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December 5, 2025

MEMORANDUM


MEMO NO.

QI-2526 (Replaces QI-2404A)

FFS 25-11 (Replaces FFS 24-02A)

CCS-2508 (Replaces CCS-2403A)

TO: QUEST Integration (QI) Health Plans
Medicaid Service Providers, Contractors & Vendors

FROM: Judy Mohr Peterson, PhD 
Med-QUEST Division Administrator

SUBJECT: CIVIL RIGHTS AWARENESS TRAINING REQUIREMENTS

This memorandum replaces QI-2404A, FFS-24-02A, and CCS-2403A issued on June 10, 2024.

The purpose of this memorandum is to inform QI Health Plans, Medicaid services providers, contractors and vendors that MQD expects the continued practice of conducting internal Civil Rights Awareness training at regular intervals as required by 45 CFR § 92.9. The annual Civil Rights Awareness employee training lists are not required to be sent to Med-QUEST Division (MQD).

If you have any questions, please send an email to HCSBINquiries@dhs.hawaii.gov.