JOSH GREEN, M.D. GOVERNOR KE KIA'ĀINA



STATE OF HAWAII KA MOKU'ĀINA O HAWAI'I

DEPARTMENT OF HUMAN SERVICES

KA 'OIHANA MĀLAMA LAWELAWE KANAKA Med-QUEST Division Health Care Services Branch P. O. Box 700190

June 10, 2024

Honolulu, Hawaii 96709-0190

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MEMORANDUM

MEMO NO.

QI-2404A [Update to QI-2404] FFS 24-02A [Update to QI-24-02] CCS-2403A [Update to QI-2403]

TO: QUEST Integration (QI) Health Plans 🛠

Medicaid Service Providers, Contractors & Vendors

FROM: for Judy Mohr Peterson, PhD

Med-QUEST Division Administrator

SUBJECT: CIVIL RIGHTS AWARENESS TRAINING REQUIREMENTS

This memo updates memorandum QI-2404/FFS 24-02/CCS-2403 which was issued on February 12, 2024. Voided text from QI-2404/FFS 24-02/CCS-2403 is stricken.

The purpose of this memorandum is to inform QI Health Plans and Medicaid services providers, contractors, and vendors that, effective February 1, 2024, Civil Rights Awareness training confirmation form retention and the sending of annual employee training lists to Med-QUEST Division (MQD) previously required by memoranda QI-2102, FFS 21-01, and CCS-2101 are no longer required. Although the annual employee training lists are no longer required, MQD encourages the continued practice of conducting internal Civil Rights Awareness trainings at regular intervals.

The following modules are also available to support the Civil Rights Awareness training:

Module 1 - https://hidhrd.adobeconnect.com/pzbd11tc1l35

- Module 2 https://hidhrd.adobeconnect.com/ppvob6gdif2z
- Module 3 https://hidhrd.adobeconnect.com/pmyzre54r4wi

If you have any questions, please send an email to HCSBInquiries@dhs.hawaii.gov.