



STATE OF HAWAII  
**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Health Care Services Branch  
P. O. Box 700190  
Kapolei, Hawaii 96709-0190

April 15, 2020

MEMORANDUM

MEMO NO.

QI-2006A

[Addendum to QI-2006]

TO: Medicaid Providers and QUEST Integration (QI) Health Plans

FROM: Judy Mohr Peterson, PhD   
Med-QUEST Division (MQD) Administrator

SUBJECT: NEW PROVIDER ENROLLMENT SYSTEM – HOKU SYSTEM UPDATE

The Department of Human Services, Med-QUEST Division is issuing this memorandum as an addendum to QI-2006.

As a result of the current public health emergency (PHE) around the coronavirus (COVID-19) disease, Med-QUEST will postpone implementation of the new online provider registration program (HOKU) until further notice so we can take the time to coordinate the Med-QUEST response to the COVID-19 PHE. We will be announcing revisions to the provider training dates and the implementation plan as we gain a better understanding of how we need to support Med-QUEST recipients, the uninsured population, providers and health plans, as well as the duration of the PHE. For up to date information, please visit the HOKU webpage at: <https://medquest.hawaii.gov/en/plans-providers/Provider-Management-System-Upgrade.html>.

Please contact KelliAnn Komatsu via e-mail at [kkomatsu@dhs.hawaii.gov](mailto:kkomatsu@dhs.hawaii.gov) should you have any questions.