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December 9, 2015

MEMORANDUM

<u>MEMO NO.</u>
QI-1522

TO: QUEST Integration (QI) Health Plans

FROM: Judy Mohr Peterson, PhD
          Med-QUEST Division Administrator

SUBJECT: EXPANSION OF CLAIM REFERENCE NUMBER (CRN) IN ENCOUNTER
           SYSTEM

The purpose of this memorandum is to notify the Health Plans that effective March 16, 2016, CRNs generated in our Encounter System will now increase from 14 digits to 15 digits, in order to accommodate a 3 digit line number. The reason for the change is to allow encounters with up to 999 lines to adjudicate in our system. Previously, the Health Plans were required to split encounters with more than 99 lines. This change would eliminate the need to split these types of encounters.

The encounter output files affected will be the 277U, 241 pended file, and the EC97R179 (Duplicate CRN) report. The only actual record layout change will be to the 241 file. The updated record layout is attached. Any Replacement or Voids in encounter submissions should not be affected because it requires only the 12 digit CRN without the line number.

Health Plans were notified of the testing period by Ms. Wileen Ortega and should begin their testing if they have not done so already.

The updated Health Plan Encounter Manual will be available on our Med-QUEST website by March 16, 2016.

Should you have any questions, please contact Ms. Wileen Ortega at (808) 692-7990 or by e-mail at wortega@medicaid.dhs.state.hi.us.

Enclosure

QUEST Encounter Input Error Detail Report (EN000241)

#	Data Name	Size	Type	Actual Position		Remarks
				From	To	
1	Health Plan ID	6	AN	1	6	QUEST assigned health plan identifier
2	CRN	15	AN	7	21	Claim Reference Number
3	Encounter Record ID	20	AN	22	41	HP assigned unique encounter record number (for encounters processed prior to 7/1/12)
4	HP Claim ID	20	AN	42	61	Health plan assigned identifier used to link to the health plan's internal system (for encounters processed prior to 7/1/12. Effective 7/1/12, the HP Claim ID is found in the 277U file).
5	Encounter Detail Number	5	N	62	66	HP assigned number uniquely identifying a record within the encounter
6	HAWI Client ID	10	AN	67	76	HAWI assigned client identification number
7	QUEST Error Code	4	AN	77	80	QUEST assigned error code
8	Field Identifier	3	AN	81	83	Identifies the field in the encounter where the error occurred
9	Error Message	100	AN	84	183	Description of the error