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June 28, 2018

MEMORANDUM

MEMO NO.
QI-1811 [Supercedes QI-1701]

TO: QUEST Integration (QI) Health Plans

FROM: Judy Mohr Peterson, PhD
        Med-QUEST Division Administrator

SUBJECT: QUALITY PORTION OF AUTO-ASSIGNMENT ALGORITHM FOR QUEST INTEGRATION
           (QI) MEMBERS

The Med-QUEST Division (MQD) is issuing this memorandum to supersede QI-1701 issued on January 13, 2017.

The quality portion will be based on the following four (4) quality measures:

1.   Prenatal and Postpartum Care (HEDIS - PPC), Timeliness of Prenatal Care;

2.   Follow-Up After Hospitalization for Mental Illness (HEDIS - FUH), within seven (7) days of discharge;

3.   Consumer Assessment of Healthcare Providers and Systems (CAHPS) Getting Needed Care; and

4.   Early and Periodic Screening Diagnosis and Treatment (EPSDT) Participant Ratio.

Please note that the following algorithm has increased the quality portion of the auto-assign allocation by 10% to 60%, as stated in Section 30.530 of the QI RFP-MQD-2014-005:

Health plans' Healthcare Effectiveness Data and Information Set (HEDIS) scores, CAHPS scores, and EPSDT Participant Ratio shall be percentages ranging 0-100%. The score on each of the four (4) quality measures shall be weighed equally and averaged for each plan to the tenth decimal place. If a health plan has a measure(s) that is not applicable (i.e., N/A), then that measure(s) will be omitted from the calculation and the other measures will be weighted equally. Health plans shall receive a corresponding ordinal ranking with the highest score being health plan #1 and so on. Because one (1) health plan has waived their option to participate in auto-assignment, only four (4) health plans are included in the first table. In the case where one (1) health plan is enrollment capped for auto-assignment, we have provided a table with only three (3) health plans. All total percentages are arbitrarily truncated (either up or down) to zero decimal places.

For islands with four (4) plans available, MQD shall calculate the auto-assign algorithm as follows:

Health Plan Rating	Amount applied	Application to 60%	Application to 40%	Total
#1 (highest rating)	40%	24%	10%	34%
#2	30%	18%	10%	28%
#3	20%	12%	10%	22%
#4 (lowest rating)	10%	6%	10%	16%

For islands with three (3) plans available, MQD shall calculate the auto-assign algorithm as follows:

Health Plan Rating	Amount applied	Application to 60%	Application to 40%	Total
#1 (highest rating)	50%	30%	13.3%	44%
#2	35%	21%	13.3%	34%
#3 (lowest rating)	15%	9%	13.3%	22%

If there is a tie between health plans in their rating, then MQD shall split the ratio equally amongst the health plans with a tie. The auto-assign algorithm described in this memorandum shall be implemented on July 1, 2018.

Please contact Mr. Jon Fujii, Health Care Services Branch Administrator, at (808) 692-8083 or via e-mail at jfujii@dhs.hawaii.gov should you have any questions.