



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Quality and Member Relations Improvement Section
P. O. Box 700190
Kapolei, Hawai'i 96709-0190

December 29, 2021

MEMORANDUM

MEMO NO.

QI-2143 [Replaces QI-1812A]

TO: QUEST Integration (QI) Health Plans

FROM: Judy Mohr Peterson, PhD *JMP*
Med-QUEST Division Administrator

SUBJECT: PAYMENT SUSPENSION TO PROVIDER – EFFECTIVE JULY 23, 2018

The following provider payment suspension has remained, and continues to remain, operative since its effective date of July 23, 2018. The purpose of this memorandum is merely to inform the health plans that memorandum QI-1812A, which was previously issued on August 10, 2018 and which superseded and replaced memorandum QI-1812, both of which served to notify the health plans of said provider payment suspension, is now replaced with this memorandum as part of an MQD memo re-issuance project. This memorandum preserves the notification of its predecessors and contains a few updates. The following content applies under the QI contract RFP-MQD-2021-008.

All HCPCS Code E0260 Medicaid payments to PAC MED (NPI #1811971872, NPI #1093841835, MQD #539455, MQD #250062) have been temporarily suspended as of July 23, 2018. A copy of the notice sent to the provider is attached for your reference. Please be informed, this partial payment suspension is effective regarding all HCPCS Code E0260 payments to PAC MED, regardless of provider identification number used by PAC MED.

The Federal regulation at 42 C.F.R. § 455.23(a)(1) requires that Medicaid payments be suspended to a provider after Med-QUEST determines there is a credible allegation of fraud for which an investigation is pending, unless Med-QUEST determines that there is good cause not to suspend payments or to suspend payment only in part. At present, the Med-QUEST Division is unaware of any circumstances that constitute good cause not to suspend the payments

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suspended as enumerated at 42 C.F.R. § 455.23(e) and (f). This suspension applies to all pending or scheduled Medicaid payments.

The QI Health Plans will be notified if the payment suspension may be lifted, or if PAC MED's status as a Medicaid provider shall be changed. Should the payment suspension be lifted, the provider would be entitled to receive any payments, which were held in abeyance during the suspension period.

Should you have any question, please contact Kelii Billington, Investigator at (808) 692-7999 or by email at cbillington@dhs.hawaii.gov.

Attachment



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

August 10, 2018


MEMORANDUM

MEMO NO.

QI-1812A

[supersedes to QI-1812]

TO: QUEST Integration (QI) Health Plans

FROM:  Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

SUBJECT: PAYMENT SUSPENSION TO PROVIDER - EFFECTIVE JULY 23, 2018

The memorandum dated July 23, 2018, is being superseded and replaced by this memo.

The purpose of this memorandum is to notify all QUEST Integration Health Plans that all HCPCS Code E0260 Medicaid payments to PAC MED (NPI #1811971872, NPI #1093841835, MQD #539455, MQD #250062) have been temporarily suspended as of July 23, 2018. A copy of the notice sent to the provider is attached for your reference. Please be informed, this partial payment suspension is effective regarding all HCPCS Code E0260 payments to PAC MED, regardless of provider identification number used by PAC MED.

The Federal regulation at 42 C.F.R. § 455.23 requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments. At present, the Med-QUEST Division is unaware of any circumstances that constitute good cause as enumerated in such federal regulations. This suspension applies to all pending or scheduled Medicaid payments.

The QUEST Integration Health Plans will be notified if the payment suspension may be lifted, or if PAC MED's status as a Medicaid provider shall be changed. Should the payment suspension be lifted, the provider would be entitled to receive any payments, which were held in abeyance during the suspension period.

Should you have any questions, please contact Kelii Billington, Investigator at (808) 692-7999 or by email at cbillington@dhs.hawaii.gov.

Attachments

DAVID Y. IGE
GOVERNOR



PANKAJ BHANOT
DIRECTOR

CATHY BETTS
DEPUTY DIRECTOR

STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

July 23, 2018

CERTIFIED MAIL
RETURN RECEIPT REQUESTED
7017 3380 0000 0615 8463

Mr. Keith Matsunaga
PAC MED
420 Kuwili Street, Suite 101
Honolulu, Hawaii 96817

Re: Notice of Partial Suspension of Medicaid Payments

Dear Mr. Matsunaga:

In accordance with 42 C.F.R. § 455.23, all E0260 Medicaid claim payments to PAC MED are being suspended by the Med-QUEST Division (MQD) effective as of July 23, 2018, due to allegations of fraud against the Medicaid program, including but not limited to failure to make available without reasonable justification, all records required to be maintained by Hawaii Revised Statute §346-40.

This suspension is for a temporary period and will not continue after either MQD or the prosecuting authorities determine that there is insufficient evidence of fraud, or legal proceedings related to PAC MED's alleged fraud are complete.

PAC MED has the right to submit written evidence for consideration by MQD to the address listed within the letterhead of this letter and to my attention.

Further, pursuant to Hawaii Administrative Rules (HAR) Title 17 Subtitle 12 Chapter 1736 Subchapter 3, including but not limited to HAR §17-1736-33, PAC MED may request an administrative hearing within 30 days from the date of this letter. There shall be no required format for PAC MED's written request for an administrative hearing, though PAC MED must clearly state that an administrative hearing is requested. At the time PAC MED requests an administrative


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hearing, PAC MED shall include with the request all documents and written evidence that PAC MED wishes to be considered at the hearing. Where PAC MED makes a timely request for an administrative hearing, PAC MED shall not be suspended until the hearing has been held and a decision has been reached.

If you have questions, you may contact Keli Billington, Investigator at (808) 692-7999 or by email at cbillington@dhs.hawaii.gov.

Sincerely,


for Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

C: QI Health Plans
MFCU
HCSB
FO/FIS




STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES
Med-QUEST Division
Finance Office
P.O. Box 700190
Kapolei, Hawaii 96709-0190

July 23, 2018

MEMORANDUM

MEMO NO.
QI-1812

TO: QUEST Integration (QI) Health Plans

FROM:  Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

SUBJECT: PAYMENT SUSPENSION TO PROVIDER - EFFECTIVE JULY 23, 2018

The purpose of this memorandum is to notify all QUEST Integration Health Plans that all E0260 Medicaid payments to PAC MED – NPI #1811971872 have been temporarily suspended as of July 23, 2018. A copy of the notice sent to the provider is attached for your reference.

The Federal regulation at 42 C.F.R. § 455.23 requires that Medicaid payments be suspended pending the investigation of a “credible allegation of fraud” against any individual or entity, unless the state determines that there is good cause not to suspend payments. At present, the Med-QUEST Division is unaware of any circumstances that constitute good cause as enumerated in such federal regulations. This suspension applies to all pending or scheduled Medicaid payments.

The QUEST Integration Health Plans will be notified if the payment suspension may be lifted, or if PAC MED’s status as a Medicaid provider shall be changed. Should the payment suspension be lifted, the provider would be entitled to receive any payments, which were held in abeyance during the suspension period.

Should you have any questions, please contact Kelii Billington, Investigator at (808) 692-7999 or by email at cbillington@dhs.hawaii.gov.

Attachments