



Today's Date

Numera o le case: _____

Numera Telefoni: _____

Numera o le fax : _____

FAATATAU I LE: MEDICAL ASSISTANCE ELIGIBILITY RENEWAL FORM – N14

Talofa,

O lau pepa faatumu leni mo le toe faafouina eligibility renewal ta'i tausaga. **Faamolemole autalu faamatalaga i lalo, ia faatumu ni faamatalaga fou po o ni suiga i vaega atoa ma tali fesili uma i leni pepa faatumu.**

E ono taofia fesoasoani mo Falema'i **Medical assistance pe'a lē faafouina renewal e tusa ma aso o taua i lalo.**

E mafai ona toe faafou renewal i so o se auala o loo mulimuli mai:

- ***Telefoni mai matou e faatumu lau pepa faafou renewal i luga o le telefoni***
- ***Faatumu, saina, ma fafo'i mai leni pepa faatumu ia'i matou i le meli, email po o le fax***
- ***Asiasi ane i se tasi o o matou ofisa e fai ai iina lau faafouga renewal***

Vaai le **Vaega Mo Ta'iala Fesoasoani** i le faaiuga o leni faalauiloaga i le faapefea ona fafo'i le faafouga renewal.

ASO MULIMULI: Fafo'i pe telefoni mai e faafou renewal ia _____

Section A Faamatalaga i Tagata o le Āiga:

Ioe Leai

 A1. E te manao e TAOFI le pepa ma'i a le Med-QUEST mo oe ma sui **UMA** o lou āiga o loo nonofo faatasi?

A Ioe, faamolemole ta'u mai mafuaaga iinei _____, ona alu lea ile Vaega F Section F.

Ioe Leai

 A2. Faamatalaga o Fesootaiga: Pe ua iai ni suiga i lou igoa, tuatusi (i le falenofo ma/po o le meli), numera o le telefoni, po o le imeli?

Faamatalaga i le taimi nei	Ua suia nei i le
Igoa:	
Tuatusi o le falenofo:	
Tuatusi mo le meli:	
Telefoni i le falenofo:	
Telefoni feaveai:	
Telefoni i le galuega:	
Email:	

Ioe Leai

 A3. O suiga mo e o loo Nonofo Faatasi i le taimi nei: Pe ua iai ni suiga i sui o lou aiga o nonofo faatasi?

O le vaega o mulimuli mai e uiga i faiā a ē o nonofo faatasi ose āiga e faatumuina e tusa ma faiā i le va o sui taitasi o le āiga. A iai ni faia e lē sao, kolosi ese ae tusi le faiā sao e tusa ai ma le lisi o ituaiga o faiā eseese. Afai ua misi ona tusia se faiā ise avanoa, faamolemole tusi ai le faiā sao.

*Ia faaopopo i ai sui o le āiga o nonofo faatasi ae le o lisiina mai i nofoaga na o loo avanoa mai.

A leai ni suiga, faamolemole alu sao loa i le fesili A**Ituaiga o Faiā:**

- Faaipoipo
- Mātua o mātua
- Tausiga Faapitoa
- Fanau a uso ma tuafāfine
- Nonofo faatasi a e lē mafai ona faaipoipo
- Fanau a fanau
- Fanau (e aofia ai fanau mai isi faaipoipoga)
- Tauāiga (e aofia ai mātua o mātua)
- Mātua(aofia ai mātua fou)
- Foster Mātua fai
- Uso Tuagane ma Tuafafine o mātua
- Leai se faiā
- Fanau (aofia ai fanau mai isi faaipoipoga)
- Foster Fanau fai
- Tausoga/kasegi

{Lou Igoa Muamua Lou Faai'u } e Faiā ia
{Igoa o se tasi o le āiga} o ia o le <i>{ituaiga o faiā}</i>

Mo se faaitaiga:

John Doe's o lana Faiā ia
Jane Doe ua faaipoipo
Mary Doe o le Mātua (aofia ai mātua fou)
Steve Doe o le Mātua (aofia ai mātua fou)
David Doe fanau (e aofia ai fanau mai isi faaipoipoga)

Ioe Leai

 A iai ni suiga i tagata o lou āiga, faamolemole faaaoga le siata i lalo e faatumu ai faamatalaga o suiga.

