



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Health Care Services Branch
P.O. Box 700190
Kapolei, Hawaii 96709-0190

February 7, 2017


MEMORANDUM

MEMO NO.

QI-1706

[Supersedes QI 1427, 1427A,
1427B, 1427C and 1427D]

TO: QUEST Integration Health Plans

FROM:  Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

SUBJECT: QI AND CCS REPORT TOOL – UPDATED VERSION

All report tool files issued in association with QI -1427, QI-1427A, QI-1427B, QI-1427C and QI-1427D are rescinded and replaced by the updated files attached to this memo. All the current report tool files have been updated to Microsoft WORD and EXCEL 2013 to allow effective file submissions.

The health plans shall use the updated report tool files for the following reports and are to be used beginning with the next scheduled submission of the applicable report to Med-QUEST Division:

- Accreditation Update Report (ACU) - (rev 11.14) Word2013
- ADRC Report (ADR) - (rev 11.14) Word2013
- Behavioral health services (BHS) - report tool - (rev 04.16) Word2013
- Call Center Report (CCR) - (rev 11.14) Word2013
- CCS Referral Report (CCS) - (rev 03.15) Word2013
- Disclosure of Info on Annual Business Transactions Report (ABT) - (rev 04.15) Word2013
- Fraud and Abuse Summary Report (FAS) - (rev 11.14) Word 2013

- Going Home Plus Report (GHP) - (rev 11.14) Word2013
- Interpretation Translated Documents Report (ITR) - (rev 07.16) Word 2013
- Long Term Services and Support Report (LTSS) - (rev 04.16) Word2013
- Member Grievances and Appeals (MGA) Report - (rev 07.16) Word2013
- Newborn Enrollment Report (NBE) - (rev 11.14) Word2013
- Over and Under Utilization of Drugs (OUD) - (rev 04.16) Word2013
- Over and Under Utilization of Services (OUS) Report - (Rev 07.16) Word2013
- PA Requests Denied-Deferred - Medical (PAM) - (rev 04.16) Word2013
- PA Requests Denied-Deferred (PAP) - Pharmacy - (rev 05.16) Word2013
- PCP Assignment Report (PCP) - (rev 05.16) Word2013
- Provider Grievance and Claims Report (PGC) - (rev 10.16) Word2013
- Provider Network Adequacy and GeoAccess Report (PNA) - (rev 10.16) Word2013
- Provider-Employee Integrity Education Report (PIE) - (rev 11.14) Word2013
- Public Summary Report (PSR) Semi-Annual Report - (Rev 08.16) Excel2013
- QAPI Program Report (QAP) - (rev 05.16) Word2013
- QI Dashboard (QDB) - (rev 04.16) Word2013
- Special Health Care Needs (SHCN) - (rev 4 16) Word2013
- Suspected Fraud and Abuse Report (SFA) - (rev 11.14) Word2013
- Third Party Liability Cost Avoidance (TPL) - (rev 11.14) Word2013
- Timely Access Report (TAR) - (rev 04.16) Word2013

Please discontinue use of previous versions of these report tool files. Any reports submitted not utilizing the latest version will be returned. In addition, health plans shall not submit reports in either Adobe format (.pdf) or with read-only or protected formatting.

If you have any questions, please call Grant Shiira at 692-8104 or e-mail at gshiira@dhs.hawaii.gov.

Attachments:

27 QI and CCS report tool files