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March 30, 2020

MEMORANDUM

MEMO NO.
QI-2010
FFS 20-05

TO: QUEST Integration (QI) Health Plans
Federally Qualified Health Centers (FQHCs)

FROM: *JMP* Judy Mohr Peterson, PhD
Med-QUEST Division Administrator

SUBJECT: TELEHEALTH GUIDANCE DURING PUBLIC HEALTH EMERGENCY RELATED TO
COVID-19

The following guidance is being provided to health plans related to procedure codes covered by the Med-QUEST Division (MQD) which can be provided through telehealth.

Due to the unprecedented need to provide care for individuals due to State actions taken to address COVID-19 in Hawaii, the MQD will be covering additional codes that may be used to deliver services through telehealth technology during and through the public health emergency that was declared by the Secretary of the Department of Health and Human Services on January 31, 2020. When the public health emergency period ends, those codes will no longer be covered by MQD. The attached list (Attachment A) of codes is to be used as a reference guide for health plans. Specific to telehealth visit codes, please see below.

Telehealth visit codes covered by Hawaii Medicaid for established patients are below:

- 99201-99215
- G0425-G0427
- G0406-G0408

Act 226, SLH2016 does describe a process in which a relationship can be established via a telehealth mechanism if one does not exist. Health plans should ensure that providers follow Act 226 if a relationship is established via telehealth. If the prior in-person consultation is waived by Governor Ige in an emergency proclamation, MQD would abide by the emergency proclamation.

Brief Virtual Check-In visits will be covered by MQD. "Brief" defined as a 5-10-minute check-in via telephone or other telecommunication device that is to decide whether an office visit or other service is needed. The two codes that will be covered for established patients for the virtual check-in are:

- G2012
- G2010

Given the nature of the brief consult, FQHCs will only be eligible to receive FFS payment for these brief telephonic check-in visits. All providers conducting telephonic visits shall:

- Document the issue(s) that were addressed during the call;
- Document the assessment that was conducted during the call; and
- Document the treatment plan developed based on the call.

E-Visits for established patients that MQD has been and will continue to cover include:

- 99421
- 99422
- 99423
- G2061
- G2062
- G2063

QUEST Integration health plans are responsible to ensure the providers within your respective networks are aware of the provider-patient relationship requirement and that one exists, either through a prior face-to-face visit or through a telehealth mechanism in order for telehealth services to be provided and reimbursed.

Telehealth services, except for virtual check-ins that allow for telephone contacts, shall be provided using telehealth or everyday communication technologies that include video chats (e.g., FaceTime or Skype). If the Centers for Medicare and Medicaid Services (CMS) should allow other services to be provided telephonically, MQD will also allow the flexibility.

In submitting claims for services provided through telehealth, providers must adhere to requirements stated in QI-1702A to properly identify those services. One of the following modifiers must always be on the claim for services delivered through a telehealth mechanism:

- GO: Telehealth rendered via asynchronous telecommunication system.

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- GT: Telehealth service rendered via interactive audio and video.
- Place of Service (POS) should be 02.

Thank you for your patience and commitment to providing care to those residents most in need. Please direct questions to Leslie K. Tawata, Clinical Standards Office Administrator at ltawata@dhs.hawaii.gov

Attachment

Attachment A

HCPCS/CPT Code	Short Descriptor	Currently Covered by Medicaid	Covered During Public Health Emergency
90785	Psytx complex interactive	X	
90791	Psych diagnostic evaluation	X	
90792	Psych diag eval w/med srvc	X	
90832	Psytx pt&/family 30 min	X	
90833	Psytx pt&/fam w/e&m 30 min	X	
90834	Psytx pt&/family 45 min	X	
90836	Psytx pt&/fam w/e&m 45 min	X	
90837	Psytx pt&/family 60 min	X	
90838	Psytx pt&/fam w/e&m 60 min	X	
90839	Psytx crisis initial 60 min	X	
90840	Psytx crisis ea addl 30 min	X	
90845	Psychoanalysis	X	
90846	Family psytx w/o patient	X	
90847	Family psytx w/patient	X	
90951	Esrd serv 4 visits p mo <2yr	X	
90952	Esrd serv 2-3 vsts p mo <2yr	X	
90954	Esrd serv 4 vsts p mo 2-11	X	
90955	Esrd srv 2-3 vsts p mo 2-11	X	
90957	Esrd srv 4 vsts p mo 12-19	X	
90958	Esrd srv 2-3 vsts p mo 12-19	X	
90960	Esrd srv 4 visits p mo 20+	X	
90961	Esrd srv 2-3 vsts p mo 20+	X	
90963	Esrd home pt serv p mo <2yrs	X	
90964	Esrd home pt serv p mo 2-11	X	
90965	Esrd home pt serv p mo 12-19	X	
90966	Esrd home pt serv p mo 20+	X	
90967	Esrd home pt serv p day <2	X	
90968	Esrd home pt serv p day 2-11	X	
90969	Esrd home pt serv p day 12-19	X	
90970	Esrd home pt serv p day 20+	X	
96116	Neurobehavioral status exam	X	
96150	Assess hlth/behav init	X	
96151	Assess hlth/behav subseq	X	
96152	Intervene hlth/behav indiv	X	
96153	Intervene hlth/behav group	X	
96154	Interv hlth/behav fam w/pt	X	
96160	Pt-focused hlth risk asmt	X	