UA AVEESESE SE SUI O LE ĀIGA PO UA TAOFIA PENEFITI			
Igoa	Mafuaaga (faataitaiga i lalo)	Aso na aveesea ai	Taofi Penefiti
			<input type="checkbox"/> Ioe <input type="checkbox"/> Leai
Faataitaiga o mafuaaga e ave ese ai se tasi o le aiga.			
Ua alu ese mai (I totonu lava o le State po o i fafo o le State. Faamolemole tusi ane le tuatusi fou pe a e silafia.)	O loo i le falepuipui po o i le Falema'i ale Malō Hawaii State Hospital	Tete'a pe Nofo eseese Faaletulafono	
Maliu	Fale e Tausi ai Tagata Matutua po o le Community Care Foster Family Home	Isi mafuaaga (faamolemole faamatala)	

SUI FOU O LE ĀIGA O LOO NONOFO FAATASI: Afai e manaomia ona FAAOPOPO e sili atu i le (1) se sui fou, faamolemole fai se kopi o leni itulau ma le isi e sosoo ane pe faaaoga se isi itulau faaopopo ma tali i fesili o mulimuli mai mo tagata taitoatasi fou pe fesootai le Ofisa Customer Service i le 1-800-316-8005 (TTY: 711 po o le 1-800-603-1201) mo nisi fesoasoani faaopopo:			
Igoa o le Sui Fou (Muamua, Ogototonu, Faaiu, Faailoga)			
Afai o le sui fou o se pepe faatoa fanau mai, faamolemole tusi le igoa o le tinā ma le tamā i lalo:			
Igoa o le Tinā:		Igoa o le Tamā	
O e apalai mo le Medical Coverage? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI			
Medical Services Sa iai ni togafitiga faafomai i le 90 days ua tuanai? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI Afai e ioe, tusi le aso:			
Tane /Tamaitai	Aso Fanau	**Social Security Number	
**O le Numera Saogalemu Social Security number (SSN) e ao ona tuuina mai mo sui taitasi (aofia ai fanau) o apalai mo ni togafitiga Medical assistance. E fesootai atu pe'a iai nisi faamatalaga e fia maua . E ono tuai lau penefiti i pe a lē maua faamatalaga manaomia . Fesoasoani mo le SSN po o seisi pepa SSN. telefoni i le 1-800-772-1213 pe asiasi i le socialsecurity.gov. TTY o i latou e po le vaai, faaletonu le faalogao, telefoni i le 1-800-325-0778			
Ua faaipoipo? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI		A Ioe, Tusi le Igoa o lou Toalua:	
Gross monthly income (Totogi atoa a'o le i toesea lafoga ma isi tupe tipi):			
E faila se lafoga mai le feterale federal income tax? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI Faila faatasi ma lou toalua? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI			
E iai ni tagata tausi o faalagolago i le lafoga tax o le a faila i a latou lafoga tax ? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI			
Tusi igoa o i latou e faalagolago le tausiga i le lafoga tax :			
O le a avea o se tagata tausi tax i le lafoga tax a se isi tagata? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI			
A ioe, tusi le igoa o le tagata e ona le lafoga tax :			*Faiā:
Pe ma'ito le sui fou? <input type="checkbox"/> YES <input type="checkbox"/> NO		Aso e fanau ai le pepe:	E fia pepe o faatalitalia:

O oe ose sitiseni Amerika/pe Tagata Nuu U.S. Citizen/National? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI				
Afai e Leai, pe o le sui fou e faaletulafono lona nofo iinei immigration status? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI				
Aso na Ulufale mai ai i le Atunuu _____ Numera Green Card poo le I-94 No. _____				
Immigration Pepa Faamaonia o le Ulufale (i.e. I-551, Visa, etc.):			Tulaga o Faamaoniga	
Igoa o loo tusia i au pepa malaga .				
Passport Numera Tusi Folau ma isi Pepa Aloaia Tau Femalagaiga. .				
SEVIS ID po o le Aso e Gata ai le Aogā (faitalia)			Category Code(Numera Faailogaina)	
Pe o le sui fou ua faila o se tax tagata tausii i taxes i lafoga a isi sui o le aiga? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI				
Afai e ioe, faamolemole lisi mai i lalo le igoa o le sui o le aiga o nonofo faatasi sa ia faila le lafoga tax .				
Faataitaiga o faiā i totonu o aiga nonofo faatasi (aofia ai faiā ona ua toe faaipoipo) o i lalo:				
● Faaipoipo	● Mātua	● Tamaiti	● Uso/Tuafafine/Tuagan e	● O loo tausia e le Sui Autū
● Mātua o mātua	● Uso, Tuafafine, Tuagane o mātua	● Fanau a uso ma tuafafine	● Tausoga/kasegi	● Fanau a fanau
● Foster Mātua fai	● Foster Tamaiti fai	● Paaga e le' i faaipoipo		● Leai se faiā
● O isi ituaiga faiā (faamolemole faamatala)				
O le a le faiā a le sui fou i le Sui Autū mo fesootaiga o lenei pepa faatumu? (*tagai i faiā i le itulau i luga.)				
Afai e iai isi sui i lenei āiga o nonofo faatasi, (o nonofo faatasi i le “tuatusi o loo iai nei” o lisiina) faamolemole lisi mai po o ai latou ma po o le a le latou faiā i *le sui fou i lalo nei:				
Sui o le āiga o loo nonofo faatasi o loo iai nei:		Faiā i le sui fou:		
1.		1.		
2.		2.		
3.		3.		
4.		4.		
5.		5.		
6.		6.		
Afai e sili atu i le ono (6) tagata i lenei āiga faamolemole fai se kopi o lenei itulau, faatumu ma faapipii ane.				

