

DAVID Y. IGE  
GOVERNOR



PANKAJ BHANOT  
DIRECTOR

CATHY BETTS  
DEPUTY DIRECTOR

STATE OF HAWAII  
**DEPARTMENT OF HUMAN SERVICES**


Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

June 7, 2019

MEMORANDUM:

MEMO NO.  
QI-1912

TO: QUEST Integration (QI) Health Plans

FROM:  Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

SUBJECT: PAYMENT SUSPENSION TO PROVIDER

The purpose of this memorandum is to notify all QUEST Integration Health Plans that all Medicaid payments to **Evergreen Adult Day Care – NPI #1649724089** and **Evergreen Adult Day Care II – NPI #1063982627** have been temporarily suspended as of June 7, 2019. A copy of the notice sent to the provider is attached for your reference.

The Federal regulation at 42 C.F.R. § 455.23 requires that Medicaid payments be suspended pending the investigation of a “credible allegation of fraud” against any individual or entity, unless the state determines that there is good cause not to suspend payments. At present, the Med-QUEST Division is unaware of any circumstances that constitute good cause as enumerated in such federal regulations. This suspension applies to all pending or scheduled Medicaid payments.

The QUEST Integration Health Plans will be notified if the payment suspension may be lifted, or if **Evergreen Adult Day Care’s** status as a Medicaid provider shall be changed. Should the payment suspension be lifted, the provider would be entitled to receive any payments, which were held in abeyance during the suspension period. QUEST Integration Health Plans should also be vigilant for any attempts by this provider to obtain payments through any “straw provider” or separate entity in name only, and report those to Med-QUEST.

Should you have any questions, please contact Kurt Kresta, Investigator at (808) 692-8072 or by email at [kkresta@dhs.hawaii.gov](mailto:kkresta@dhs.hawaii.gov).

Attachment

DAVID Y. IGE  
GOVERNOR



PANKAJ BHANOT  
DIRECTOR

CATHY BETTS  
DEPUTY DIRECTOR

STATE OF HAWAII  
**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Finance Office  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

June 7, 2019

Evergreen Adult Day Care  
1500 Kapiolani Boulevard, Suite #102E  
Honolulu, Hawaii 96814  
NPI #1649724089

Evergreen Adult Day Care II  
825 Keeaumoku Street, Suite 113  
Honolulu, Hawaii 96814  
NPI #1063982627

Dear Providers:

Re: Notice of Suspension of Medicaid Payments

The State of Hawaii, Department of Human Services, Med-QUEST Division (MQD), is suspending Medicaid payments to both of your facilities addressed above, effective as of June 7, 2019. This suspension applies to all of your Medicaid payments. Federal law requires that Medicaid payments be suspended pending the investigation of a "credible allegation of fraud" against any individual or entity, unless the state determines that there is good cause not to suspend payments (42 C.F.R. § 455.23). The allegations include billing for services not rendered, and billing for services which are not medically necessary.

Such conduct is also grounds for sanctions under Hawaii Administrative Rules pursuant, most clearly:

§17-1736-33(c): DHS may suspend or terminate a provider from the Medicaid program for one or more of the following reasons:

- (7) Any fraud against the Medicaid program or abuse of health care services as defined in this section.

In accordance with this notice to impose a sanction, the state sanction rules allow the Department to suspend or withhold payments to a provider on pending, or subsequently received claims, pending a final disposition. In this case, the fraud allegations place all payments to you in question.

Evergreen Adult Day Care  
Notice of Suspension of Medicaid Payments  
June 7, 2019  
Page 2

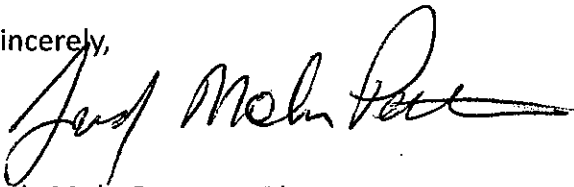
Pursuant to federal law, the suspension of payments based on a credible allegation of fraud is temporary, and will end upon the determination that there is insufficient evidence of fraud, or upon the completion of legal proceedings related to the alleged fraud (42 C.F.R. §455.23(c)(1)).

The State may also find good cause not to impose, or continue, suspension of payments, or to suspend payments only in part, pursuant to 42 C.F.R. § 455.23(e)-(f). At present, the Department is unaware of any present circumstances that constitute good cause not to suspend all payments as enumerated in such federal regulations.

Pursuant to §17-1736-33, Hawaii Administrative Rules, you have the right to request an administrative hearing if you do not agree with our findings and action. A written request for an administrative hearing must be received in the Department of Human Services, Administrative Appeals Office (AAO), P.O. Box 339, Honolulu, Hawaii 96809, within 30 days from the date of this letter and include all documents and written evidence that you wish to be considered at the hearing.

If you have questions, you may contact Kurt Kresta, Investigator at (808) 692-8072 or by email at [kkresta@dhs.hawaii.gov](mailto:kkresta@dhs.hawaii.gov).

Sincerely,



Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

C: QI Health Plans  
FO/FIS  
HCSB  
MFCU