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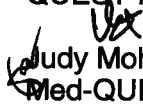
Med-QUEST Division  
Health Care Services Branch  
Data Analysis Provider & Network Section  
P. O. Box 700190  
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January 15, 2016

MEMORANDUM

MEMO NO.  
QI-1602

TO: QUEST Integration Health Plans

FROM:  Judy Mohr Peterson, PhD  
Med-QUEST Division Administrator

SUBJECT: CHANGES TO THE QUEST INTEGRATION (QI) ANNUAL PLAN  
CHANGE (APC) PROCESS

The purpose of this memo is to inform our Health Plans of a change we are making to the QI APC process. This change will ensure that plan choices made by Medicaid recipients during the QI APC period will be properly administered in the event of a loss of eligibility. This memo does not apply to instances where there is no loss of eligibility, and assumes that the QI APC period occurs late in the calendar year and the APC Plan Choices are effective January 1 of the following year.

***Current State***

The APC Pended Choice Start Date and APC Pended Choice End Date are both set to January 1 of the following year. This means that if a recipient that made an APC Plan Choice in the prior year is eligible on January 1 of the following year, they will be enrolled into their APC Plan Choice. However, if a recipient that made an APC Plan Choice in the prior year was not eligible on January 1 of the following year, then this recipient will not be enrolled into the APC Plan Choice even if they regained eligibility on or after January 2.

***Future State***

The APC Pended Choice Start Date will remain at January 1 of the following year, and the APC Pended Choice End Date will be changed to June 30 of the following year. This means if a recipient that made an APC Plan Choice in the prior year was not eligible on January 1 of the following year, but regained eligibility sometime between January 2 and June 30 of the following year, then this recipient will be enrolled into the APC Plan Choice.

***Interim Changes***

During this latest APC period, there were 466 APC Choices that were not applied. Of the 466, there were 287 recipients who regained eligibility after January 1, 2016. The Med-QUEST Division is going through the entire list of the 287 recipients to ensure that the appropriate enrollment corrections are made. We found that not all of these have resulted in the recipient not getting into their APC Plan Choice upon regaining eligibility - some had an APC choice which was the same plan they were enrolled in, some regained eligibility under a Medicare Savings Plan group, etc. To ensure that the remaining APC Choices that were not applied, are applied should the client regain eligibility from now until June 30, we are changing the APC Pended Choice End Date to June 30, 2016.

Should you have any questions, please contact Mr. Jon Fujii at (808) 692-8093 or email at [jfujii@medicaid.dhs.state.hi.us](mailto:jfujii@medicaid.dhs.state.hi.us).