IOE LEAI

A4. Tax Tagata I le Lafoga: Pe o sa'o faamatalaga mo lafoga tax o loo i lalo ? A leai, se'i faatumu ane i lalo.

Igoa (Muamua, Oगतotonu, Faaiu, Faailoga)	Taitoatasi pe tuufaatasi?
Pe faila ni tagata tausī tax ile lafoga? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI	Igoa o lou Toalua (Muamua, Oगतotonu, Faaiu, Faailoga)
Igoa i le lafoga tax o i latou e faalagolago lo latou tausiga ia te oe:	
Pe o failaina oe e se tasi i lana lafoga taxes o se tagata tausī? <input type="checkbox"/> IOE <input type="checkbox"/> LEAI	
A faapea o loo failaina e se isi oe o se tagata tausī i lana lafoga tax, tusi mai i le igoa o lē na avea lou igoa:	

IOE LEAI

A5. Tupe Maua a le Āiga Nofo Faatasi: Afai o faamatalaga o i lalo ua suia, faamolemole faapipii ane kopi o ia suiga. (faataitaiga, o pepa o totogi mai masina e tolu ua tuanai.) Afai self-employed e te galue a oe i sau pisinisi, faamolemole faataatia mai faamaumauga ma auililiga o tupe maua a lau self-employment pisinisi i inei.

Igoa	Puna o Tupe	Monthly Gross Amount	*Self-Employment Lau lava Pisinisi	Aso Amata	Aso Faaiu
Suia i Le:					
Suia i Le:					

* Faamolemole toese tupe faaalu o lau pisinisi self-employment mai i lau tupe maua faalemasina o loo i luga.

IOE LEAI

A6. Afai o oe po o se tasi o lou āiga o nonofo faatasi sa aafia i se mea na tupu po o se faalavelave faafuasei ma avea ai se isi tagata ma se tasi e gafa ma au tupe totogi mo togafitiga? Afai o lea, o le a matou valaau atu ia te oe.

O Ai na Aafia?	Aso na Tupu ai	O le a le kamupani Insurance e gafa ma lea

Ioe Leai

A7. E iai se tasi o lenei āiga e iai seisi ana pepa ma'i e ese mai i le Medicaid (QUEST Integration)?

Igoa	Health Insurance Carrier/ Inisua Ma'i	Policy ID Numera	Aso Amata	Aso Faaiu

Section B

Ioe Leai

B1. Pe e iai se isi o lou āiga o nonofo faatasi e sili atu i le 65, tauaso pe faaletonu le tino disabled? Faamolemole siaki pe sa'o faamatalaga o loo lisiina i lalo. A leai, faamolemole faatumu le vaega i lalo.

Igoa (Muamua, Oगतotonu, Faaiu, Tulaga))	Tauaso/Disabled	65 pe matua atu	Tali le SSI	Medicare
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SIKIPI VAEGA SECTIONS C, D, MA LE E PE AFAI E LEAI SE SUI O LE ĀIGA O NONOFO FAATASI E:

- 65 tausaga le matua pe sili atu
- mauaina le Supplemental Social Security Insurance (SSI) Penefiti ma/pe
- mauaina penefiti ona o se faaletonu o le tino disability ma/pe
- mauaina se vaega Metikea A/B Medicare A/B pe o maua uma le lua.

