **Roger Wong (NPI: 1962407833)**, **Lisa Wong (NPI: 1063834281)**, **Aaron Harada (NPI: 1992110480)**, **Chantal Botros (NPI: 1053719252)**, and **Leon Johnson (NPI: 1518343177)**, effective as of April 9, 2021. This suspension applies to all Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include:

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Waipahu Dentists LLC  
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