



Community Integration Services Plus (CIS+) – Referral

(Appendix B)

PART 1: REFERRAL SOURCE

1. Who is referring this member to CIS+?

Self Family/Friend Internal Referral Another Health Plan
 Correctional Facility Medical Provider Nursing Facility Social/Housing Services Provider
 Hospital Other Referral Source (specify): _____

2. Referrer Name:

3. Referring Agency (if applicable):

4. Referral Date:

5. Contact Phone Number:

6. Contact Fax Number:

7. Contact E-Mail Address:

PART 2: SERVICES NEEDED

8. What service(s) does the member need? (Subject to eligibility and member consent)

Housing Navigation Supports (HNS):

Pre-Tenancy Supports
 Tenancy Sustaining Services

Medical Respite (MR):

Short-term Pre-Procedure Housing
 Short-term Recuperative Care
 Short-Term Post-Hospitalization Housing

PART 3: MEMBER INFORMATION

9. Member First Name:

10. Member Last Name:

11. MI:

12. Date of Birth:

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13. Member HMIS #:

14. Medicaid ID #:

15. CCS? No Yes

16. Health Plan: HMSA Kaiser AlohaCare Ohana United

17. Current Location/Address:

18. City, State, Zip Code:

19. Mailing Address (if different from above):

20. City, State, Zip Code:

21. Best Contact Phone Number:

22. Best Contact Email Address:

23. Any friends or family who can help reach member?

No Yes, Name/Phone:

24. Does the member have interpretation needs?

No Yes, Language:

PART 4: PRESUMPTIVE MEMBER ELIGIBILITY INFORMATION (Subject to Verification)

A member is eligible for CIS+ if they have both a housing risk factor and either a health or medical respite need.

ATTACH EVIDENCE OF CHECKED OFF HEALTH NEEDS and RISK FACTORS if known

PART A: HEALTH NEEDS-BASED CRITERIA

PART B: HOUSING CRITERIA

Mental Health Complex Physical Health
 Substance Use

Homelessness, if checked (Sheltered/ Unsheltered)
 At risk of homelessness

PART C: MEDICAL RESPITE (IF APPLICABLE) (Include Medical Respite Authorization Form if medical provider)

At risk of hospitalization, institutionalization, or emergency department utilization
 In an institution (e.g., inpatient hospital, nursing facility)
 Have a planned medical procedure requiring care prior to or following the procedure

CIS+ Referral Form Instructions

Please fax this referral to the appropriate Health Plan with ATTN: QI CIS+ Program

AlohaCare Fax HNS/MR: 808-973-0676	HMSA Fax HNS/MR: 808-948-8243	Kaiser Fax HNS/MR: 855-416-0995	Ohana Fax HNS: 855-703-8078 MR: 855-637-2941	United Fax HNS/MR: 800-267-8328	CCS Fax HNS: 855-703-8078 MR: 855-637-2941
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If you do not know the member's Health Plan, please fax to Med-QUEST at 808-692-8087.