Section C:

Ioe Leai

C1. Ni suiga i oloa faaputu a seisi (teugatupe i faletupe /faalapopotoga tautupe, falenofo, 401K, stocks, ma isi.)?

Faamolemole faailoa mai i lalo ni suiga fou * po o le paleni mai le aso muamua 1st o le **masina o loo iai nei.**

Igoa	Puna o Alagatupe	Aso o le suiga	*Aofai i le taimi nei

Section D:

Ioe Leai

D1. E umia e oe po o se isi o lou āiga o nonofo faatasi ni mea totino?

Igoa o Lē e umia le meatotino	Tuatusi o le meatotino	Aofai i le taimi nei

Ioe Leai

D2. Pe e te umia po o se isi i lou aiga ni annuity po o vaega tupe ia e totogi mai ia te oe i tausaga uma?

Igoa o Lē o Umia	Aso Amata	Igoa ma le tuatusi o le kamupani Annuity.

Ioe Leai

D3. O e nofo aitalafu po o seisi o le āiga i se nonogatupe, fale faatau mortgage po o se mokesi promissory?

Igoa o Lē e ana	Aso Amata	Aofai Amata	Aitalafu

Ioe Leai

D4. Sa faatauina e oe po o se isi o lou aiga se life estate interest meatotino faatasi ma se isi tagata?

Igoa o Lē Ona	Aso sa faatino ai	Tuatusi o le meatotino	Tupe na Totogia

Ioe Leai

D5. Sa e totogia po o seisi o le āiga se tinoitupe e agavaa ai mo le Continuing Care Retirement Community (CCRC) o le nofoaga tausii lea po Life Care Community (LCC)? o se tasi o nofoaga mo tagata e manaomia tausiga.

Igoa o Lē Ana	Aso Amata ole Feagaiga	Igoa & Tuatusi o CCRC/LCC	Aofaiga na totogi

Section E Long-Term Care po o Auaunaga ia mo Tausiga i se Taimi Umi

Ioe Leai

E.1 E iai seisi i lou āiga o maua pe manaomia Tausiga faataimi Umi po o le Long-Term Care i se Nursing Home Fale o Tagata matutua, Adult Foster home faletausi o mātua fai, po o lou lava fale, Assisted Living home po o Fale ua Faia Faapitoa mo i latou ua litaea i le Vai Aai Retirement/Life Care Community

Igoa o tagata taitoatasi: _____

Igoa o tagata taitoatasi: _____

Ioe Leai

E2. Sa faatau atu, fesuai ,pe foai se mea totino, po o isi oloa e oe/poo lou toalua—aofia ai tupe—i le 60 masina ua te’a 60 months? Sa ave e oe/poo lou toalua se tupe tului ise teugatupe trust ile 60 masina 60 month ua te’a?

Igoa	Ituaiga o Oloa	Mafuaaga	Aso na Faia ai	Aofai	Aofai sa Mauaina

Section F Isi Suiga

Ioe Leai

F1. E iai nisi suiga? *Afai e fia ripoti mai nisi suiga, faamolemole ia folasia mai ni faamaumauga e lagolagoina ai.*

FAAMOLEMOLE SAINI I LALO MA FAAFO’I MAI LE PEPA FAATUMU IA I MATOU e ala i le meli, email, fax po o lou talaaao mai i lo matou ofisa.

FAAMANATU: E mafai foi ona e telefoni mai e faatumu lau faafouga i luga o le telefoni.

Tagai i le vaega TAIALA MO PEPA FAATUMU mo auiliiliga

Ou te faamaonia atu e faapea o faamatalaga ua tuuina atu i lenei pepa faatumu recertification mo le faafouina e moni ma ua faia e tusa ai ma lo’u tomai atoatoa. Afai ua ou faia ma le lē iloa ni faamatalaga taufaasese i lenei pepa faatumu e ono molia a’u ma faasalaina prosecuted e tusa ma le tulafono o Tulaga Toe Autalu a Hawaii. Hawaii Revised Statutes §710-1063. E ala i la’u saini, ua ou faataga ai le suesueina o itu e agavaa ai mo faamanuiaga e aofia ai alamanuia o loo iai i faalapotopotoga tautupe. Ou te tuuina atu la’u faatagana i le Setete o Hawaii State of Hawaii e siakiina a’u faamaumauga. Ua ma’ea ona ou faitau po ua faitauina mai ia te a’u le lisi o aiā ma matāfaioi i le itulau mulimuli lea atonu e teuina mo a’u faamaumauga.

