MEMORANDUM

TO: QUEST Integration (QI) Health Plans

FROM: Kuddy Mohr Peterson, PhD
Med-QUEST Division Administrator

SUBJECT: QUALITY PORTION OF AUTO-ASSIGNMENT ALGORITHM FOR QUEST INTEGRATION (QI) MEMBERS

The Med-QUEST Division (MQD) is issuing this memorandum to inform the QUEST Integration health plans of the updated specifications of the quality portion of the auto-assign algorithm for QI members.

The quality portion will be based on the following four (4) quality measures:

1. Prenatal and Postpartum Care (HEDIS - PPC), Timeliness of Prenatal Care;
2. Follow-Up After Hospitalization for Mental Illness (HEDIS - FUH), within seven (7) days of discharge;
3. Consumer Assessment of Healthcare Providers and Systems (CAHPS) Getting Needed Care; and
4. Early and Periodic Screening Diagnosis and Treatment (EPSDT) Participant Ratio.

Please note that the following algorithm has increased the quality portion of the auto-assign allocation by 10% to 50%, as stated in Section 30.530 of the QI RFP-MQD-2014-005:

Health plans’ Healthcare Effectiveness Data and Information Set (HEDIS) scores, CAHPS scores, and EPSDT Participant Ratio shall be percentages ranging 0-100%. The score on each of the four (4) quality measures shall be weighed equally and averaged for each plan to the tenth decimal place. If a health plan has a measure(s) that is not applicable (i.e., N/A), then that measure(s) will be omitted from the calculation and the other measures will be weighted equally. Health plans shall receive a corresponding ordinal ranking.
with the highest score being health plan #1 and so on. Because one (1) health plan has waived their option to participate in auto-assignment, only four (4) health plans are included in the table.

MQD shall apply the following ratios to reach the auto-assign algorithm:

<table>
<thead>
<tr>
<th>Health Plan Rating</th>
<th>Amount applied</th>
<th>Application to 50%</th>
<th>Application to 50%</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>#1 (highest rating)</td>
<td>40%</td>
<td>20%</td>
<td>12.5%</td>
<td>32.5%</td>
</tr>
<tr>
<td>#2</td>
<td>30%</td>
<td>15%</td>
<td>12.5%</td>
<td>27.5%</td>
</tr>
<tr>
<td>#3</td>
<td>20%</td>
<td>10%</td>
<td>12.5%</td>
<td>22.5%</td>
</tr>
<tr>
<td>#4 (lowest rating)</td>
<td>10%</td>
<td>5%</td>
<td>12.5%</td>
<td>17.5%</td>
</tr>
</tbody>
</table>

If there is a tie between health plans in their rating, then MQD shall split the ratio equally amongst the health plans with a tie. The auto-assign algorithm described in this memorandum shall be implemented on January 31, 2017.

Please contact Mr. Jon Fujii, Health Care Services Branch Administrator, at (808) 692-8093 or via e-mail at ifujii@dhs.hawaii.gov should you have any questions.