



STATE OF HAWAII  
**DEPARTMENT OF HUMAN SERVICES**

Med-QUEST Division  
Health Care Services Branch  
P.O. Box 700190  
Kapolei, Hawaii 96709-0190

May 2, 2017


**MEMORANDUM**

MEMO NO.

QI-1702A [Addendum to QI-1702]

FFS 17-01A [Addendum to FFS 17-01]

TO: QUEST Integration Health Plans  
Medicaid Fee-For-Service (FFS) Providers

FROM:  Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

SUBJECT: TELE-HEALTH LAW (Act 226, SLH 2016) IMPLEMENTATION

This memorandum updates FFS 17-01 and QI-1702 issued on January 13, 2017.

The purpose of this memo is to inform our health plans and Medicaid providers on the current status of Hawaii's State Plan Amendment (SPA) No. 16-0004 for tele-health services. This SPA was approved by CMS on March 15, 2017, with a retroactive date back to January 1, 2017. The tele-health law (Act 226, SLH 2016) can now be implemented by the QUEST Integration health plans and Medicaid FFS providers.

**Billing/Coding Information**

The CPT and HCPCS codes listed in Attachment A are considered prime candidates for tele-health services, although other CPT and HCPCS codes may be billed as well.

To properly identify tele-health services, one of the following modifiers **must** always be used when billing with CPT or HCPCS codes for tele-health services:

95	Synchronous Telemedicine Service Rendered via Real-Time Interactive Audio and Video Telecommunications System
GQ	Tele-health service rendered via asynchronous telecommunications system
GT	Telehealth service rendered via interactive audio and video telecommunications system

Providers who furnish tele-health services from a distant site shall use Place of Service (POS) code 02 when billing. POS 02 means the location where health services and health related services are provided or received, through telecommunication technology.

Should you have any questions, please contact Mr. Jon Fujii at (808) 692-8093 or email at [jfujii@dhs.medicaid.gov](mailto:jfujii@dhs.medicaid.gov).

Attachment