Saini a le Tagata Autū /Lē e Fai ma Sui /Authorized Representative-Suivaaia ua Faamaonia:	SSN	Aso (mm/dd/yyyy)
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AFAI E IAI SE TASI O LOU ĀIGA E OVA MA LE 65 TAUSAGA LE MATUA, TAUASO PE DISALED FAALETONU LE TINO, O IA MA LONA TOALUA UA AGAVAA (lona uiga o tagata matutua e mafai ona faila i lafoga tax oni tagata tausi i lou āiga) E SAINI I LALO

O lenei faamuta lenei fesoasoani pe afai o la’u/la matou talosaga ua le toe agavaa mo le Pepa Ma’i Medicaid o a’u/matou e faaleaogaina lenei faatagana e ala i se faamatalaga tusitusia i le Matagaluega mo Auaunaga Mo Tagata Soifua lata ane po o le Department of Human Services. SEC 1137(a) e tusa ai ma le Tulafono Act.

Saini a le /poo Sui Faaopopo o le Āiga:	Faiā i le Tagata Autū/Beneficiary po o le tagata e faamanuiaina ai	SSN	Aso (mm/dd/yyyy)
	*LOU TOALUA		

Faafetai mo lou taimi ma e matou te naunau e fesoasoani ia te oe!

VAEGA O FAATONUGA MO PEPA FAATUMU**SINI FAAMOEMOEINA:**

O le pepa faatumu leni o le DHS 1100B-2 Medical Assistance Eligibility Renewal o le a faaogaina o le N-14 Renewal Notice po o le pepa faailo mo faafouga, ae i lona tulaga o se pepa faitino e mafai ona tagofia. A iai se mafuaaga e le mafai ai ona faaoga se pepa faalauiloa N-14 Renewal ona faaoga loa lea o le DHS 1100B-2.

FAATONUGA:

O leni pepa e faatumuina e le Tagata e Faaautu i ai Fesootaiga **po o le Suivaia ua Faamaonia.**

Mo le Tagata Autū:

A faapea e manaomia nisi avanoa mo au tali, faamolemole faapipii ane se isi pepa i leni pepa faatumu. Section A.-F. Filifili le loe po o le Leai i pusa e tuu i ai le togi ma tali fesili i se ala talafeagai.

SAINI A LE TAGATA AUTŪ:

O le Tagata Autū e saina i leni vaega ma tuuina mai faamatalaga talosagaina. O le latou saina e ta'u mai ai latou te faamaonia faapea o faamatalaga ua tuuina mai i leni pepa mo le toe faafouina recertification e moni ma sa'o i le mea pito sili tusa ai ma lo latou iloa ma latou te avatu le faatagana i le State of Hawaii e siaki a latou alamanuia e pei ona faatagaina e tulafono toe Autalu a Hawaii. Hawaii Revised Statutes §710-1063.

Faamolemole faafo'i leni pepa faatumu ua mae'a ona saunia ma se kopi o le pepa aloa'ia authorized representative mo suivaia faamaonia i le tuatusi o loo lisiina i le itulau 1 o leni pepa faatumu po o se tasi of ofisa Eligibility Branch Office e lata ane ia te oe (tagai i lalo). E mafai foi ona e vili mai i le Ofisa Customer Service i le 1-800-316-8005, (TTY/TDD 711) e faatumu ma faafou renewal i luga o le telefoni.

Statewide	<p align="center">Med-QUEST Eligibility & Enrollment Service Centers 1-800-316-8005 (Phone) 711 TTY/TDD (Available to deaf, hearing, and speech impaired) 1-800-576-5504 (Fax) MQDCustomerSupport@dhs.hawaii.gov (Email) P.O. Box 3490, Honolulu, HI 96811-3490 (Mailing)</p>
HAWAI'I	<p>Hilo Service Center 1404 Kilauea Avenue, Hilo, HI 96720</p> <p>Kona Service Center Lanihau Professional Center, 75-5591 Palani Road, Suite 3004, Kailua-Kona, HI 96740</p>
KAUA'I	<p>Kaua'i Service Center Dynasty Court, 4473 Pahee Street, Suite A, Lihue, HI 96766</p>
MAUI	<p>Maui Service Center (Maui County)</p> <p>Maui Millyard Plaza, 210 Imi Kala Street, Suite 101, Wailuku, HI 96793</p> <p>Moloka'i State Civic Center, 65 Makaena Street, Room 110, Kaunakakai, HI 96748</p> <p>Lana'i 730 Lana'i Avenue, Lana'i City, HI 96763</p>
OAHU	<p>Oahu Service Center</p> <p>Honolulu 1350 South King Street, Suite 200, Honolulu, HI 96814</p> <p>Kapolei 601 Kamokila Boulevard, Room 415, Kapolei, HI 96707</p> <p>Waipahu 94-275 Mokuola Street, Suite 301, Waipahu, HI 96797</p>