96161	Caregiver health risk assmt		X
97802	Medical nutrition indiv in	X	
97803	Med nutrition indiv subseq	X	
97804	Medical nutrition group	X	
99201	Office/outpatient visit new	X	
99202	Office/outpatient visit new	X	
99203	Office/outpatient visit new	X	
99204	Office/outpatient visit new	X	
99205	Office/outpatient visit new	X	
99211	Office/outpatient visit est	X	
99212	Office/outpatient visit est	X	
99213	Office/outpatient visit est	X	
99214	Office/outpatient visit est	X	
99215	Office/outpatient visit est	X	
99231	Subsequent hospital care	X	
99232	Subsequent hospital care	X	
99233	Subsequent hospital care	X	
99307	Nursing fac care subseq	X	
99308	Nursing fac care subseq	X	
99309	Nursing fac care subseq	X	
99310	Nursing fac care subseq	X	
99354	Prolonged service office	X	
99355	Prolonged service office	X	
99356	Prolonged service inpatient	X	
99357	Prolonged service inpatient	X	
99406	Behav chng smoking 3-10 min	X	
99407	Behav chng smoking > 10 min	X	
99495	Trans care mgmt 14 day disch	X	
99496	Trans care mgmt 7 day disch	X	
99497	Advncd care plan 30 min	X	
99498	Advncd are plan addl 30 min	X	
G0108	Diab manage trn per indiv	X	
G0109	Diab manage trn ind/group	X	
G0270	Mnt subs tx for change dx		X
G0296	Visit to determ ldct elig	X	
G0396	Alcohol/subs interv 15-30mn	X	
G0397	Alcohol/subs interv >30 min	X	
G0406	Inpt/tele follow up 15	X	
G0407	Inpt/tele follow up 25	X	
G0408	Inpt/tele follow up 35	X	
G0420	Ed svc ckd ind per session	X	
G0421	Ed svc ckd grp per session	X	

G0425	Inpt/ed teleconsult30	X	
G0426	Inpt/ed teleconsult50	X	
G0427	Inpt/ed teleconsult70	X	
G0436	Tobacco-use counsel>10min		X
G0437	Tobacco-use counsel>10min		X
G0438	Ppps, initial visit	X	
G0439	Ppps, subseq visit	X	
G0442	Annual alcohol screen 15 min	X	
G0443	Brief alcohol misuse counsel	X	
G0444	Depression screen annual	X	
G0445	High inten beh couns std 30m	X	
G0446	Intens behave ther cardio dx	X	
G0447	Behavior counsel obesity 15m	X	
G0459	Telehealth inpt pharm mgmt	X	
G0506	Comp asses care plan ccm svc		X
G0508	Crit care telehea consult 60	X	
G0509	Crit care telehea consult 50	X	
G0513	Prolong prev svcs, first 30m	X	
G0514	Prolong prev svcs, addl 30m	X	
G2086	Off base opioid tx first m	X	
G2087	Off base opioid tx, sub m	X	
G2088	Off opioid tx month add 30	X	
Virtual Check-In	Short Descriptor		
G2010	Remot image submit by pt	X	
G2012	Brief check in by md/qhp	X	
E-VISITS			
99421	OI Dig E/M svc 5-10 min	X	
99422	OI Dig E/M svc 11-20 min	X	
99423	OI Dig E/M svc 21+ min	X	
G2061	Qual nonmd est pt 5-10m	X	
G2062	Qual nonmd est pt 11-20m	X	
G2063	Qual nonmd est pt 21>min	X	
Interprof Internet Consults	Short Descriptor		
99446	Ntrprof PH1/Ntrnet/EHR 5-10		X
99447	Ntrprof PH1/Ntrnet/EHR 11-20		X
99448	Ntrprof PH1/Ntrnet/EHR 21-30		X
99449	Ntrprof PH1/Ntrnet/EHR 31/ GT		X
99451	NTRPROF PH1/NTRNET/EHR 5/ GT	X	
99452	NTRPROF PH1/NTRNET/EHR RFRL	X	
99091	Collj & Interpj Data EA 30 D		X

Remote Monitoring Code			
99453	Rem Mntr Physiol Param Setup	X	
99454	Rem Mntr Physiol Param Dev	X	
99457	Rem Physiol Mntr 1ST 20 min	X	
99458	Rem Physiol Mntr Ea Addl 20	X	