



STATE OF HAWAII
DEPARTMENT OF HUMAN SERVICES

Med-QUEST Division
Clinical Standards Office
P. O. Box 700190
Kapolei, Hawai'i 96709-0190

October 13, 2020

MEMORANDUM

MEMO NO.

QI-2033

FFS 20-14

TO: QUEST Integration Health Plans, Hospitals, Federally Qualified Health Centers/Rural Health Centers, and Pharmacies

FROM: Judy Mohr Peterson, PhD *JMP*
Med-QUEST Division Administrator

SUBJECT: **COVID-19 CLAIMS REIMBURSEMENT TO HEALTH CARE PROVIDERS AND FACILITIES FOR TESTING AND TREATMENT OF THE UNINSURED**

This is to notify providers that the federal government has funds available to pay providers for services provided to uninsured individuals with a primary COVID-19 diagnosis. Providers who have conducted COVID-19 testing and/or provided treatment for uninsured individuals with a COVID-19 diagnosis on or after February 4, 2020, can file claims for reimbursement for testing and treating the uninsured. You may get additional information about the program at: hrsa.gov/coviduninsuredclaim.

If an individual is uninsured, regardless of citizenship or residency status, a provider can submit a claim through the designated portal for reimbursement. Providers can access the portal at: coviduninsuredclaim.linkhealth.com.

Should the Med-QUEST Division (MQD) receive an application for our Emergency Medical Assistance to Non-Citizens Program through a Form 1149A application, the medical records submitted with the application will be reviewed by MQD physicians. Any application with medical records that indicates a COVID-19 diagnosis will be returned to the provider with instructions to file their claim through the federal COVID-19 Uninsured Program. Providers will be reimbursed generally at Medicare rates for the testing and treatment through the federal program.

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By filing your claims through this portal, rather than through the Hawaii Medicaid program, it will allow the State to take advantage of the availability of federal funds to pay for care rather than using State funds from the MQD.

Should you be denied payment through the federal COVID-19 Uninsured Program, you may submit the Form 1149A to MQD. Please provide the remittance advice or official notification received from the federal uninsured program of the denial/non-payment with your application (using the 1149A form) to MQD. If the individual meets financial and residency requirements for the MQD One-Time Emergency program, the services determined an emergency will be paid.

Should you have questions regarding this memorandum please send questions to Leslie K. Tawata, Clinical Standards Administrator, at ltawata@dhs.hawaii.gov.

Signature: 

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