Ua Tuu Faaavanoa Atu Lenei Itulau Ona o se Mafuaaga Tatau

LAU AIĀ TATAU E TALOSAGA AI SE ADMINISTRATIVE HEARING PO O LE TOE ILOILOINA

O LE A LE ADMINISTRATIVE HEARING (“hearing”)? O le hearing o se iloiloga lea e lē faaitu’au o le gaoiga a le Department’s matagaluega i lo latou faatautaiga o lau mataupu ma e manaomia ona tuuina mai le talosaga i totonu o le 90 calendar days 90 aso faakalena mai i le aso o lenei faaaliga. O se hearing officer tagata e taulimaina o se tasi mai le Matagaluega Department’s na te le’i iloa lau mataupu, o ia lea o le a iloiloina mea faamaonia uma o lau mataupu. Afai e maua lea tagata hearing officer faapea na faia e le Matagaluega Department se mea sese, o le a faia e le Matagaluega Department se faasa’oga. HAR 17-602.1-3 to 4; 17-602.1-6; 17-602.1-24; 17-602.1-26; 17-602.1-28; 17-602.1-37; 17-1703.1-2 to 4; 17-1713.1-2

MAFUAAGA E TALOSAGA AI MO SE ILOILOGA:

- E te lē malie i se faaiuga sa faia faatatau i lau talosaga po o lau mataupu.
- Faapea sa tuai ona tagofia lau mataupu: 30 days 30 aso mo le SNAP; 90 days 90 aso mo medical assistance po o fesoasoani e totogi ai vaai faafomai e tusa ai ma manaoga tumau disability; 45 days 45 days mo fesoasoani tau tupe financial assistance po o isi talosaga mo medical assistance pepa ma’i. HAR 17-602.1-4; 17-602.1-24; 17-647-3; 17-647-7; 17-647-14; 17-1711.1-32

E FAAFEFEA ONA OU TALOSAGA MO SE ILOILOGA HEARING? E mafai ona talosaga se iloiloga hearing e ala ile tusi mai i pepa a le Matagaluega Department’s po o seisi lava pepa. Mo le SNAP ma pepa ma’i medical assistance, telefoni mai pe faailoa foi i se tagata ofisa e te manao i se iloiloga hearing. A maua e le Department Matagaluega lau talosaga e meli atu e le Administrative Appeals Ofisa ia te oe faamatalaga mo lau talosaga hearing. HAR 17-602.1-6; 17-602.1-31; 17-1703.1-4

A TAOFIA A’U PENEFITI, PE MAFAI ONA FAAAUU PE A ONA OU MAUA PENEFITI A’O FAATALIA LA’U ILOILOGA HEARING? Ioe, faamolemole faitau le faaaliga mo le aso faagata mo talosaga e faauau ai le penefiti. A faapea o le faaiuga a le iloiloga hearing ua taofia, e tatau la ona toe totogi e oe penefiti e te le’i agavaa e maua. . HAR 17-602.1-10; 17-602.1-12; 17-602.1-18; 17-602.1-34; 17-1703.1-5; 17-1703.1-17

O LE A LE UMI E FAAGASOLO AI? E tusa e 60 days 60 aso mo le SNAP ae 90 days 90 aso mo isi polokalame. Iloiloga mo Pepa ma’i medical ma SNAP hearings, e mafai ona e fesili e hearing faanatinati ona o mafuaaga tuga, pe a faapea ua lamatia le ola ma le soifua maloloina. HAR 17-602.1-16; 17-602.1-27; 17-602.1-29; 17-1703.1-4; 17-1703.1-15 to 16.

