



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES


Med-QUEST Division
Health Care Services Branch
Contract Monitoring and Compliance Section
P.O. Box 700190
Kapolei, Hawaii 96709-0190

December 21, 2015

MEMORANDUM

MEMO NO.
QI-1527

TO: QUEST Integration (QI) Health Plans

FROM:  Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

SUBJECT: 2016 PERFORMANCE IMPROVEMENT PROJECTS FOR
QUEST INTEGRATION

The Med-QUEST Division (MQD) is issuing this memorandum to provide notification of the Performance Improvement Project (PIP) expectations for 2016. Each health plan is required to conduct two (2) PIPs.

The 2016 PIP submission due to Health Services Advisory Group (HSAG) for validation are as follows:

- 1) Reducing Readmissions; and
- 2) Diabetes (with a focus on member education, self-management, and disease management).

With the implementation of the rapid-cycle PIP approach in 2015, each health plan will continue its rapid-cycle PIPs that were initiated in March 2015. The framework for PIPs includes five Modules:

Module 1: PIP Initiation

Module 2: SMART Aim and Baseline Data Collection

Module 3: Intervention Determination

Module 4: Intervention Testing

Module 5: PIP Conclusions

These PIPs will be validated by HSAG starting August 1, 2016. The following table outlines important dates for module submissions and technical assistance.

Task	Date
Health plans submit Module 4 for first intervention tested.	February 1, 2016
HSAG provides initial written feedback to health plans and the MQD.	March 1, 2016
Health plans receive technical assistance.	March 2- 11, 2016
Health plans resubmit Module 4 for final review.	March 31, 2016
HSAG provides final written feedback to health plans and the MQD.	April 18, 2016
Health plans submit Module 4 for second intervention tested.	May 2, 2016
HSAG provides initial written feedback to health plans and the MQD.	June 1, 2016
Health plans receive technical assistance.	June 2-10, 2016
Health plans resubmit Module 4 for final review.	June 27, 2016
HSAG provides final written feedback to health plans and the MQD.	July 18, 2016

HSAG is available for ongoing technical assistance throughout the PIP process. To request technical assistance or if you have any PIP-related questions, please contact Christy Hormann, LMSW, CPHQ via e-mail at chormann@hsag.com or phone at (602) 801-6876.