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December 23, 2022

MEMORANDUM

MEMO NO.  
FFS 22-10

TO: Federally Qualified Health Centers (FQHCs) and Rural Health Centers (RHCs)

FROM: Judy Mohr Peterson, PhD *JMP*  
Med-QUEST Division Administrator

SUBJECT: DENTURE CLAIM SUBMISSION EFFECTIVE JANUARY 1, 2023

The purpose of this memorandum is to notify FQHCs/RHCs that the complete and partial dentures procedures are not included in the PPS rate and shall be paid under FFS reimbursement based on the Medicaid fee schedule. All office visits related to denture service, including preparation and all adjustment visits for six (6) months after the delivery date, are considered a part of the procedure and will not be paid additional PPS reimbursement. If other services are rendered on the same day a denture is provided to the recipient, FQHCs/RHCs can put both procedures on one claim using the FQHC/RHC provider number and receive both denture FFS reimbursement and PPS reimbursement.

Please refer to Chapter 14 of the Provider Manual for claim submission instructions for dentures and additional information for dental services:

<https://medquest.hawaii.gov/en/plans-providers/fee-for-service/provider-manual.html>

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It is important to verify covered procedures codes for children and adults as covered codes may vary. If the claim is not submitted correctly, it is possible that only the PPS rate will be reimbursed and not the denture, or that the PPS reimbursement could be denied and only the denture covered.

FQHCs/RHC may contact Hawaii Dental Service (HDS) if there are any questions on adult dental coverage and denture claims submissions at 808-529-9345 or toll-free at 1-855-819-9117. Should you have any questions, please contact Grant Shiira by email at [gshiira@dhs.hawaii.gov](mailto:gshiira@dhs.hawaii.gov).