PE OU TE MANAOMIA SE LOIA LAWYER? E le manaomia se loia lawyer. E tatau ona e auai hearing se’i vagana ua e ta’u i le Department, e ala i se tusi, faapea o loo tu se suiavaia ua faamaonia authorized representative mo oe.. O lenei sui authorized representative o se e te lua aiga, poo se tagata fesoasoani, po o se isi lava tagata. Mo fautuaga faaloia e fai e leai se totogi, fesootai atu le Legal Aid Society of Hawaii i le808-536-4302 (Oahu) po o le 1-800-499-4302 (Neighbor Islands). HAR 17-602.1-5; 17-602.1-7; 17-602.1-25; 17-602.1-38; 17-1703.1-3

FAAFEFEA PE AFAI OU TE MANAOMIA SE FAALILIU UPU INTERPRETER PO O ISI FESOASOANI? I lau talosaga mo le hearing iloiloga e mafai ona e fesili mo se tasi e faaliliu i lau gagana interpreter, gagana logonoa, sign language interpreter, auxiliary aid, po o isi manaoga talafeagai. E ono tolopo lau talosaga hearing, pe afai e te le faato’ai mai lou fanoga i le taimi muamua na faaulu mai ai lau talosaga mo le hearing ina ia lava tapena mo ou manaoga. HAR 17-602.1-5; 17-602.1-13; 17-602.1-30; 17-1703.1-6; 17-1711.1-2

O A A’U AIĀ MO LE TALOSAGA HEARING? E mafai ona e fesili i le tagata ofisa e avatu pepa aloa’ia ma faamaumauga e te taga’i i ai a’o le’i faia le fono hearing. I le fono hearing e mafai ona e faailoa mai po o a mafuaaga e te talitonu ai e sese le Matagaluega Department e mafai ona e fesiligia molimau a le OfisaDepartment. E mafai foi ona aumai ni au oe lava molimau. O oe ma le Matagaluega Department e tatau ona malilie faatasi ma tagata e latou te molimauina le fonohearing. Taga’i i luga mo se faaliliu interpreter. HAR 17-602.1-4 to 5; 17-602.1-30; 17-602.1-36; 17-602.1-38; 17-602.1-40; 17-1703.1-3; 17-1703.1-6

O LE A LE TAUFASESĒ FRAUD? Afai e te le mulimuli i le ripotia o mea o manomia mai, pepelo, pe nanā ni faamatalaga, e ono toe totogi atu e oe tupe mo penefiti sa e mauaina ma isi sala tusa ai ma le Tulafono e oo lava i le molia ai o oe. HAR 17-604.1; 17-1704-3, 17-1713.1-2; HRS §346-43.5, 710-1063

O A ISI A’U AIĀ?

● **CONFIDENTIALITY FAAMATALAGA FAALILOLOILO:** O le Matagaluega Department latou te le faamatuueseina au faamatalaga se'i vagana e faataga e nisi o polokalame po o Tulafono a le federal fetetale, manaomia i nisi o protective service po auaunaga mo puipuiga, mo fraud suesuega ona o tulaga faaalatua, po o lou tusi mai e faataga le tuuina atu o au faamaumauga. HAR 17-601; 17-1702-5 to 6; 17-1706-6

NON-DISCRIMINATION: O le Matagaluega Department e le discriminate, exclude, faailoga tagata ona o le atunuu, lanu race, color, national origin, tausaga, disability, po o le ituaiga sex/gender (expression po o le identity) po o isi vaega puipuia e tusa ai ma federal fetetale ma tulafono a le setete state . Afai e te taofi ua sala le auaunaga a le Department Matagaluega po ana paaga po ua discriminated faileagaina oe, faila sau faaseā i le: Civil Rights Compliance Officer imeli i le DHSCivilRightsBox@dhs.hawaii.gov, Vili le (808) 586-4955 po o 711, fax i le (808) 586-4990 pe tusi i le: Civil Rights Compliance Officer, P.O. Box 339, Honolulu, HI 96809-0339. DHS discrimination pepa faatumu mo faitioga (DHS 6000) o loo maua i le <https://humanservices.hawaii.gov> i le Civil Rights Corner i lalo o forms. E mafai foi ona faila i le U.S. Department of Health ma Human Services, Office for Civil Rights, i le faakomepiuta <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, po o le meli po o le telefoni i le: U.S. Department of Health ma Human Services, Office for Civil Rights (OCR), 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, Telefoni: 1(800) 368-1019, TDD: 1(800) 537-7697.