



[CASE-FNAME] [CASE-MI] [CASE-LNAME]

[CASE-STR-1]

[CASE-STR-2]

[CASE-CITY] [CASE-ST] [CASE-ZIP]

Faamatalaga Tāua E Uiga I Lau Med-QUEST Important Information About Your Med-QUEST Coverage

Aloha [INSERT CASE FIRST NAME],

E amata ia April 2023 ma faaaauau se'ia ia oo ia March 2024, o le a faia ai e le State of Hawai'i's Department of Human Services (DHS) Med-QUEST Division, se iloiloga o mataupu uma tau Medicaid. O lenei tusi e faailoa atu ai ia te oe faapea o oe ma isi sui Medicaid o loo tou nonofo faatasi ua agavaa mo le fesoasoani mai ia **[MONTH]**, **[YEAR]**. O le a mauaina e oe se tusi piniki i le meli ia **[MONTH-1]**, **[YEAR]** pe a amata lau faafouga renewal.

A faapea e lē o toe manaomia e oe le fesoasoani a le QUEST (Medicaid), telefoni mai i le 1-800-316-8005, (TTY/TDD 711).

E mafai ona e mulimuli i sitepu nei e saunia mo le toe faafouina renewal:



Afai ua iai ni suiga i au faamatalaga e fesootai atu ai oe, ia faailoa mai na suiga – Ia faamautinoa o loo i le Med-QUEST faamatalaga lata mai o lou tuatusi mo le meli, telefoni, imeli, ma isi faamatalaga e fesootai atu ai oe. **O le ala e sili ona faigofie e ripoti ai suiga i au faamatalaga fesootai o le telefoni lea o le numera o loo i tua o lau Health Plan membership card.** E mafai foi ona e faaogaina le [medquest.hawaii.gov](https://www.medquest.hawaii.gov) mo auala e fesootai tuusao ai le Med-QUEST.



Tatala ma tali atu i meli mai i le Med-QUEST – Med-QUEST o le a latou meli atu ia oe se tusi piniki ua iai auililiga faatatau i lau Medicaid. O lenei tusi e te iloa ai pe ua toe faafou e le Med-QUEST lau Medicaid pe faapea e manaomia mai e le Med-QUEST nisi faamatalaga faaopopo mai ia te oe e faafou ai lou agavaa mo fesoasoani tau Medicaid.



Faatumu lau pepa faafou renewal – Afai e manaomia e le Med-QUEST nisi faamatalaga faaopopo o le a mauaina e oe se pepa faatumu renewal piniki ia **[MONTH-1]**, **[YEAR]**.

O le a e mauaina foi le Tusitaulima mo Sui o le QUEST.

Faafetai ia outou manuia ma ia faaaauau pea auaunaga mo oe!

[CASE NUMBER]